



MONTHLY OPERATIONS REPORT

June 2024

Table of Contents

- Annual Ridership Summary (YTD) 3
- Ridership Summary 4
- Average Daily Ridership Comparisons (YTD)..... 4
- Average Daily Ridership Comparisons (YTD) (cont'd) 5
- Total Ridership by Date..... 6
- Monthly Total Ridership by Time 6
- Monthly Total Use (Boarding & Alighting) by Stop 7
- On Time Performance (OTP) 8
- Additional Ridership Data 9
- Compliments/Complaints 9



Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A							
2024 - Route A	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Weekday Ridership	522	527	634	593	826	1060	4162
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	24	26	30	27	38	53	33
% Increase/Decrease from Prior Month	44%	11%	15%	-11%	39%	41%	
% Increase/Decrease from Prior Year	21%	7%	6%	13%	56%	110%	34%
% of Pre COVID Baseline	13%	13%	17%	16%	21%	29%	18%

ROUTE B							
2024 - Route B	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Weekday Ridership	1,293	1,264	1,140	1,314	1,778	1,394	8183
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	59	63	54	60	81	70	64
% Increase/Decrease from Prior Month	52%	8%	-14%	10%	35%	-14%	
% Increase/Decrease from Prior Year	45%	59%	32%	68%	96%	55%	59%
% of Pre COVID Baseline	62%	58%	51%	61%	91%	70%	65%

ROUTE C & D							
2024 - Route C	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Ridership	740	705	660	700	791	701	4297
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	34	35	31	32	36	35	34
% Increase/Decrease from Prior Month	35%	5%	-11%	1%	13%	-3%	
% Increase/Decrease from Prior Year	99%	120%	54%	32%	88%	0%	53%
2024 - Route D	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Ridership	702	712	791	827	990	854	4876
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	32	36	38	38	45	43	38
% Increase/Decrease from Prior Month	44%	12%	6%	0%	20%	-5%	
% Increase/Decrease from Prior Year	28%	19%	24%	13%	9%	13%	16%
2024 - Route C/D Combined	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Ridership	1442	1279	1,488	1,494	1,896	1,687	9286
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	66	64	71	68	86	84	73
% Increase/Decrease from Prior Month	39%	-2%	11%	-4%	27%	-2%	
% Increase/Decrease from Prior Year	56%	39%	40%	18%	43%	16%	33%
% of Pre COVID Baseline	38%	37%	37%	43%	55%	48%	43%

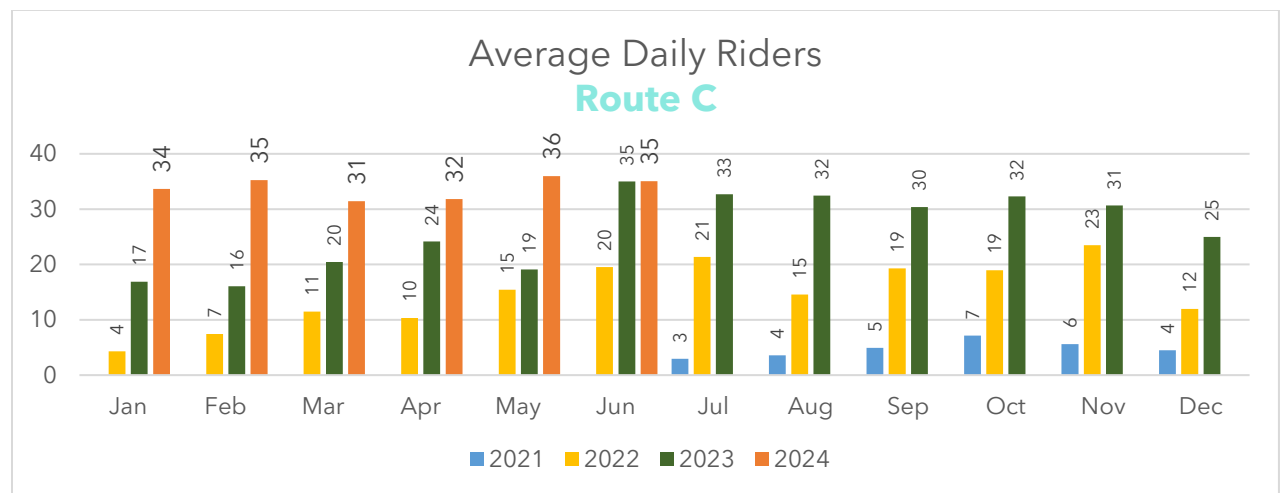
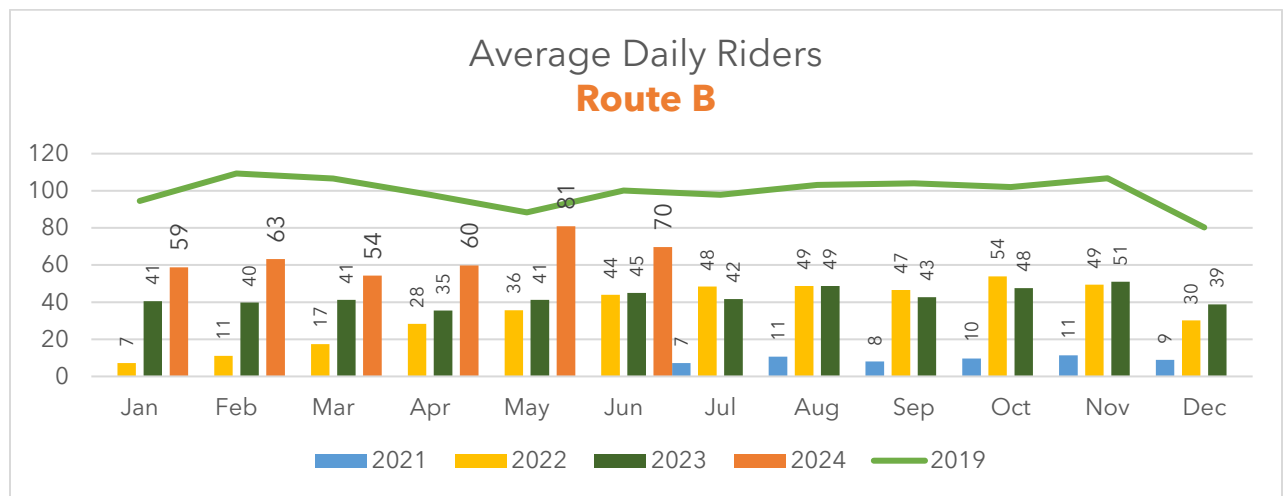
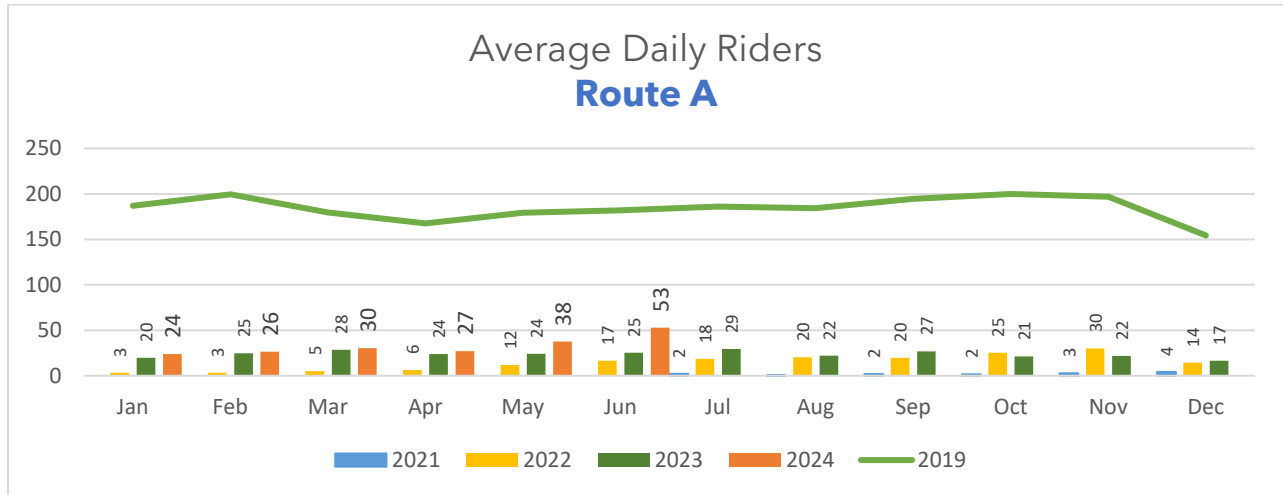
ALL ROUTES							
2024 - COMBINED RIDERSHIP (ALL ROUTES)	Jan	Feb	Mar	Apr	May	Jun	Total
Total Monthly Ridership	3257	3070	3262	3401	4500	4141	21631
# of Operating Days	22	20	21	22	22	20	127
Average Daily Ridership	148	154	155	155	205	207	170
% Increase/Decrease from Prior Month	44%	4%	1%	0%	32%	1%	
% Increase/Decrease from Prior Year	45%	39%	29%	32%	63%	45%	42%
% of Pre COVID Baseline	33%	32%	33%	36%	48%	45%	37%

Note: Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

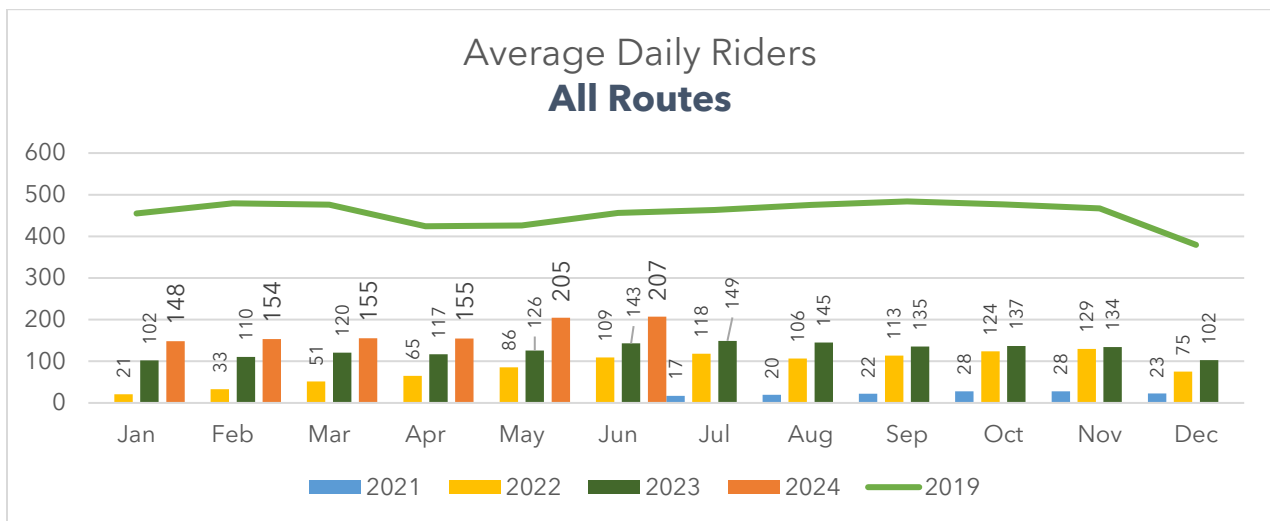
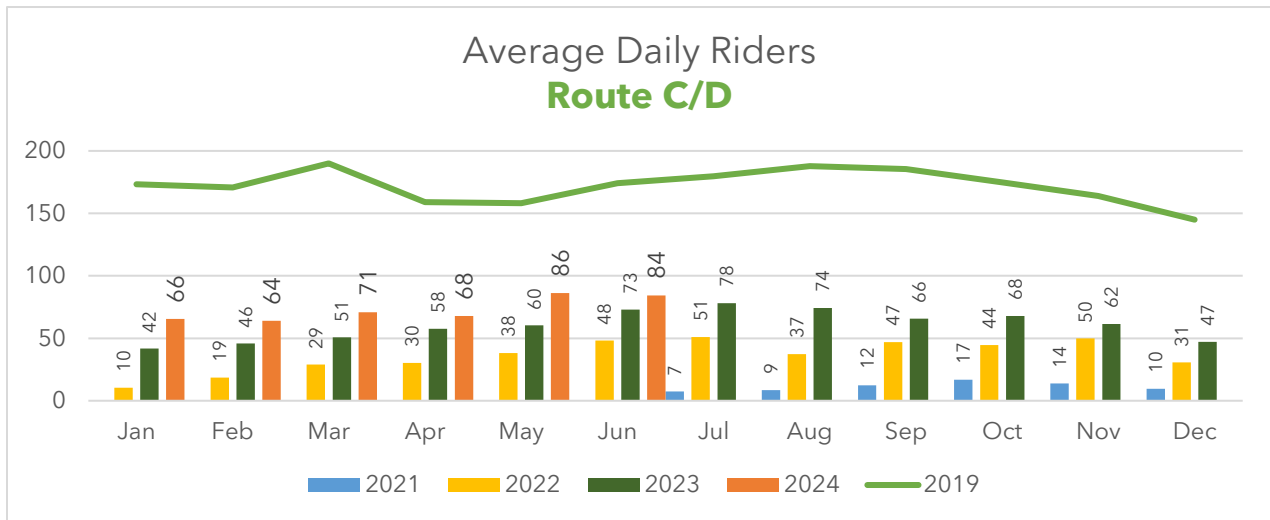
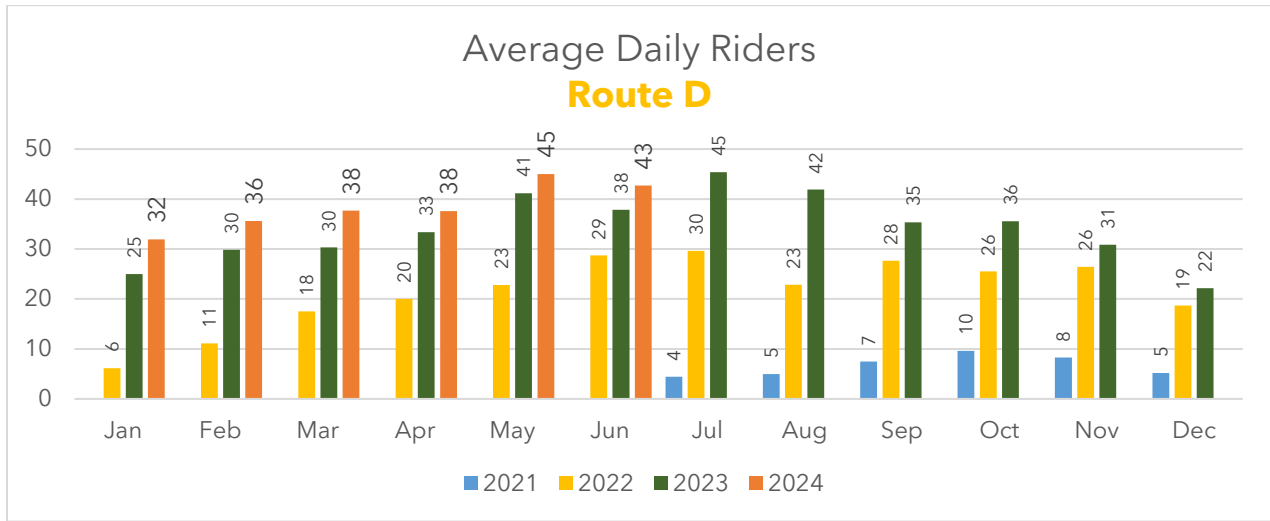
Ridership Summary

In June, the total ridership for MVgo was 42% higher than the prior year and 37% of the pre-pandemic baseline level. Route B continues to have the highest ridership.

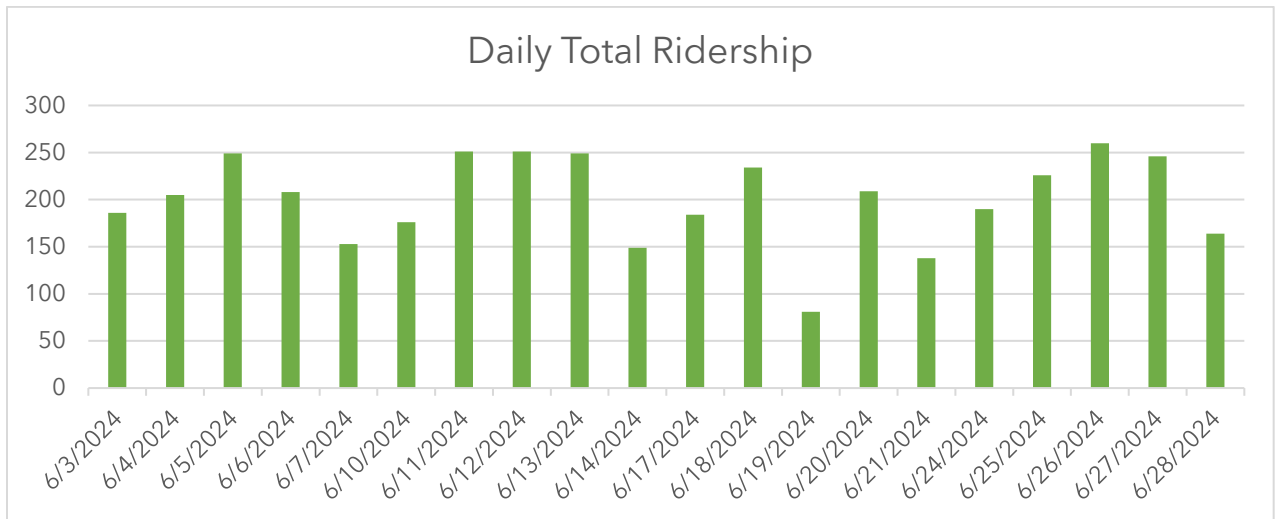
Average Daily Ridership Comparisons (YTD)



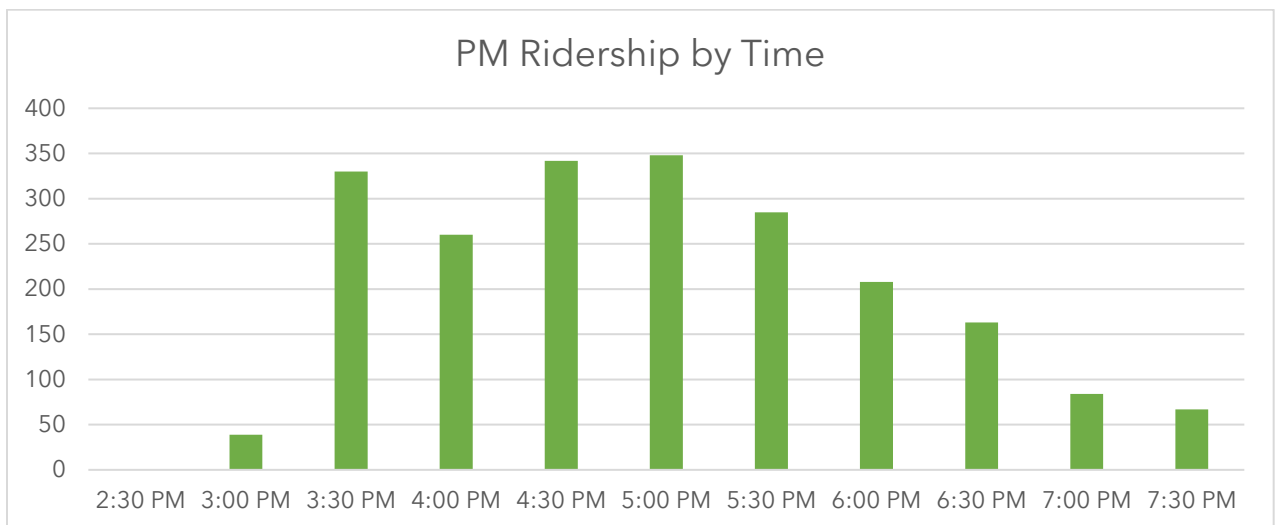
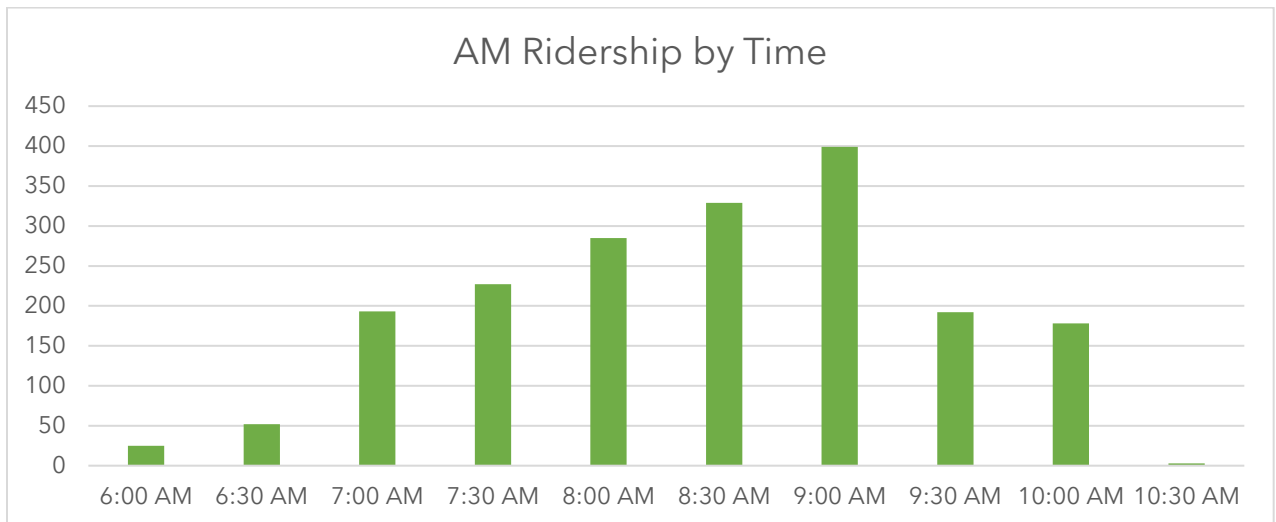
Average Daily Ridership Comparisons (YTD) (cont'd)



Total Ridership by Date



Monthly Total Ridership by Time



Monthly Total Use (Boarding & Alighting) by Stop

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	475	450	925	43.7%
645 Clyde (Samsung)	93	161	254	12.0%
665 Clyde (Samsung)	173	72	245	11.6%
Middlefield @ Whisman	71	82	153	7.2%
Ferry Morse @ E Evelyn	108	35	143	6.8%
Whisman @ Middlefield	69	73	142	6.7%
301 E Evelyn (AM Only)	32	92	124	5.9%
313 Fairchild (Google)	31	54	85	4.0%
Middlefield & Ellis	8	36	44	2.1%
Total	1060	1055	2115	100.0%

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	679	709	1388	50.2%
1045 La Avenida (Microsoft)	363	274	637	23.0%
Shoreline & Terra Bella (NB)	58	134	192	6.9%
Shoreline & Terra Bella (SB)	81	53	134	4.8%
Crittenden Lane	54	76	130	4.7%
Shoreline & Pear (SB)	71	12	83	3.0%
Pear @ Inigo	27	42	69	2.5%
Shoreline @ Charleston (SB)	49	2	51	1.8%
Shoreline @ Charleston (NB)	3	39	42	1.5%
Shoreline @ Pear (NB)	9	32	41	1.5%
Total	1394	1373	2767	100.0%

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	364	176	540	38.6%
Garcia @ Marine (WB)	119	136	255	18.2%
Marine & Casey	73	81	154	11.0%
San Antonio @ Miller (SB)	67	78	145	10.4%
Charleston @ Google (WB)	31	94	125	8.9%
El Camino @ Distel (EB)	27	91	118	8.4%
1950 Charleston	17	33	50	3.6%
Garcia & Salado (WB)	3	8	11	0.8%
Total	701	697	1398	100.0%

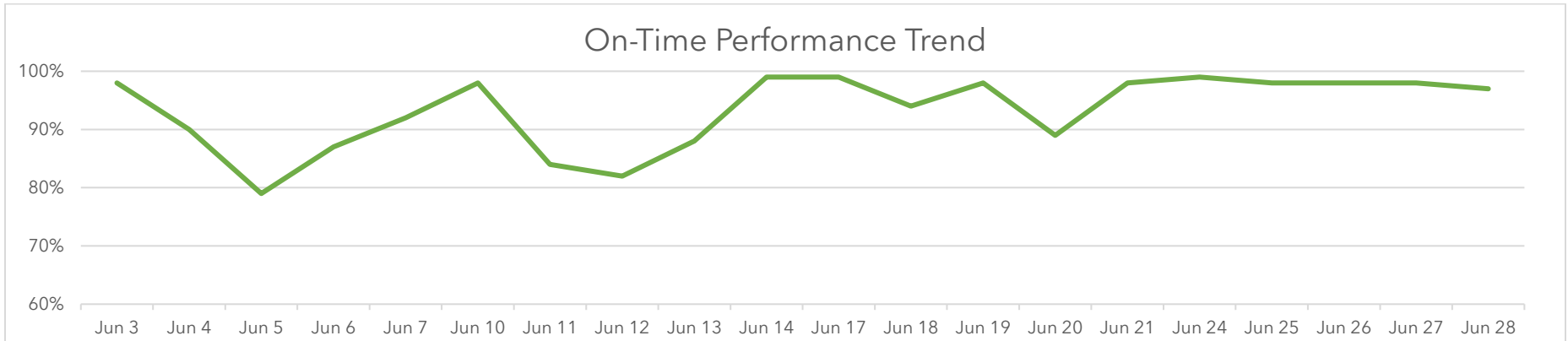
Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	240	496	736	43.2%
Garcia @ Marine (EB)	233	90	323	18.9%
Charleston & Huff	120	45	165	9.7%
Marine & Casey	70	83	153	9.0%
El Camino @ Distel (WB)	88	64	152	8.9%
San Antonio @ Miller (NB)	52	47	99	5.8%
San Antonio & California (NB)	20	16	36	2.1%
Charleston & Landings	25	6	31	1.8%
Garcia & Salado (EB)	6	4	10	0.6%
Total	854	851	1705	100.0%

On Time Performance (OTP)

In June, on time performance for MVgo was 93%. Traffic, construction and traffic light issues are reasons for the lower than 90% OTP during certain days of the month however, overall, the OTP total was still above the 90% target.

On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route.

A shuttle is considered On Time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.



Route name	3	4	5	6	7	10	11	12	13	14	17	18	19	20	21	24	25	26	27	28	Grand Total
MVgo - A AM	89%	96%	81%	93%	93%	93%	89%	100%	96%	100%	100%	96%	93%	93%	89%	100%	89%	100%	100%	100%	94%
MVgo - A PM	100%	97%	100%	100%	97%	97%	97%	100%	100%	100%	97%	97%	97%	100%	100%	100%	100%	100%	100%	100%	99%
MVgo - B AM	98%	100%	89%	87%	98%	98%	75%	94%	98%	100%	98%	92%	98%	89%	100%	98%	98%	100%	100%	98%	95%
MVgo - B PM	100%	82%	43%	59%		98%	70%	45%	54%	96%	98%	84%	98%	86%	100%	100%	96%	98%	96%	88%	84%
MVgo - B PM Concert					87%																87%
MVgo - C AM	100%	100%	89%	93%	100%	100%	64%	64%	96%	100%	100%	100%	96%	93%	100%	100%	100%	100%	100%	96%	95%
MVgo - C PM	100%	67%	75%	94%		100%	100%	92%	97%	100%	100%	100%	100%	72%	97%	100%	100%	92%	89%	97%	93%
MVgo - C PM Concert					56%																56%
MVgo - D AM	97%	94%	100%	97%	97%	97%	90%	100%	84%	94%	100%	100%	100%	87%	90%	97%	100%	97%	100%	100%	96%
MVgo - D PM	97%	92%	78%	94%	97%	100%	97%	81%	94%	100%	100%	94%	100%	97%	100%	100%	100%	100%	100%	100%	96%
Grand Total	98%	90%	79%	87%	92%	98%	84%	82%	88%	99%	99%	94%	98%	89%	98%	99%	98%	98%	98%	97%	93%

Additional Ridership Data

- Bicycles Carried: 40
- Wheelchair Lift Usage: 2

Compliments/Complaints

- a. No complaints
- b. No compliments