



# MONTHLY OPERATIONS REPORT

## February 2025

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# Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

<b>ROUTE A</b>			
<b>2025 - Route A</b>	<b>Jan</b>	<b>Feb</b>	<b>Total to Date</b>
Total Monthly Weekday Ridership	1,052	1038	<b>2,090</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	50	55	<b>52</b>
% Increase/Decrease from Prior Month	68%	9%	
% Increase/Decrease from Prior Year	111%	107%	<b>120%</b>
<b>% of Pre COVID Baseline</b>	<b>27%</b>	<b>27%</b>	<b>28%</b>

<b>ROUTE B</b>			
<b>2025 - Route B</b>	<b>Jan</b>	<b>Feb</b>	<b>Total to Date</b>
Total Monthly Weekday Ridership	1,628	1,664	<b>3,292</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	78	88	<b>82</b>
% Increase/Decrease from Prior Month	30%	13%	
% Increase/Decrease from Prior Year	32%	39%	<b>40%</b>
<b>% of Pre COVID Baseline</b>	<b>82%</b>	<b>80%</b>	<b>87%</b>

<b>ROUTE C &amp; D</b>			
<b>2025 - Route C</b>	<b>Jan</b>	<b>Feb</b>	<b>Total to Date</b>
Total Monthly Ridership	737	868	<b>1,605</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	35	46	<b>40</b>
% Increase/Decrease from Prior Month	43%	30%	
% Increase/Decrease from Prior Year	4%	30%	<b>19%</b>
<b>2025 - Route D</b>	<b>Jan</b>	<b>Feb</b>	<b>Total to Date</b>
Total Monthly Ridership	801	900	<b>1,701</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	38	47	<b>43</b>
% Increase/Decrease from Prior Month	26%	24%	
% Increase/Decrease from Prior Year	20%	33%	<b>33%</b>
<b>2025 - Route C/D Combined</b>	<b>Jan</b>	<b>Feb</b>	<b>Total to Date</b>
Total Monthly Ridership	1,538	1,768	<b>3,306</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	73	93	<b>83</b>
% Increase/Decrease from Prior Month	34%	27%	
% Increase/Decrease from Prior Year	12%	31%	<b>26%</b>
<b>% of Pre COVID Baseline</b>	<b>42%</b>	<b>55%</b>	<b>48%</b>

<b>ALL ROUTES</b>			
<b>2025 - ALL ROUTES</b>	<b>Jan</b>	<b>Feb</b>	<b>Total</b>
Total Monthly Ridership	4,218	4,470	<b>8,688</b>
# of Operating Days	21	19	<b>40</b>
Average Daily Ridership	201	235	<b>217</b>
% Increase/Decrease from Prior Month	39%	17%	
% Increase/Decrease from Prior Year	36%	47%	<b>47%</b>
<b>% of Pre COVID Baseline</b>	<b>44%</b>	<b>49%</b>	<b>48%</b>

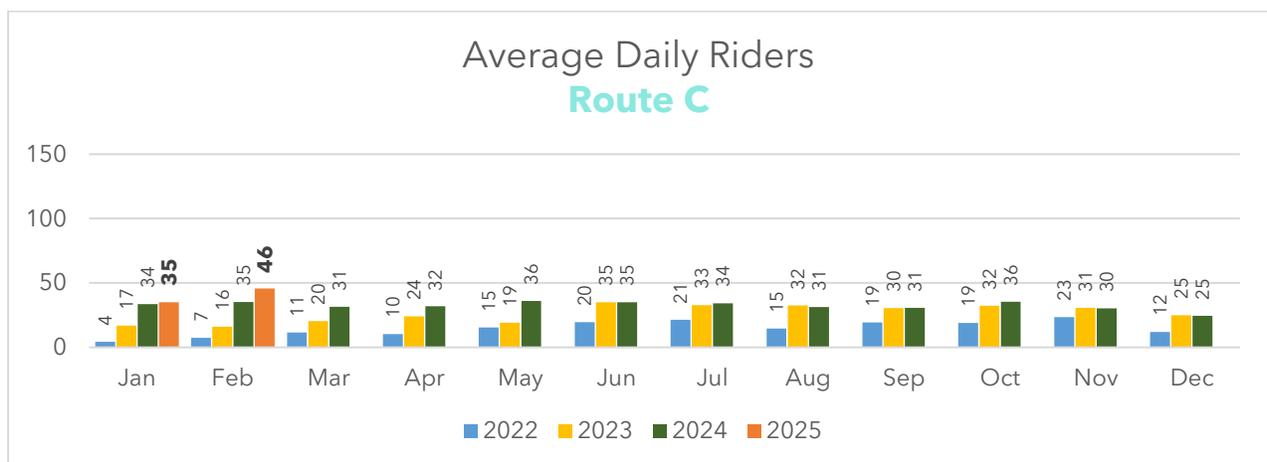
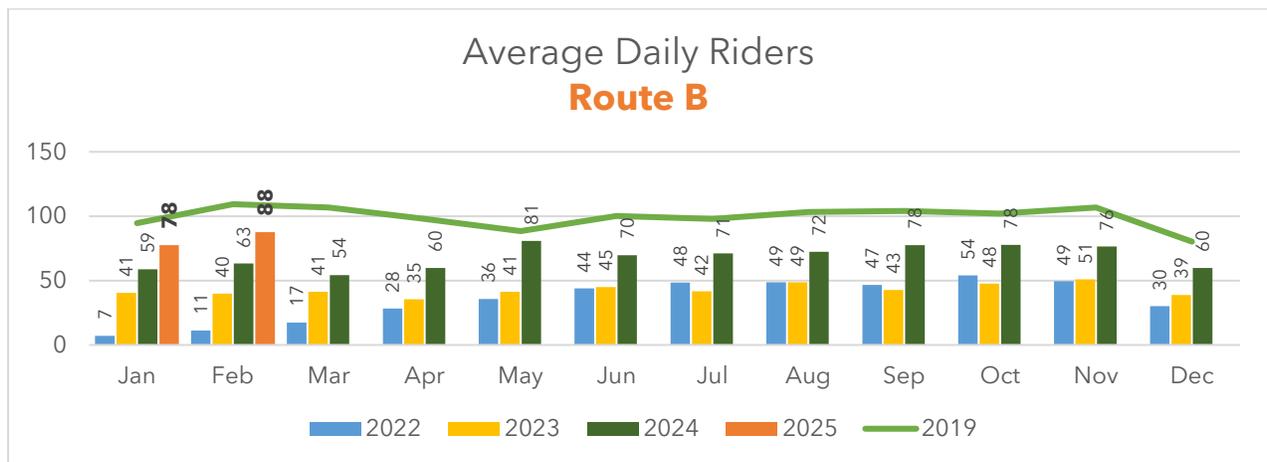
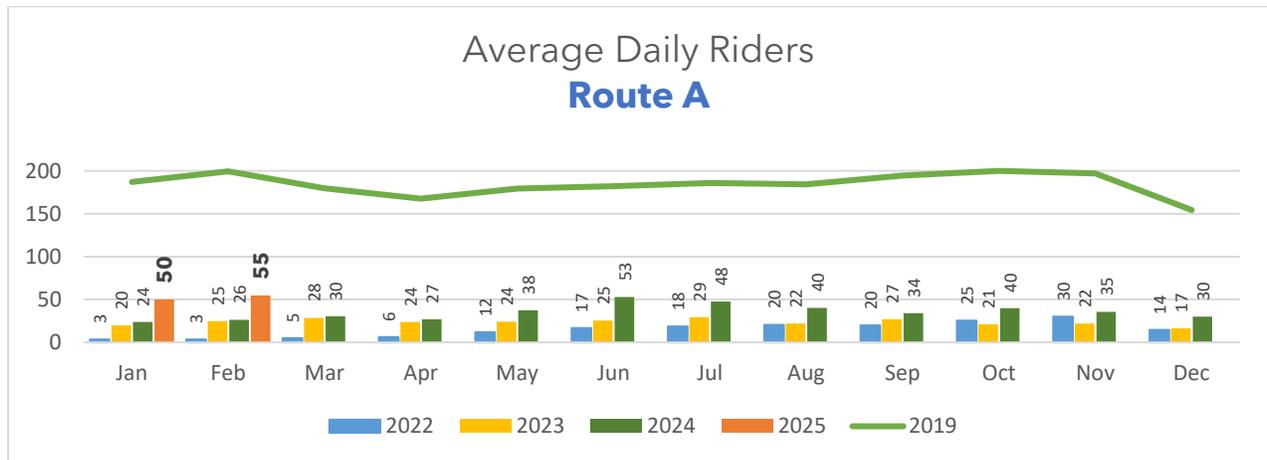
**Note:** Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

# Ridership Summary

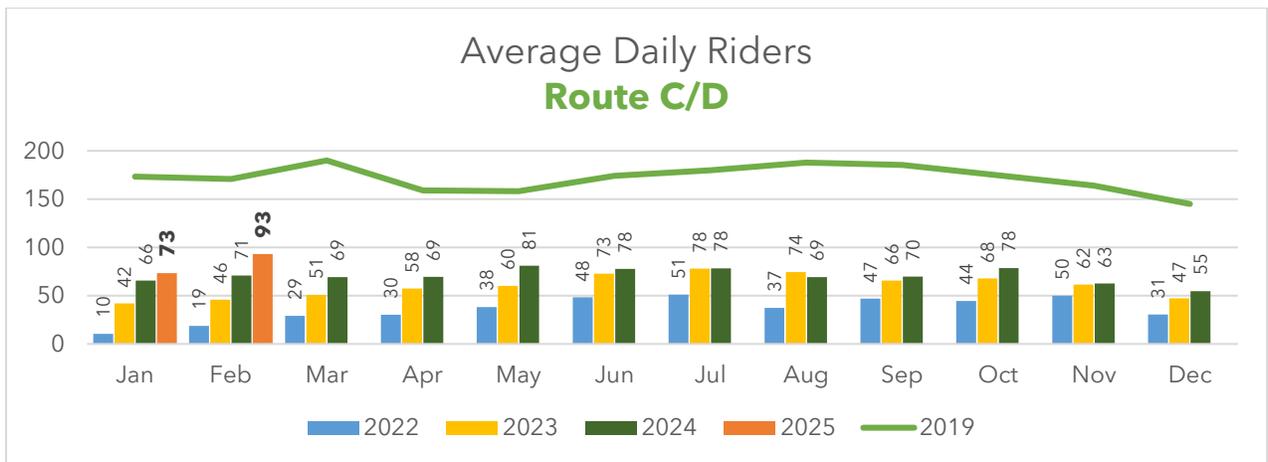
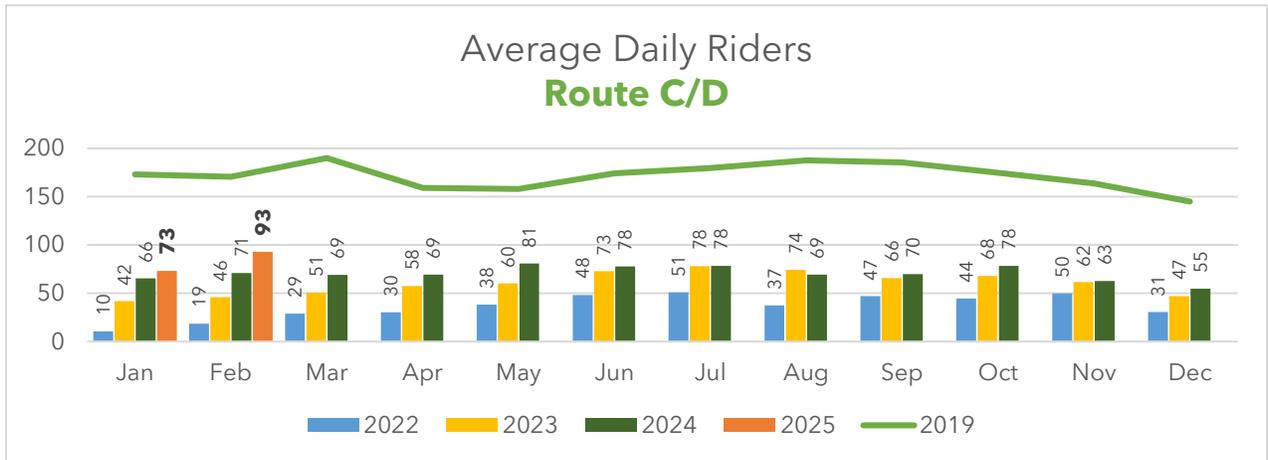
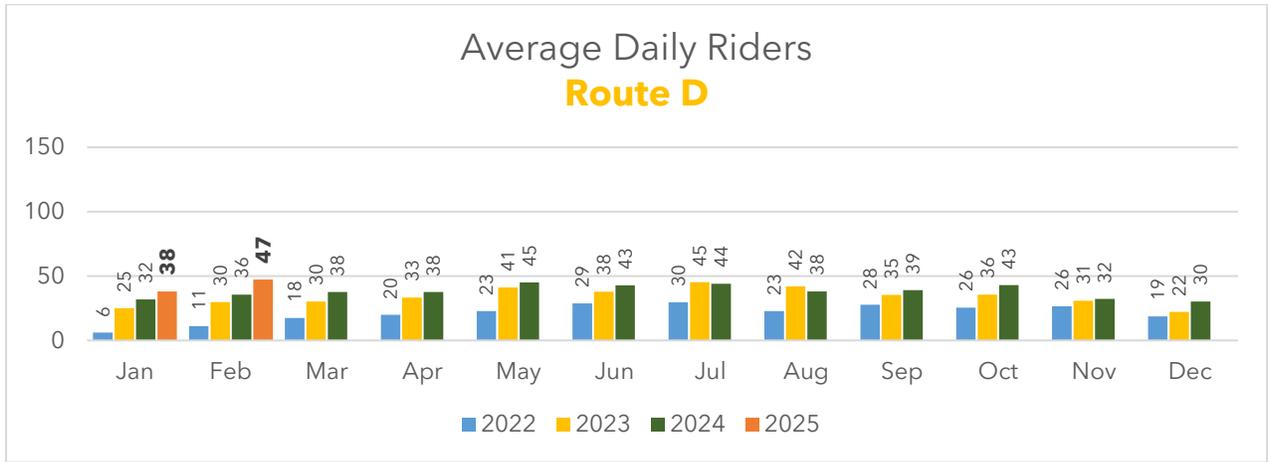
The ridership for the MVgo service in the month of February increased 17% from the previous month and was 47% higher than the previous year. Year to date the service was at 48% of the pre-pandemic baseline.

February ridership continues to remain highest on Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00am and 5:00pm.

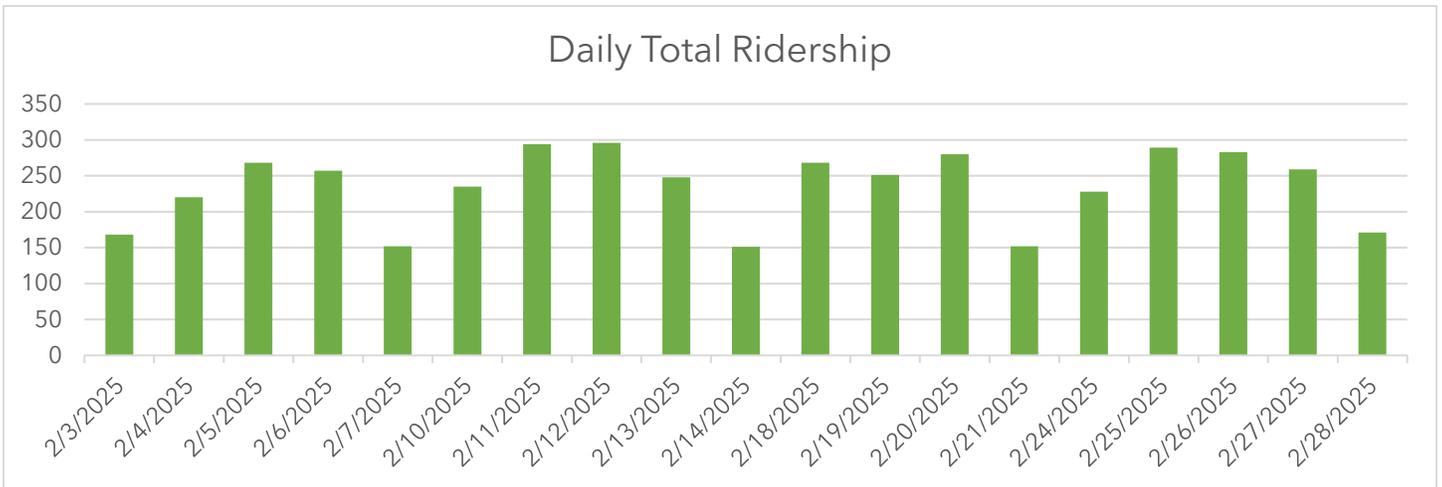
## Average Daily Ridership Comparisons (YTD)



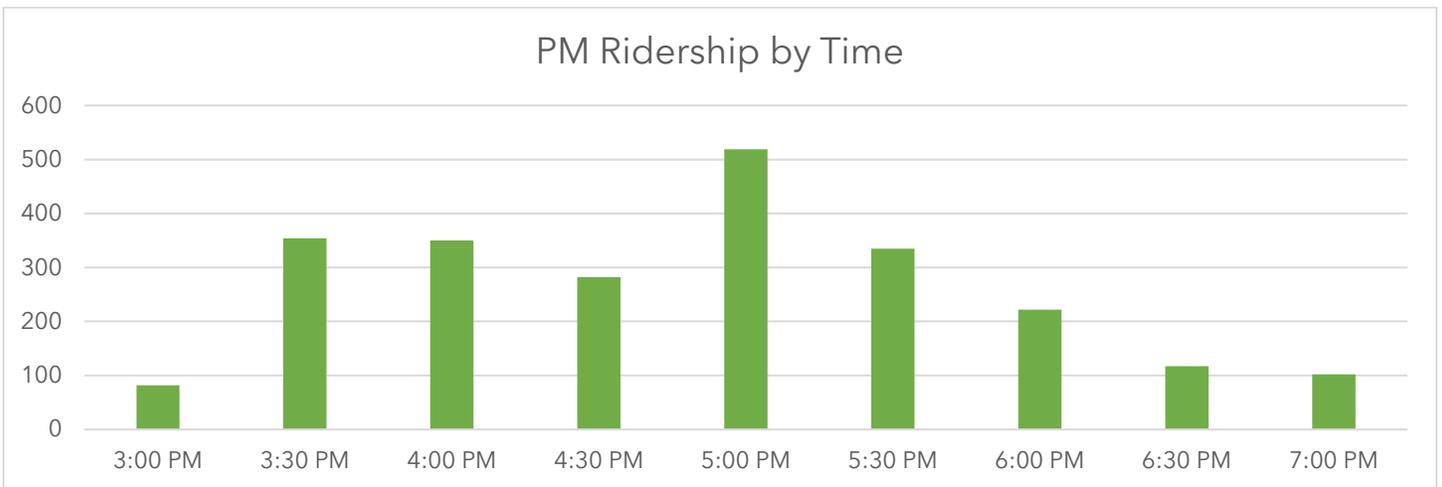
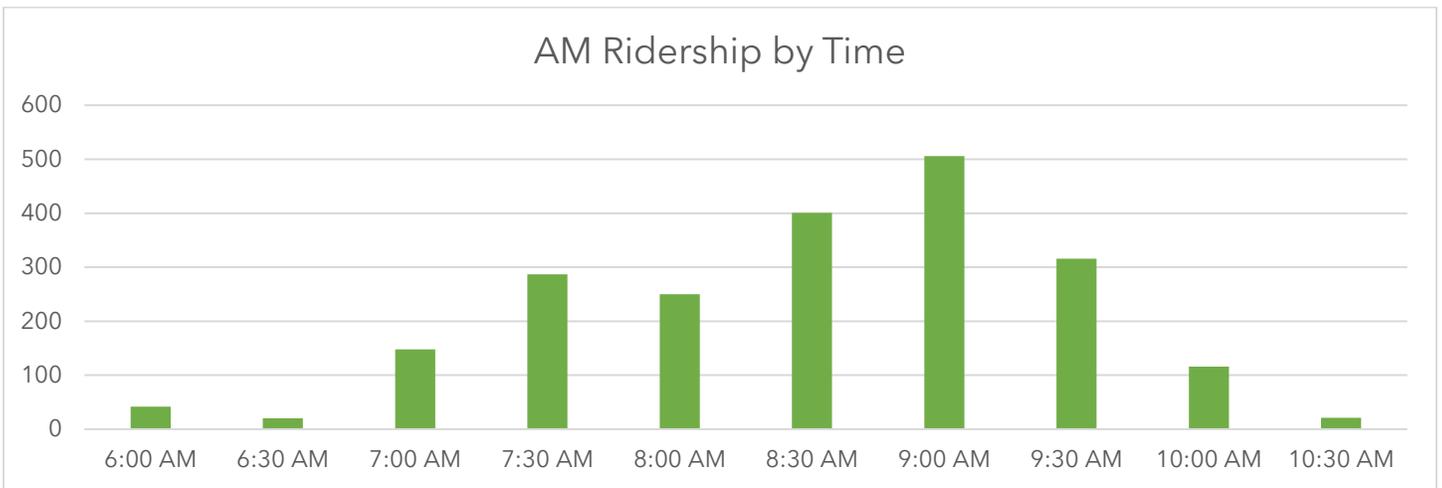
## Average Daily Ridership Comparisons (YTD) (cont'd)



## Total Ridership by Date



## Monthly Total Ridership by Time



## Monthly Total Use (Boarding & Alighting) by Stop

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	495	538	1033	49.8%
645 Clyde (Samsung)	166	146	312	15.0%
Ferry Morse @ E Evelyn	164	28	192	9.2%
665 Clyde (Samsung)	110	58	168	8.1%
301 E Evelyn (AM Only)	6	115	121	5.8%
Whisman @ Middlefield	62	19	81	3.9%
Middlefield @ Whisman	13	53	66	3.2%
313 Fairchild (Google)	21	38	59	2.8%
Middlefield & Ellis	1	43	44	2.1%
<b>Total</b>	<b>1038</b>	<b>1038</b>	<b>2076</b>	<b>100.0%</b>

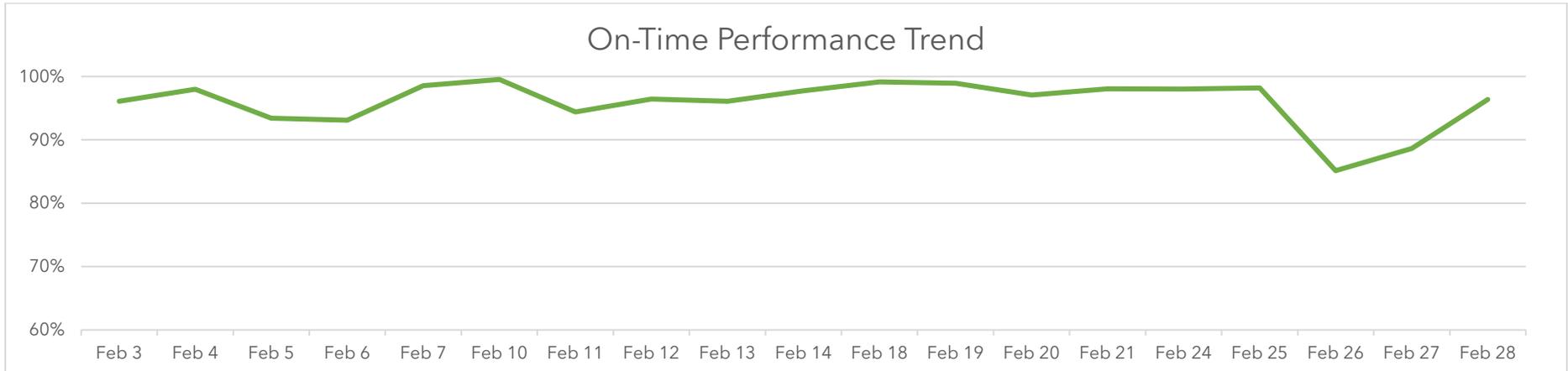
Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	716	615	1331	40.2%
Shoreline & Terra Bella (SB)	247	264	511	15.5%
1045 La Avenida (Microsoft)	266	222	488	14.8%
Shoreline & Terra Bella (NB)	78	226	304	9.2%
Crittenden Lane	150	153	303	9.2%
Pear @ Inigo	55	74	129	3.9%
Shoreline & Pear (SB)	100	6	106	3.2%
Shoreline @ Pear (NB)	23	37	60	1.8%
Shoreline @ Charleston (NB)	4	45	49	1.5%
Shoreline @ Charleston (SB)	25	1	26	0.8%
<b>Total</b>	<b>1664</b>	<b>1643</b>	<b>3307</b>	<b>100.0%</b>

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	485	247	732	42.2%
Garcia @ Marine (WB)	145	169	314	18.1%
Marine & Casey	111	73	184	10.6%
San Antonio @ Miller (SB)	41	96	137	7.9%
Charleston @ Google (WB)	16	104	120	6.9%
El Camino @ Distel (EB)	29	66	95	5.5%
Shoreline & Terra Bella (NB)	20	48	68	3.9%
Shoreline @ Pear (NB)	6	41	47	2.7%
1950 Charleston	10	20	30	1.7%
Garcia & Salado (WB)	5	3	8	0.5%
<b>Total</b>	<b>868</b>	<b>867</b>	<b>1735</b>	<b>100.0%</b>

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	182	560	742	41.2%
Garcia @ Marine (EB)	202	25	227	12.6%
Marine & Casey	55	147	202	11.2%
El Camino @ Distel (WB)	90	36	126	7.0%
Shoreline & Terra Bella (SB)	74	38	112	6.2%
Charleston & Huff	92	6	98	5.4%
Charleston & Landings	31	37	68	3.8%
Shoreline & Pear (SB)	54	11	65	3.6%
San Antonio & California (NB)	45	17	62	3.4%
San Antonio @ Miller (NB)	43	17	60	3.3%
Shoreline @ Charleston (SB)	21	1	22	1.2%
Garcia & Salado (EB)	11	5	16	0.9%
<b>Total</b>	<b>900</b>	<b>900</b>	<b>1800</b>	<b>100.0%</b>

## On Time Performance (OTP)

On time performance for MVgo in February was 96%. The 59% OTP for routes B AM and C AM on February 26<sup>th</sup> was due to police activity that had shut down Shoreline Blvd. All other OTP results under 85% were due to traffic congestion.



Route Name	3	4	5	6	7	10	11	12	13	14	18	19	20	21	24	25	26	27	28	Grand Total
A AM	100%	100%	96%	92%	100%	100%	75%	88%	96%	100%	100%	100%	92%	100%	100%	100%	100%	92%	100%	96%
A PM	97%	100%	97%	100%	93%	100%	100%	100%	93%	100%	100%	100%	100%	97%	100%	100%	87%	100%	97%	98%
B AM	100%	98%	96%	93%	98%	96%	85%	91%	100%	98%	96%	98%	94%	96%	96%	98%	59%	81%	93%	93%
B PM	100%	98%	98%	95%	100%	100%	98%	96%	98%	96%	100%	96%	100%	95%	100%	100%	98%	96%	91%	98%
C AM	97%	97%	82%	97%	97%	100%	100%	100%	97%	100%	100%	100%	100%	100%	94%	100%	59%	68%	100%	94%
C PM	97%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	97%	99%
D AM	78%	97%	88%	78%	100%	100%	100%	100%	94%	97%	97%	97%	91%	100%	97%	91%	81%	94%	100%	94%
D PM	100%	97%	91%	91%	100%	100%	97%	97%	91%	91%	100%	100%	100%	97%	97%	97%	97%	81%	94%	96%
	<b>96%</b>	<b>98%</b>	<b>93%</b>	<b>93%</b>	<b>99%</b>	<b>100%</b>	<b>94%</b>	<b>96%</b>	<b>96%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>97%</b>	<b>98%</b>	<b>98%</b>	<b>98%</b>	<b>85%</b>	<b>89%</b>	<b>96%</b>	<b>96%</b>

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

## Additional Ridership Data

- Bicycles Carried: 11
- Wheelchair Lift Usage: 1

## Compliments/Complaints

- Compliments: None
- Complaints: None