



# MONTHLY OPERATIONS REPORT

## April 2025

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## Annual Ridership Summary (YTD) w/ Pre-COVID Baseline Comparison

ROUTE A					
2025 - Route A	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Weekday Ridership	1,052	1038	1419	1369	4,878
# of Operating Days	21	19	21	22	83
Average Daily Ridership	50	55	68	62	59
% Increase/Decrease from Prior Month	68%	9%	24%	-8%	
% Increase/Decrease from Prior Year	111%	107%	124%	131%	119%
% of Pre COVID Baseline	27%	27%	38%	37%	32%

ROUTE B					
2025 - Route B	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Weekday Ridership	1,628	1,664	1,743	1,737	6,772
# of Operating Days	21	19	21	22	83
Average Daily Ridership	78	88	83	79	82
% Increase/Decrease from Prior Month	30%	13%	-5%	-5%	
% Increase/Decrease from Prior Year	32%	39%	53%	32%	38%
% of Pre COVID Baseline	82%	80%	78%	81%	80%

ROUTE C & D					
2025 - Route C	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	737	868	1113	1303	4,021
# of Operating Days	21	19	21	22	83
Average Daily Ridership	35	46	53	59	48
% Increase/Decrease from Prior Month	43%	30%	16%	12%	
% Increase/Decrease from Prior Year	4%	30%	69%	86%	47%
2025 - Route D	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	801	900	1168	1279	4,148
# of Operating Days	21	19	21	22	83
Average Daily Ridership	38	47	56	58	50
% Increase/Decrease from Prior Month	26%	24%	17%	5%	
% Increase/Decrease from Prior Year	20%	33%	48%	55%	40%
2025 - Route C/D Combined	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	1,538	1,768	2,281	2,582	8,169
# of Operating Days	21	19	21	22	83
Average Daily Ridership	73	93	109	117	98
% Increase/Decrease from Prior Month	34%	27%	17%	8%	
% Increase/Decrease from Prior Year	12%	31%	57%	69%	43%
% of Pre COVID Baseline	42%	55%	57%	74%	57%

ALL ROUTES					
2025 - ALL ROUTES	Jan	Feb	Mar	Apr	Total
Total Monthly Ridership	4,218	4,470	5,443	5,688	19,819
# of Operating Days	21	19	21	22	83
Average Daily Ridership	201	235	259	259	239
% Increase/Decrease from Prior Month	39%	17%	10%	0%	
% Increase/Decrease from Prior Year	36%	47%	69%	66%	55%
% of Pre COVID Baseline	44%	49%	54%	61%	52%

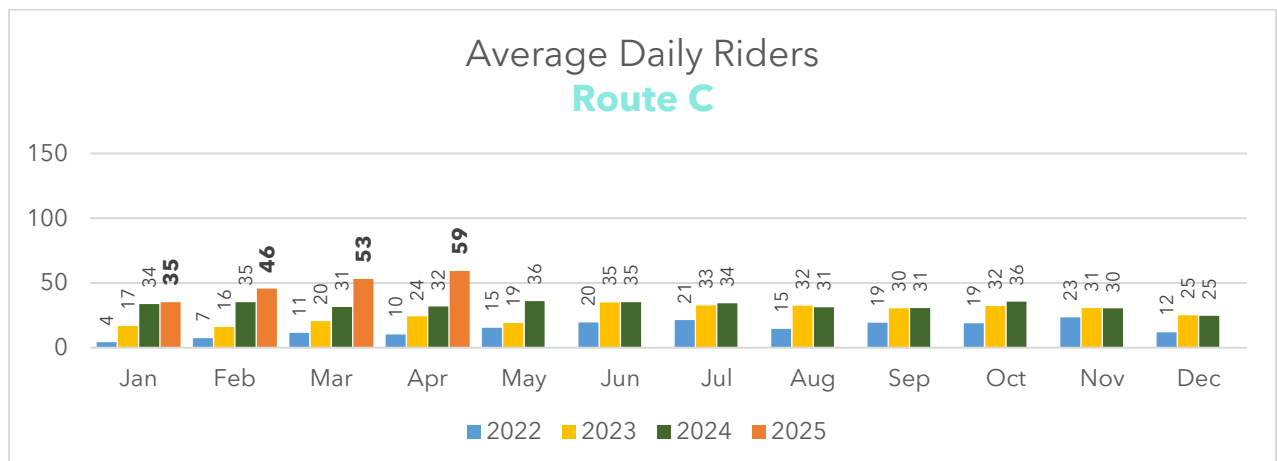
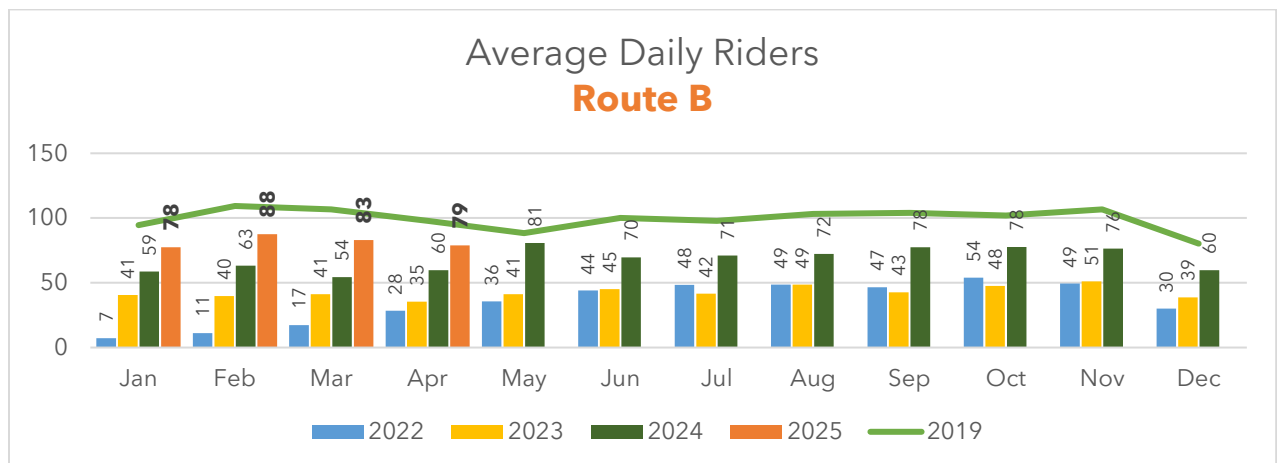
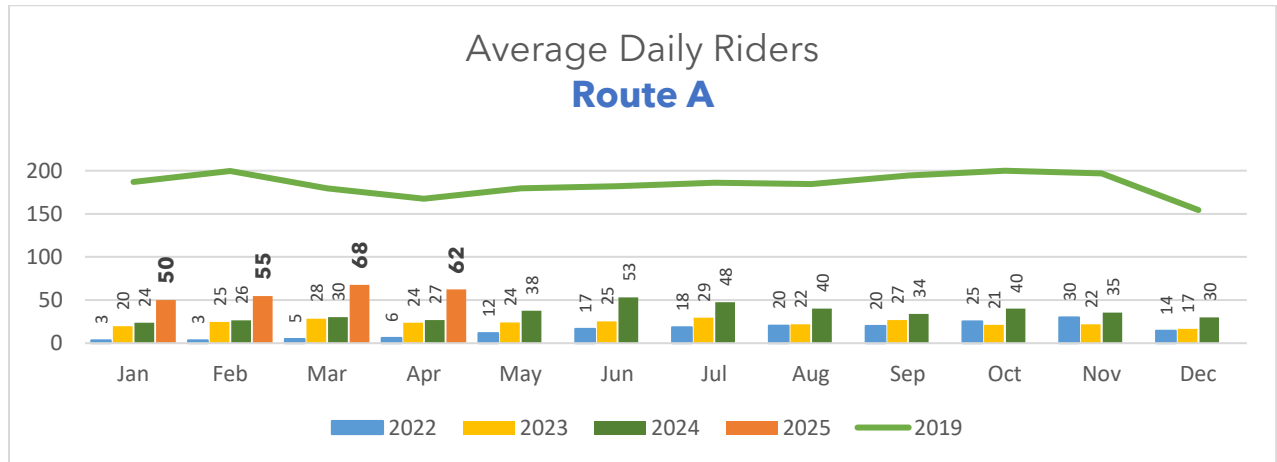
**Note:** Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

## Ridership Summary

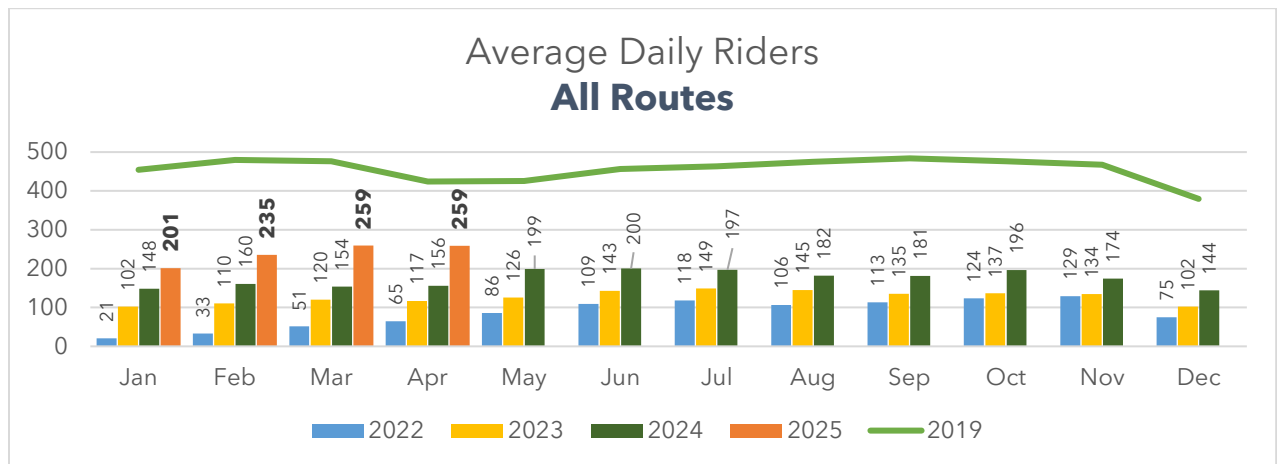
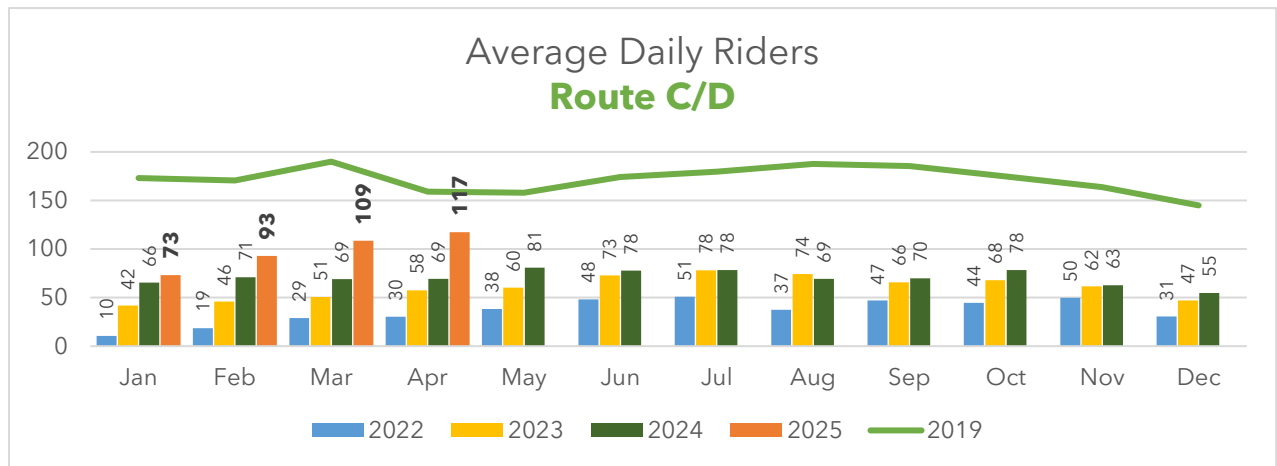
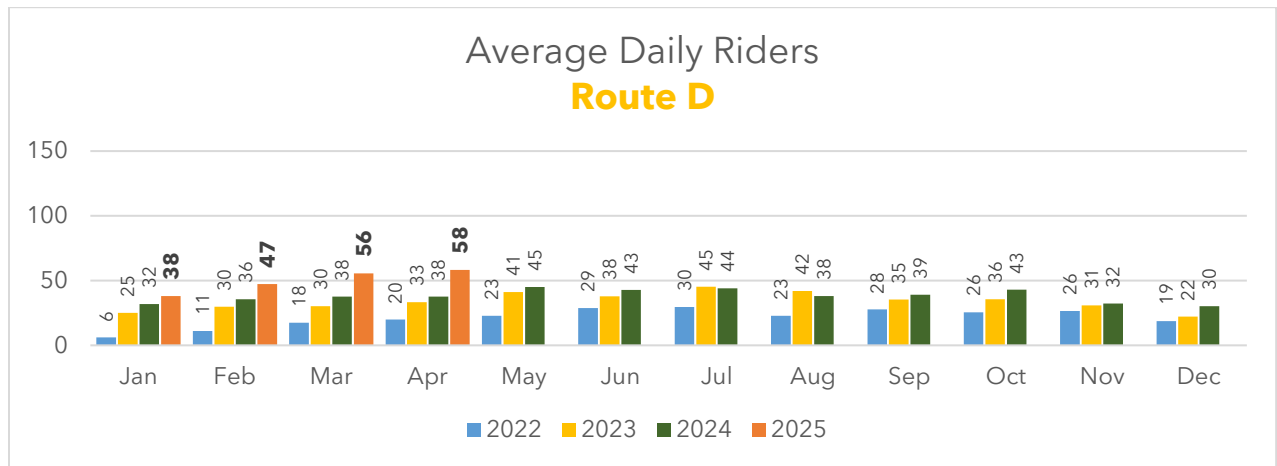
In April, the ridership was unchanged from the prior month and increased 66% from the prior year. Year to date, ridership is 52% of the pre-pandemic baseline.

April ridership continues to remain highest on Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00am and 5:00pm.

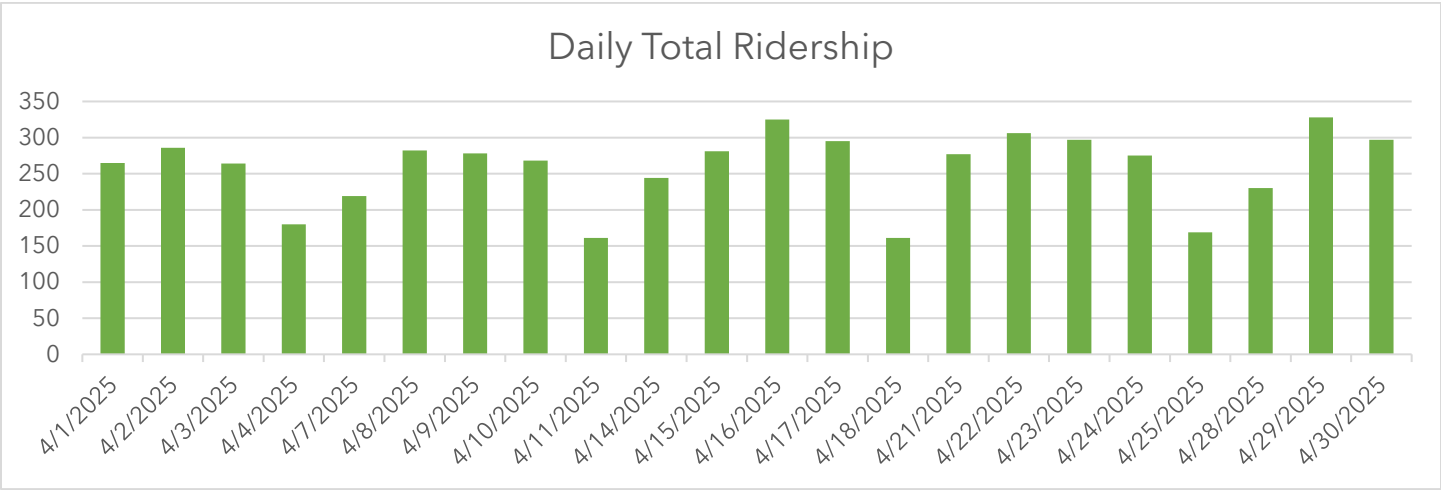
## Average Daily Ridership Comparisons (YTD)



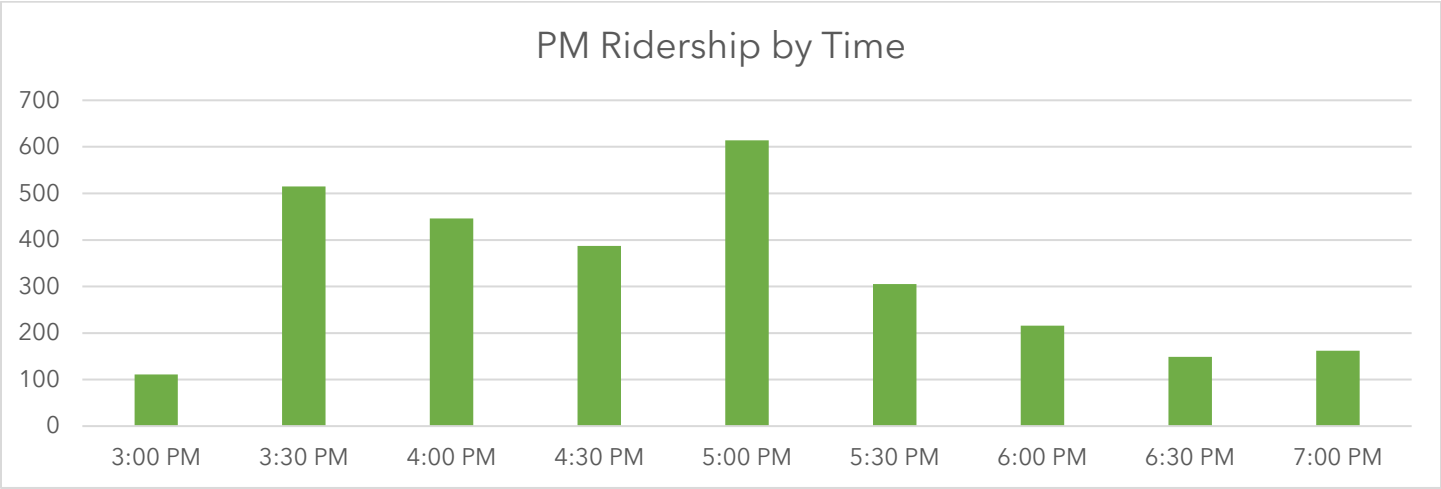
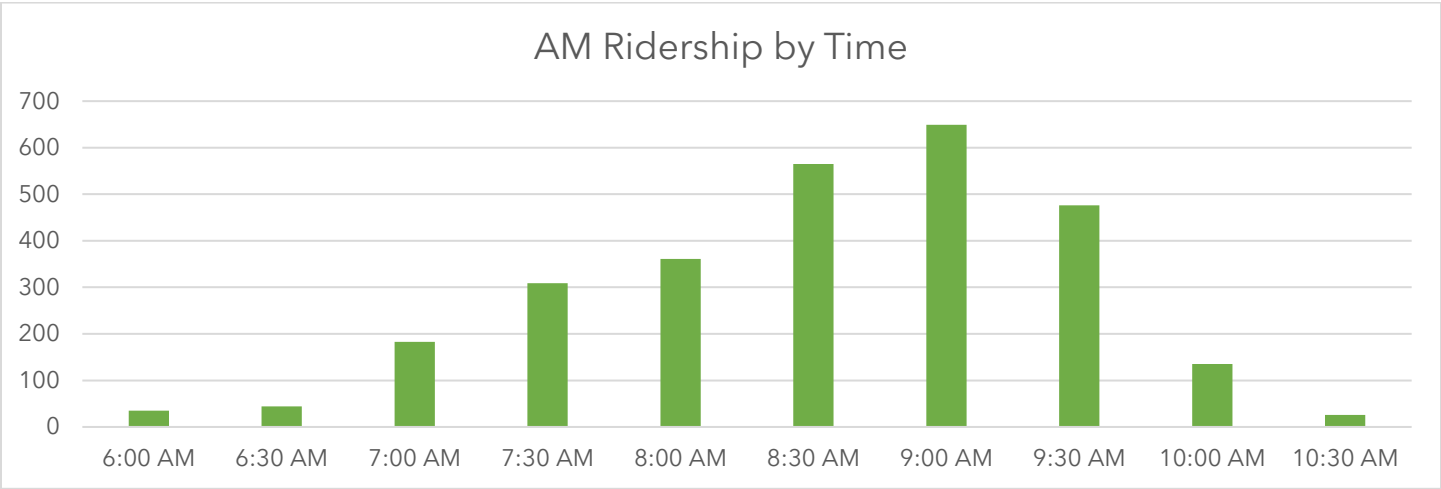
## Average Daily Ridership Comparisons (YTD) (cont'd)



# Total Ridership by Date



# Monthly Total Ridership by Time



## Monthly Total Use (Boarding & Alighting) by Stop

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	699	693	1392	50.9%
645 Clyde (Samsung)	207	230	437	16.0%
Ferry Morse @ E Evelyn	207	36	243	8.9%
665 Clyde (Samsung)	125	71	196	7.2%
301 E Evelyn (AM Only)	8	170	178	6.5%
Whisman @ Middlefield	72	24	96	3.5%
Middlefield & Ellis	14	56	70	2.6%
Middlefield @ Whisman	11	55	66	2.4%
313 Fairchild (Google)	26	32	58	2.1%
<b>Total</b>	<b>1369</b>	<b>1367</b>	<b>2736</b>	<b>100.0%</b>

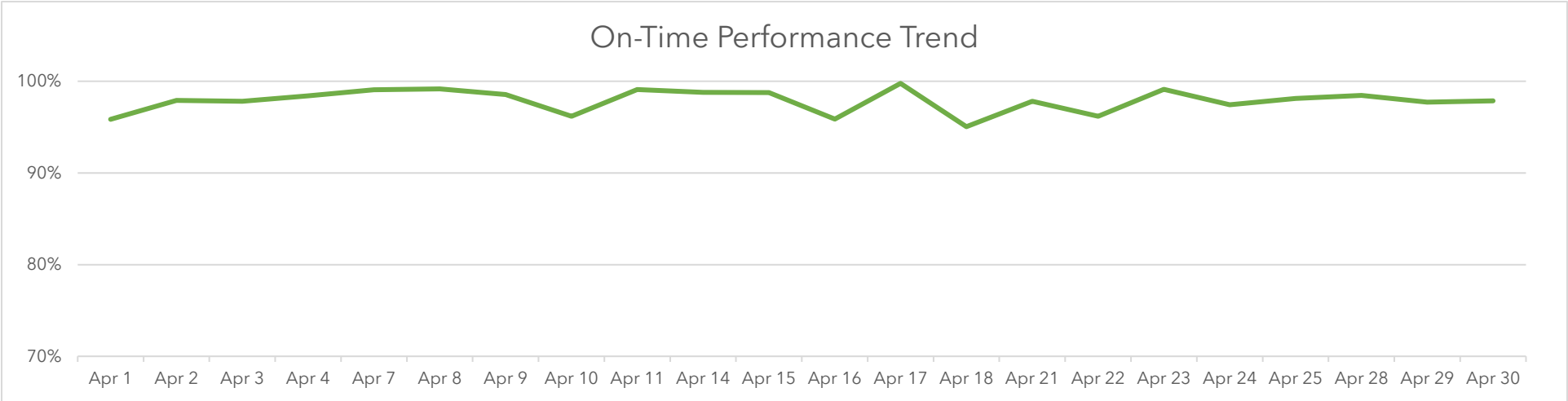
Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	766	825	1591	45.9%
Shoreline & Terra Bella (SB)	283	173	456	13.1%
1045 La Avenida (Microsoft)	230	205	435	12.5%
Shoreline & Terra Bella (NB)	100	234	334	9.6%
Crittenden Lane	129	123	252	7.3%
Pear @ Inigo	69	91	160	4.6%
Shoreline & Pear (SB)	117	6	123	3.5%
Shoreline @ Charleston (NB)	1	46	47	1.4%
Shoreline @ Charleston (SB)	36	0	36	1.0%
Shoreline @ Pear (NB)	6	29	35	1.0%
<b>Total</b>	<b>1737</b>	<b>1732</b>	<b>3469</b>	<b>100.0%</b>

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	716	342	1058	40.6%
Garcia @ Marine (WB)	210	276	486	18.6%
Marine & Casey	142	109	251	9.6%
San Antonio @ Miller (SB)	76	140	216	8.3%
Shoreline & Terra Bella (NB)	35	118	153	5.9%
El Camino @ Distel (EB)	31	121	152	5.8%
Charleston @ Google (WB)	33	97	130	5.0%
Shoreline @ Pear (NB)	30	67	97	3.7%
1950 Charleston	29	28	57	2.2%
Garcia & Salado (WB)	1	5	6	0.2%
<b>Total</b>	<b>1303</b>	<b>1303</b>	<b>2606</b>	<b>100.0%</b>

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	246	763	1009	39.6%
Garcia @ Marine (EB)	351	42	393	15.4%
Marine & Casey	83	211	294	11.5%
El Camino @ Distel (WB)	155	29	184	7.2%
Shoreline & Terra Bella (SB)	86	52	138	5.4%
San Antonio @ Miller (NB)	79	33	112	4.4%
Charleston & Huff	87	24	111	4.4%
Shoreline & Pear (SB)	63	43	106	4.2%
Charleston & Landings	29	41	70	2.7%
San Antonio & California (NB)	39	19	58	2.3%
Shoreline @ Charleston (SB)	48	10	58	2.3%
Garcia & Salado (EB)	13	4	17	0.7%
<b>Total</b>	<b>1279</b>	<b>1271</b>	<b>2550</b>	<b>100.0%</b>

# On Time Performance (OTP)

On time performance for MVgo in April was 98%.



Route Name	1	2	3	4	7	8	9	10	11	14	15	16	17	18	21	22	23	24	25	28	29	30	Grand Total
A AM	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	83%	100%	88%	100%	100%	100%	100%	100%	100%	99%
A PM	97%	100%	100%	100%	100%	100%	93%	97%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	90%	100%	97%	100%	99%
B AM	98%	94%	89%	93%	93%	98%	100%	98%	96%	98%	96%	98%	98%	94%	100%	94%	98%	100%	98%	100%	98%	98%	97%
B PM	84%	98%	96%	95%	100%	98%	98%	84%	96%	98%	100%	100%	100%	98%	98%	100%	98%	98%	100%	100%	96%	93%	97%
C AM	91%	100%	100%	100%	100%	97%	100%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	100%	99%
C PM	97%	100%	100%	100%	100%	100%	97%	97%	100%	100%	100%	94%	100%	100%	97%	94%	100%	97%	100%	97%	100%	94%	98%
D AM	100%	94%	100%	100%	100%	100%	100%	94%	100%	100%	100%	88%	100%	100%	88%	94%	100%	84%	97%	100%	97%	94%	97%
D PM	100%	97%	97%	100%	100%	100%	100%	100%	100%	97%	94%	88%	100%	84%	100%	100%	100%	100%	100%	94%	94%	94%	97%
Grand Total	96%	98%	98%	98%	99%	99%	99%	96%	99%	99%	99%	96%	100%	95%	98%	96%	99%	97%	98%	98%	98%	98%	98%

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.



## Additional Ridership Data

- Bicycles Carried: 49
- Wheelchair Lift Usage: 3

## Compliments/Complaints

- Compliments: None
- Complaints: None