



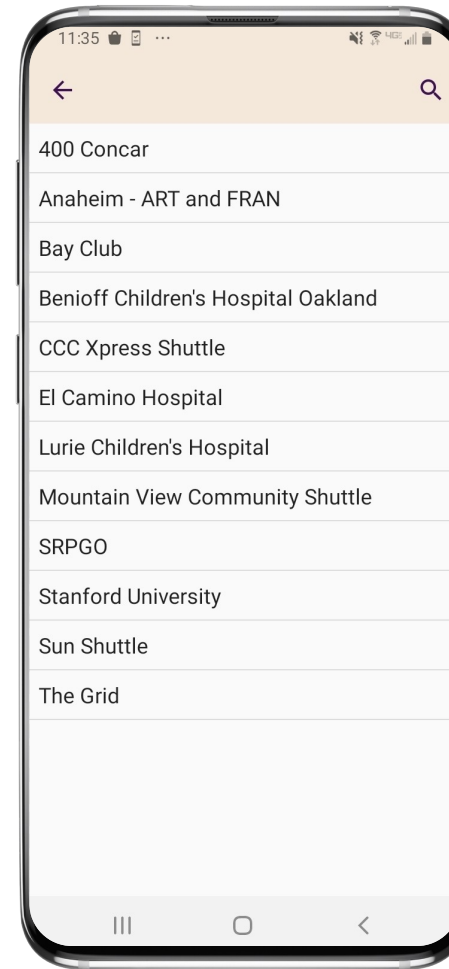
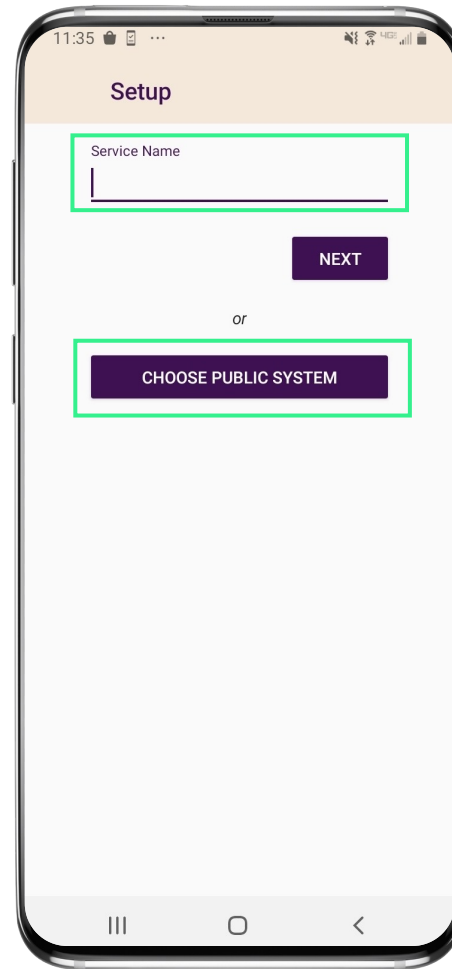
Rider App Guide

2023

First Time Rider Set-Up

Public Login

1. Download the TripShot app from iOS or Android.
2. Select **Choose Public System**.
3. **Select your public transit system** from the list.
4. Start enjoying TripShot.



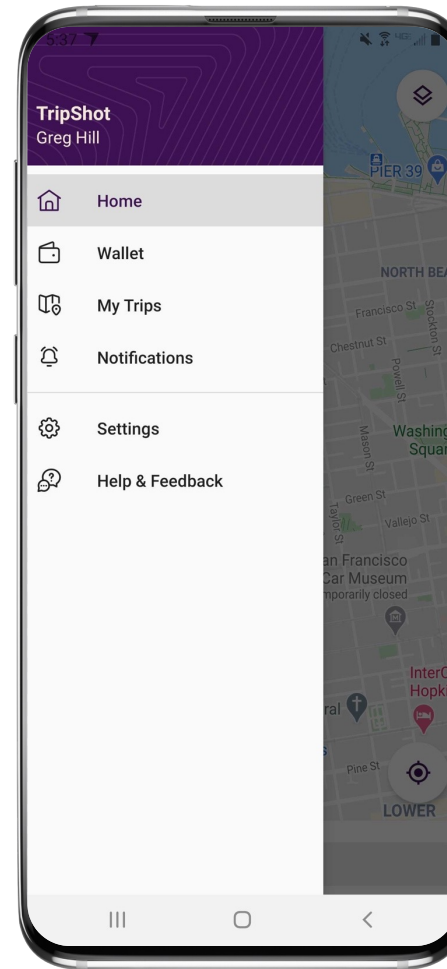
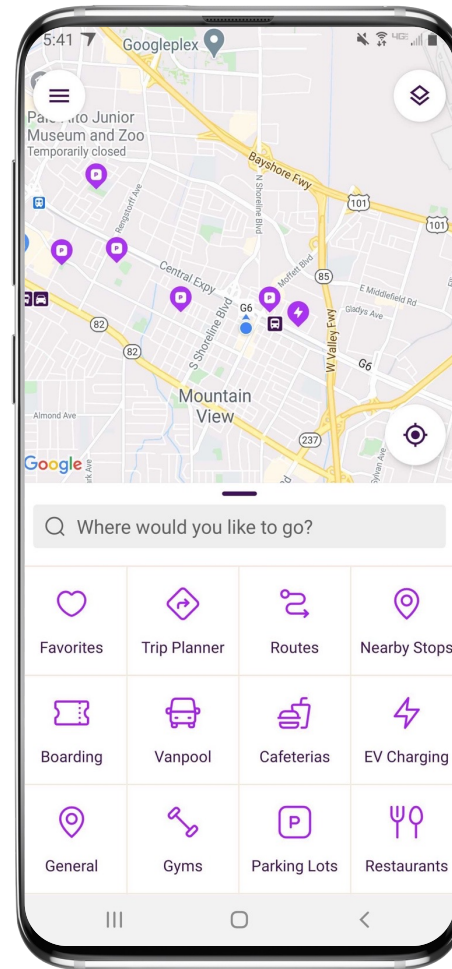
Home & Sidebar Menus

Home Menu

The Home screen displays TripShot's most used features such as Favorites, Trip Planner, Routes, Stops and Points of Interest (if applicable).

Sidebar Menu

TripShot's sidebar menu provides access to Wallet, My Trips, Notifications, Settings, and Help & Feedback.

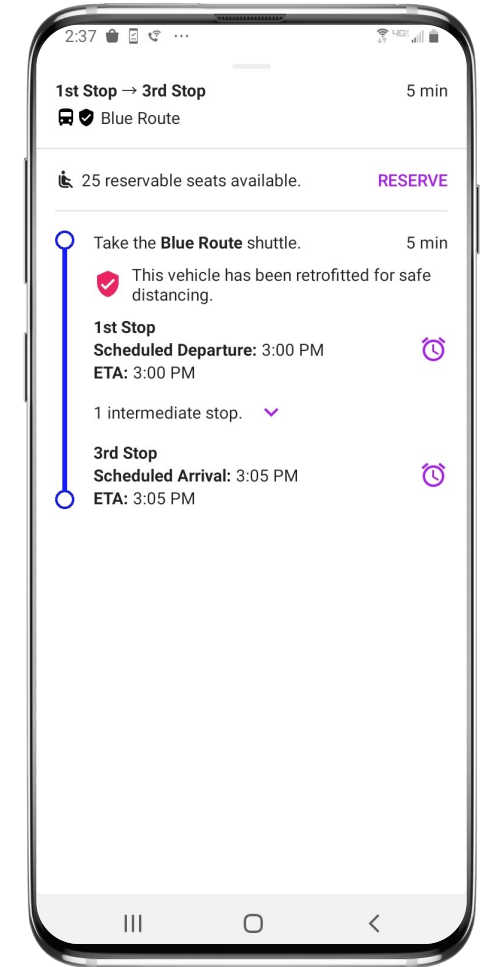
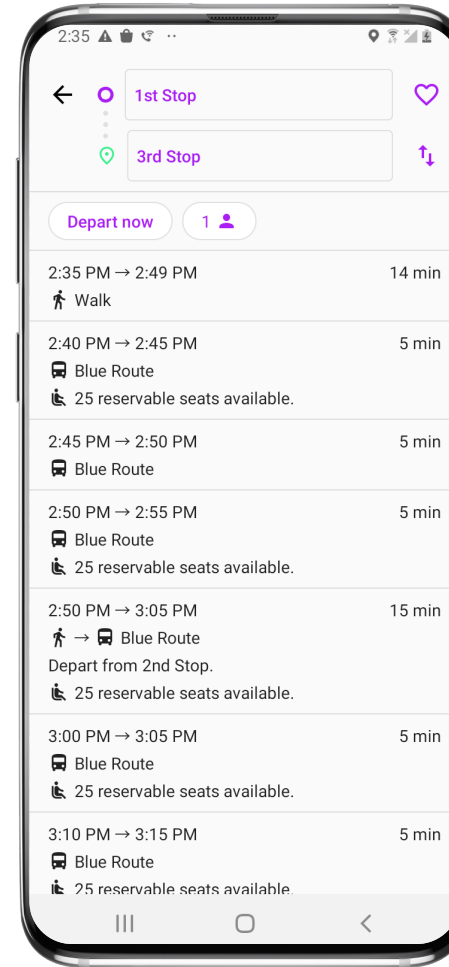
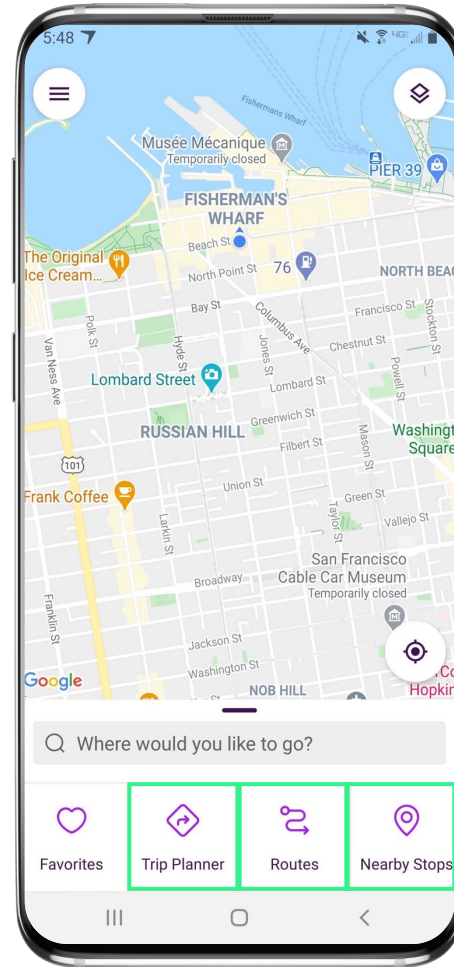


Travel Options

Travel Options

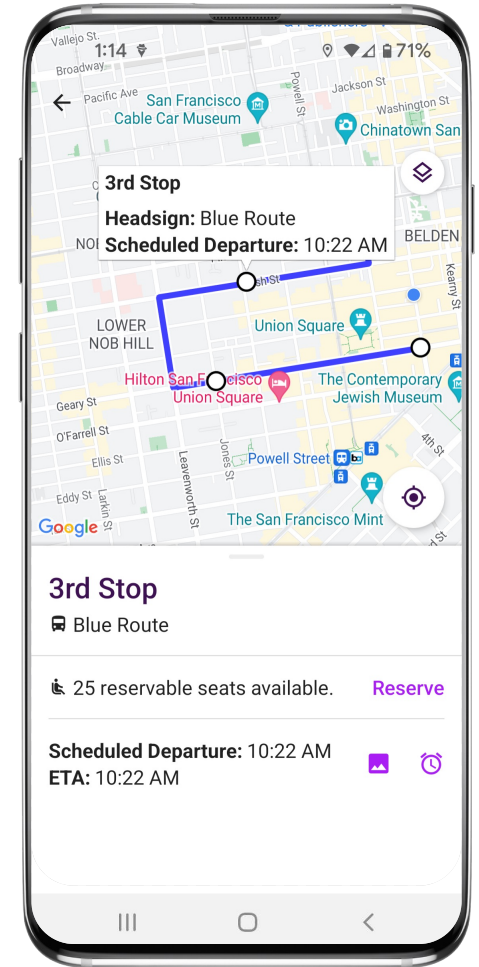
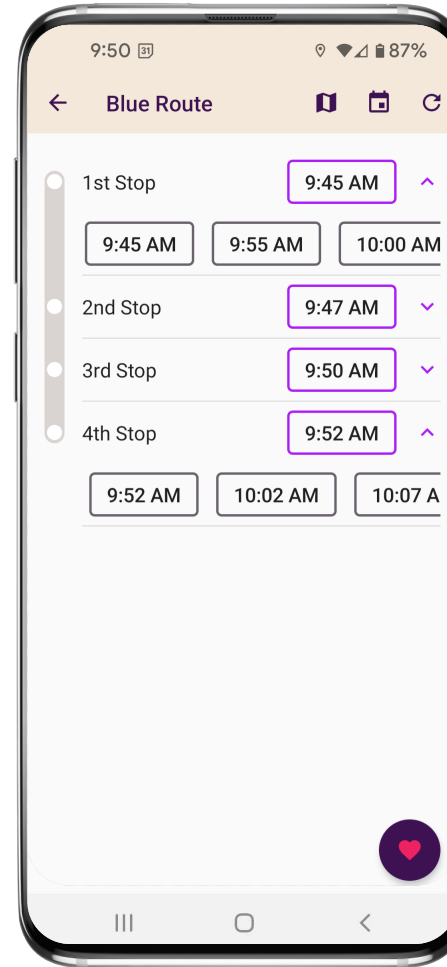
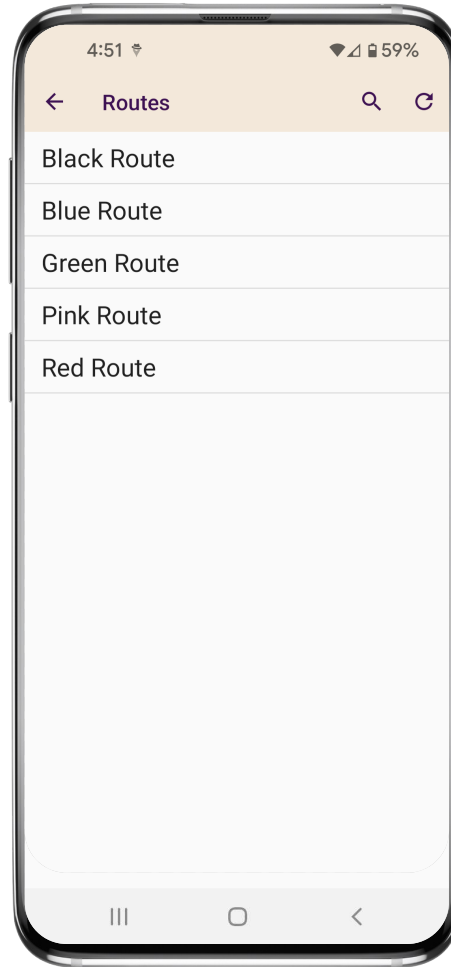
From the Home screen there are three ways to find your route and get travel information:

1. **Select Trip Planner** – to see options from your current location to your destination.
2. **Select Routes** – to see all your route options.
3. **Select Nearby Stops** – to see stops near your current location.



Routes & Details

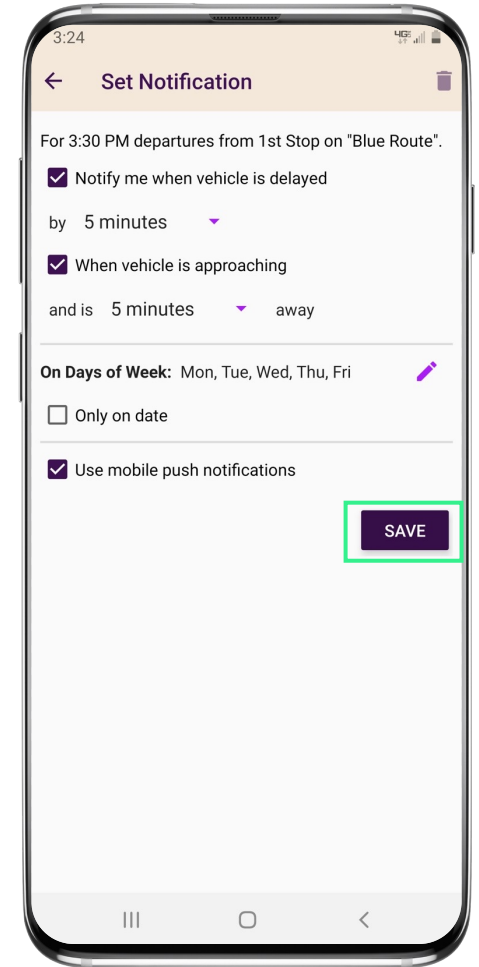
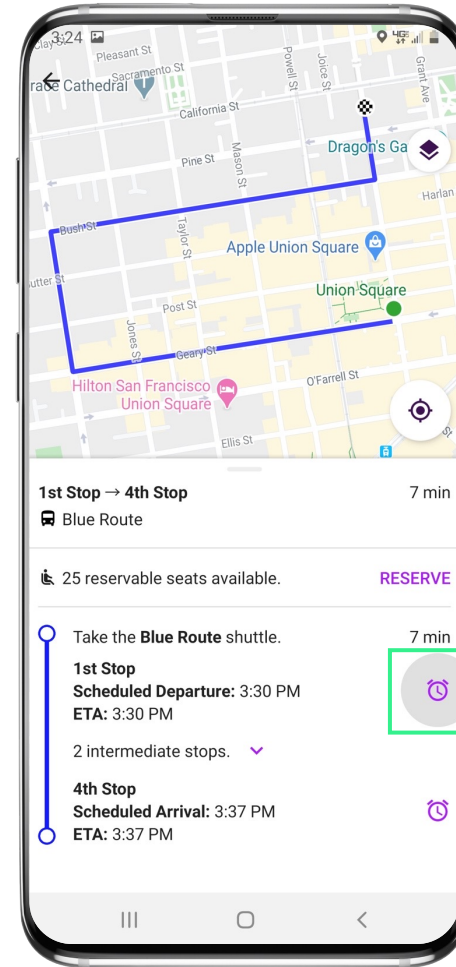
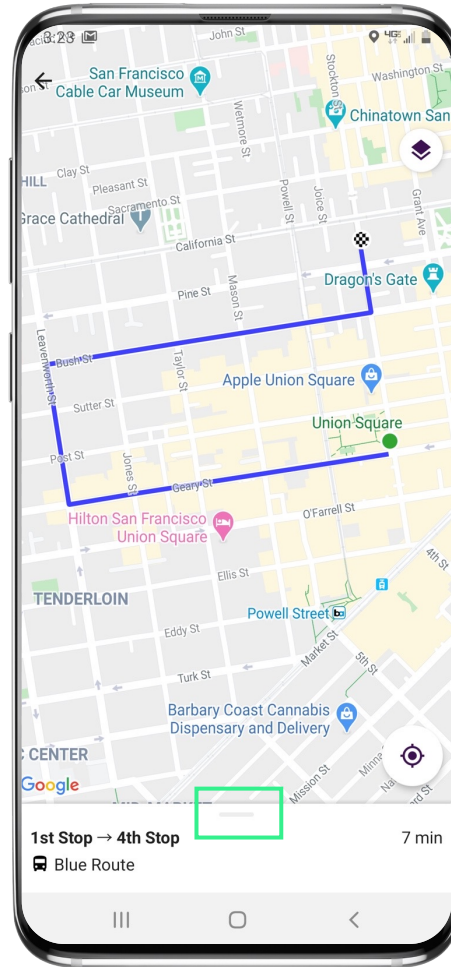
1. From the Home screen select **Routes** then select your preferred route from the list.
Note: clicking on any of the stop times will update all the times shown for this route.
2. Click on the **drop-down icons** to view additional stop times. Swipe through the stop times to find your departure time.
3. Once you have clicked on your **desired time** and it is visible in the purple box you can click through to access reservations, set up notifications, view a picture of the stop and/or monitor ETAs.



Set Up Notifications

True-Time® Notifications

1. Subscribe to receive True-Time® push location notifications about your shuttle.
2. On your route map **swipe from the bottom** to reveal the trip details.
3. Set a notification by choosing a departure time, then **tap the alarm icon**.
4. Edit your **notification settings and Save**.



Change Your Connecting Mode

Change your Connecting Mode

1. From the Home screen select **Trip Planner**.
2. Select the **person icon** to change your Connecting Mode to: **Walk, Bicycle, or Drive**.
3. Revising your Connecting Mode will increase or decrease your search area. The Drive option provides the largest search results.

