MONTHLY OPERATIONS REPORT

June 2025

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MVgo
Annual Ridership Summary (YTD)
w/ Pre-COVID Baseline Comparison

ROUTE A

2025 - Route A	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Weekday Ridership	1,052	1038	1419	1369	1203	1299	**7,380**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	50	55	68	62	57	65	**60**
% Increase/Decrease from Prior Month	*68%*	*9%*	*24%*	*-8%*	*-8%*	*13%*	
% Increase/Decrease from Prior Year	*111%*	*107%*	*124%*	*131%*	*53%*	*23%*	**82%**
% of Pre COVID Baseline	**27%**	**27%**	**38%**	**37%**	**32%**	**36%**	**33%**

ROUTE B

2025 - Route B	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Weekday Ridership	1,628	1,664	1,743	1,737	2,120	2,247	**11,139**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	78	88	83	79	101	112	**90**
% Increase/Decrease from Prior Month	*30%*	*13%*	*-5%*	*-5%*	*28%*	*11%*	
% Increase/Decrease from Prior Year	*32%*	*39%*	*53%*	*32%*	*25%*	*61%*	**39%**
% of Pre COVID Baseline	**82%**	**80%**	**78%**	**81%**	**114%**	**112%**	**91%**

ROUTE C & D

2025 - Route C	Jan	Feb	Mar	Apr	May	Jun	Total to Date
Total Monthly Ridership	737	868	1113	1303	1423	1620	**7,064**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	35	46	53	59	68	81	**57**
% Increase/Decrease from Prior Month	*43%*	*30%*	*16%*	*12%*	*14%*	*20%*	
% Increase/Decrease from Prior Year	*4%*	*30%*	*69%*	*86%*	*88%*	*131%*	**68%**
2025 - Route D	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Total to Date**
Total Monthly Ridership	801	900	1168	1279	1477	1543	**7,168**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	38	47	56	58	70	77	**58**
% Increase/Decrease from Prior Month	*26%*	*24%*	*17%*	*5%*	*21%*	*10%*	
% Increase/Decrease from Prior Year	*20%*	*33%*	*48%*	*55%*	*56%*	*81%*	**51%**
2025 - Route C/D Combined	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Total to Date**
Total Monthly Ridership	1,538	1,768	2,281	2,582	2,900	3,163	**14,232**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	73	93	109	117	138	158	**115**
% Increase/Decrease from Prior Month	*34%*	*27%*	*17%*	*8%*	*18%*	*15%*	
% Increase/Decrease from Prior Year	*12%*	*31%*	*57%*	*69%*	*71%*	*103%*	**59%**
% of Pre COVID Baseline	**42%**	**55%**	**57%**	**74%**	**87%**	**91%**	**67%**

ALL ROUTES

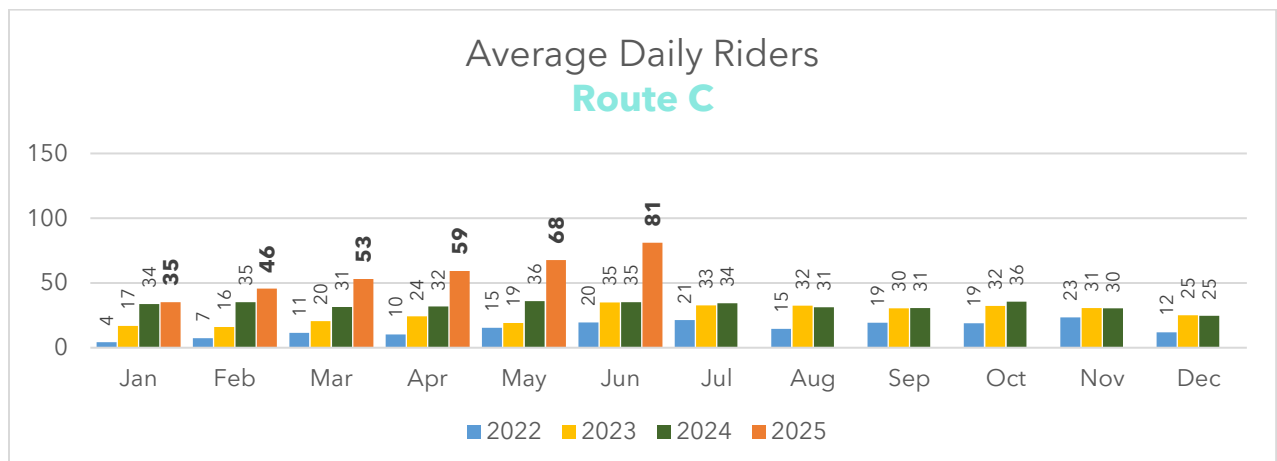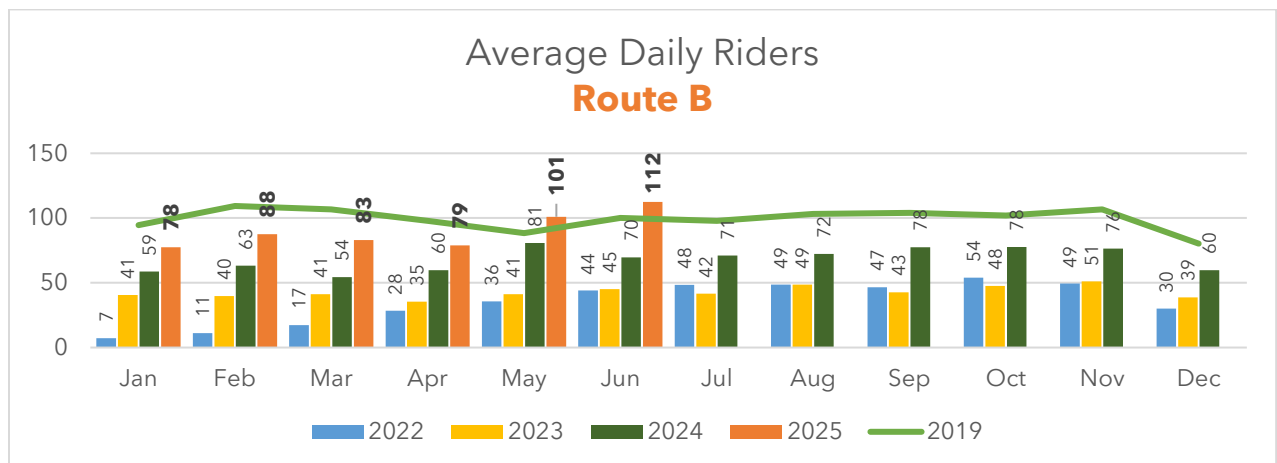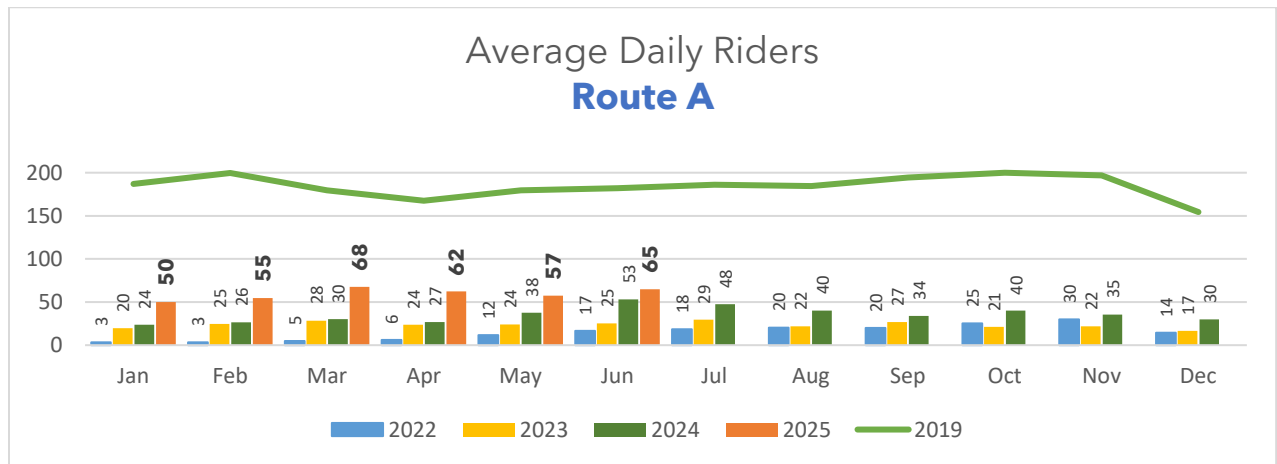| 2025 - ALL ROUTES	Jan	Feb	Mar	Apr	May	Jun	Total
Total Monthly Ridership	4,218	4,470	5,443	5,688	6,223	6,709	**32,751**
# of Operating Days	21	19	21	22	21	20	**124**
Average Daily Ridership	201	235	259	259	296	335	**264**
% Increase/Decrease from Prior Month	*39%*	*17%*	*10%*	*0%*	*15%*	*13%*	
% Increase/Decrease from Prior Year	*36%*	*47%*	*69%*	*66%*	*49%*	*67%*	**56%**
% of Pre COVID Baseline	**44%**	**49%**	**54%**	**61%**	**70%**	**73%**	**58%**

Note: *Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019*
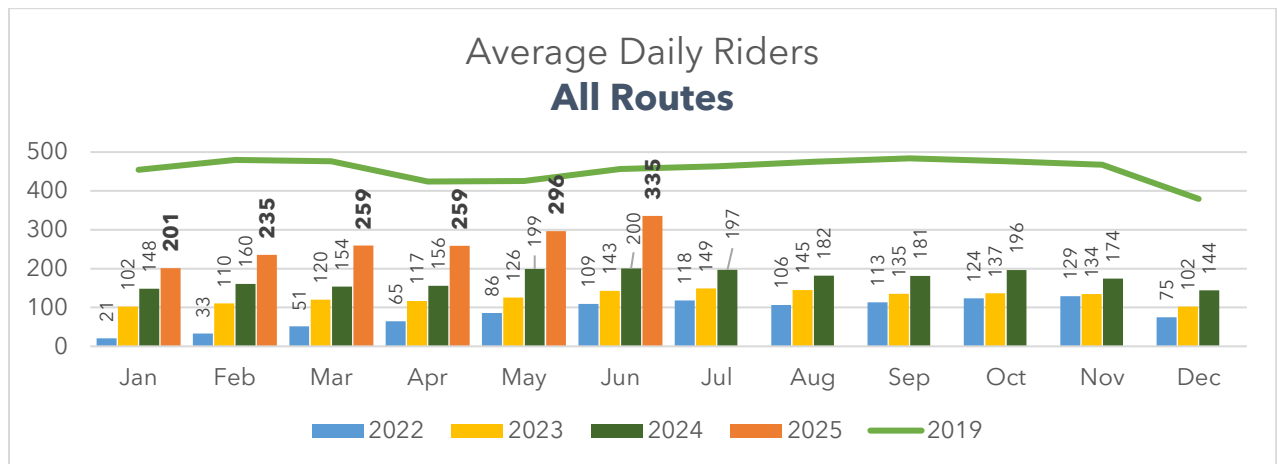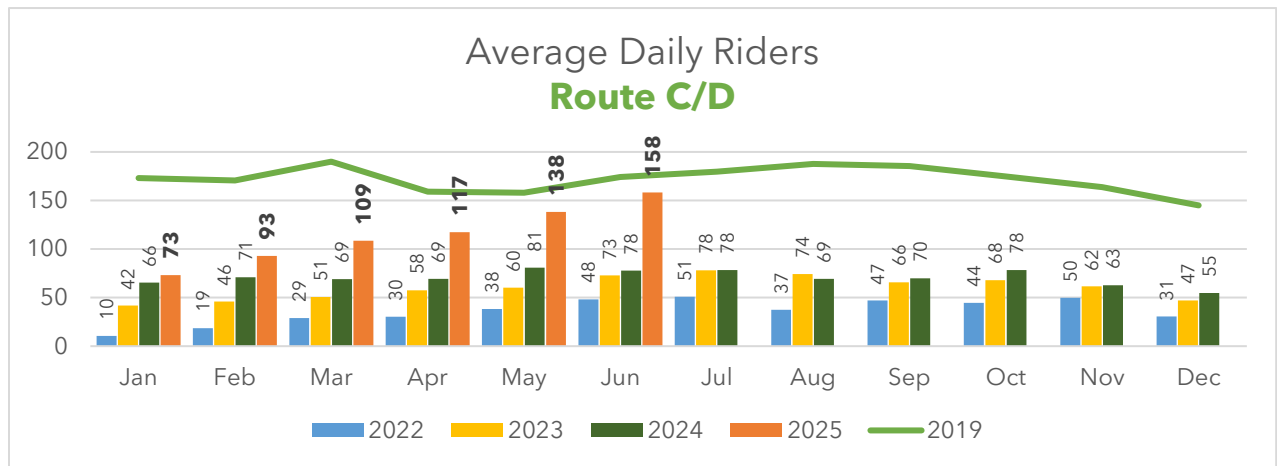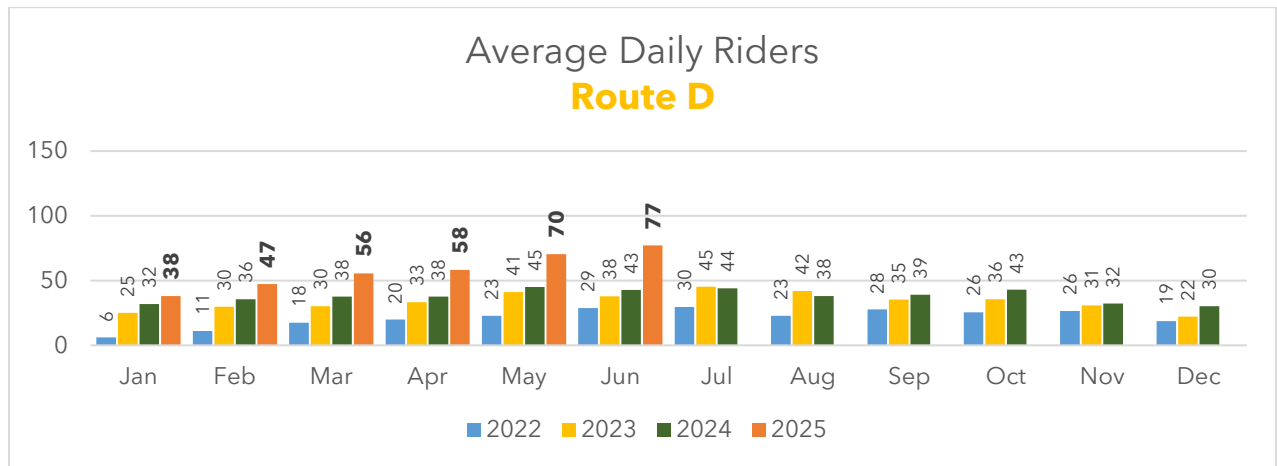
Ridership Summary

In June, total ridership increased 13% from the prior month and 67% compared to the same month last year. Year-to-date, ridership is 58% of the 2019 pre-pandemic baseline.

June ridership remains highest on Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00AM and 5:00PM.

Average Daily Ridership Comparisons (YTD)

Average Daily Riders
Route A

Month	2022	2023	2024	2025
Jan	3	20	24	50
Feb	3	25	26	55
Mar	5	28	30	68
Apr	6	24	27	62
May	12	24	38	57
Jun	17	25	53	65
Jul	18	29	48	
Aug	20	22	40	
Sep	20	27	34	
Oct	25	21	40	
Nov	30	22	35	
Dec	14	17	30	

Legend: 2022 | 2023 | 2024 | 2025 | 2019

Average Daily Riders
Route B

Month	2022	2023	2024	2025
Jan	7	41	59	78
Feb	11	40	63	88
Mar	17	41	54	83
Apr	28	35	60	79
May	36	41	81	101
Jun	44	45	70	112
Jul	48	42	71	
Aug	49	49	72	
Sep	47	43	78	
Oct	54	48	78	
Nov	49	51	76	
Dec	30	39	60	

Legend: 2022 | 2023 | 2024 | 2025 | 2019

Average Daily Riders
Route C

Month	2022	2023	2024	2025
Jan	4	17	34	35
Feb	7	16	35	46
Mar	11	20	31	53
Apr	10	24	32	59
May	15	19	36	68
Jun	20	35	35	81
Jul	21	33	34	
Aug	15	32	31	
Sep	19	30	31	
Oct	19	32	36	
Nov	23	31	30	
Dec	12	25	25	

Legend: 2022 | 2023 | 2024 | 2025

Average Daily Ridership Comparisons (YTD) (cont'd)

Average Daily Riders
Route D

Values by month (2022, 2023, 2024, 2025):
- Jan: 6, 25, 32, **38**
- Feb: 11, 30, 36, **47**
- Mar: 18, 30, 38, **56**
- Apr: 20, 33, 38, **58**
- May: 23, 41, 45, **70**
- Jun: 29, 38, 43, **77**
- Jul: 30, 45, 44
- Aug: 23, 42, 38
- Sep: 28, 35, 39
- Oct: 26, 36, 43
- Nov: 26, 31, 32
- Dec: 19, 22, 30

Legend: ■ 2022 ■ 2023 ■ 2024 ■ 2025

Average Daily Riders
Route C/D

Values by month (2022, 2023, 2024, 2025):
- Jan: 10, 42, 66, **73**
- Feb: 19, 46, 71, **93**
- Mar: 29, 51, 69, **109**
- Apr: 30, 58, 69, **117**
- May: 38, 60, 81, **138**
- Jun: 48, 73, 78, **158**
- Jul: 51, 78, 78
- Aug: 37, 74, 69
- Sep: 47, 66, 70
- Oct: 44, 68, 78
- Nov: 50, 62, 63
- Dec: 31, 47, 55

Legend: ■ 2022 ■ 2023 ■ 2024 ■ 2025 — 2019

Average Daily Riders
All Routes

Values by month (2022, 2023, 2024, 2025):
- Jan: 21, 102, 148, **201**
- Feb: 33, 110, 160, **235**
- Mar: 51, 120, 154, **259**
- Apr: 65, 117, 156, **259**
- May: 86, 126, 199, **296**
- Jun: 109, 143, 200, **335**
- Jul: 118, 149, 197
- Aug: 106, 145, 182
- Sep: 113, 135, 181
- Oct: 124, 137, 196
- Nov: 129, 134, 174
- Dec: 75, 102, 144

Legend: ■ 2022 ■ 2023 ■ 2024 ■ 2025 — 2019

Total Ridership by Date

Daily Total Ridership

Monthly Total Ridership by Time

AM Ridership by Time

PM Ridership by Time

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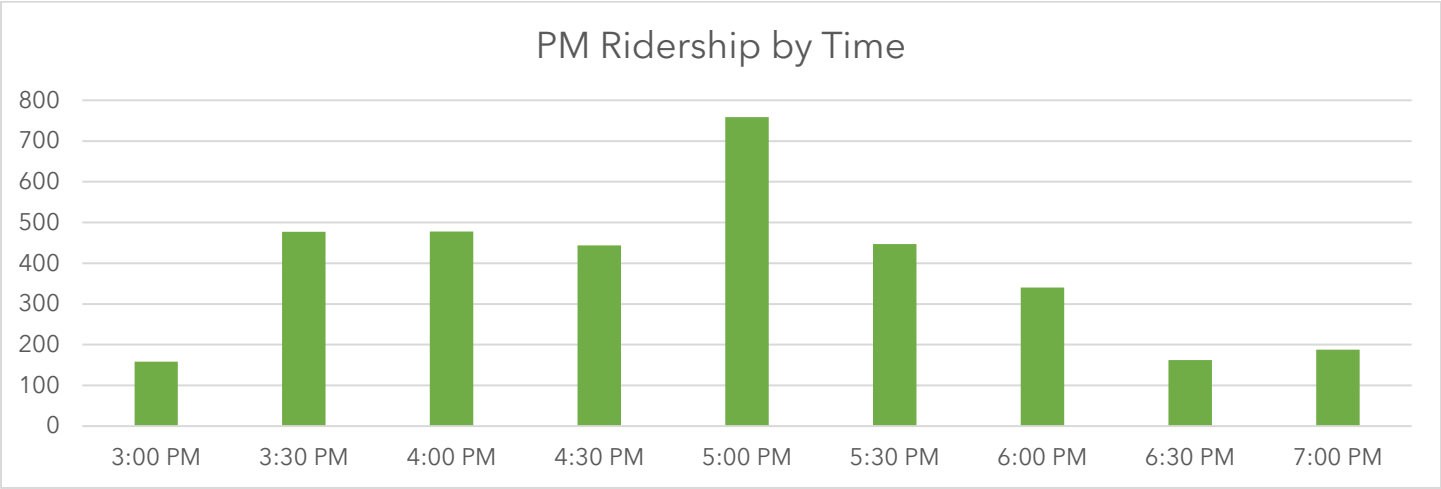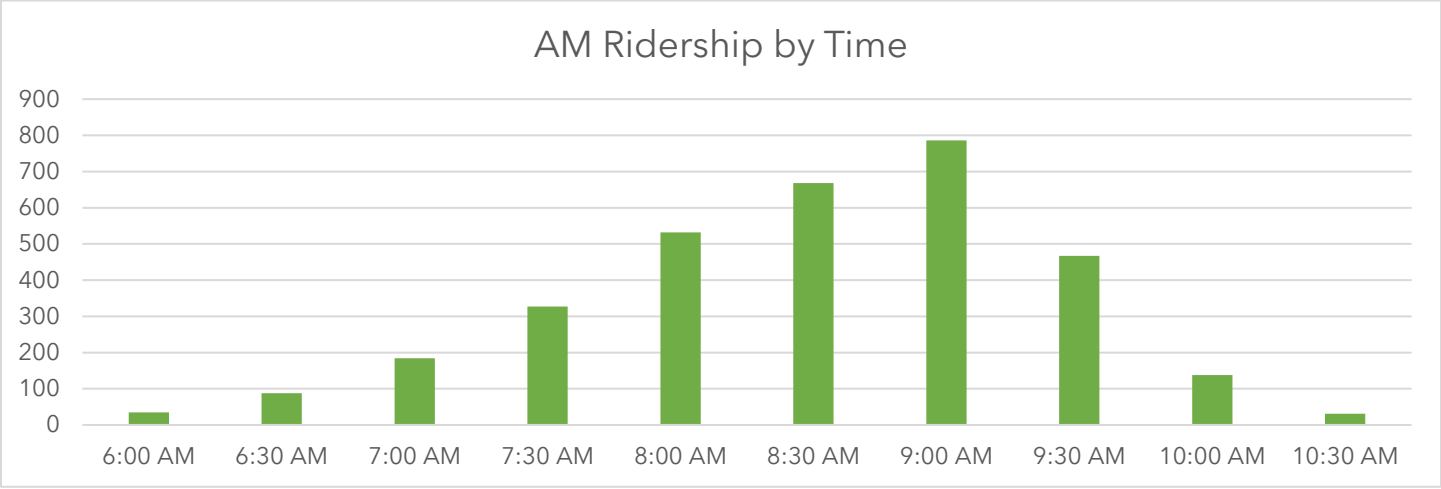
Monthly Total Use (Boarding & Alighting) by Stop

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	659	681	1340	51.7%
645 Clyde (Samsung)	203	228	431	16.6%
665 Clyde (Samsung)	166	61	227	8.8%
301 E Evelyn (AM Only)	18	188	206	7.9%
Ferry Morse @ E Evelyn	172	27	199	7.7%
Middlefield & Ellis	5	55	60	2.3%
313 Fairchild (Google)	33	16	49	1.9%
Whisman @ Middlefield	28	15	43	1.7%
Middlefield @ Whisman	15	23	38	1.5%
Total	**1299**	**1294**	**2593**	**100.0%**

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	909	1108	2017	44.9%
1045 La Avenida (Microsoft)	382	348	730	16.3%
Shoreline & Terra Bella (NB)	139	213	352	7.8%
Shoreline & Terra Bella (SB)	269	81	350	7.8%
Crittenden Lane	167	166	333	7.4%
Pear @ Inigo	134	175	309	6.9%
Shoreline & Pear (SB)	146	13	159	3.5%
Shoreline @ Pear (NB)	19	76	95	2.1%
Shoreline @ Charleston (SB)	72	8	80	1.8%
Shoreline @ Charleston (NB)	10	55	65	1.4%
Total	**2247**	**2243**	**4490**	**100.0%**

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	864	364	1228	38.0%
Garcia @ Marine (WB)	329	296	625	19.3%
El Camino @ Distel (EB)	33	248	281	8.7%
Marine & Casey	166	74	240	7.4%
Shoreline & Terra Bella (NB)	36	194	230	7.1%
San Antonio @ Miller (SB)	65	164	229	7.1%
Charleston @ Google (WB)	61	130	191	5.9%
Shoreline @ Pear (NB)	47	97	144	4.5%
1950 Charleston	12	36	48	1.5%
Garcia & Salado (WB)	7	8	15	0.5%
Total	**1620**	**1611**	**3231**	**100.0%**

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	254	870	1124	36.5%
Garcia @ Marine (EB)	321	43	364	11.8%
Marine & Casey	67	264	331	10.7%
El Camino @ Distel (WB)	233	31	264	8.6%
Charleston & Huff	158	99	257	8.3%
Shoreline & Terra Bella (SB)	151	70	221	7.2%
San Antonio @ Miller (NB)	96	20	116	3.8%
Shoreline & Pear (SB)	73	34	107	3.5%
Charleston & Landings	56	48	104	3.4%
San Antonio & California (NB)	57	27	84	2.7%
Shoreline @ Charleston (SB)	49	7	56	1.8%
Garcia & Salado (EB)	28	27	55	1.8%
Total	**1543**	**1540**	**3083**	**100.0%**

On Time Performance (OTP)

In June, overall on-time performance (OTP) was 97%, well above the 90% performance target. We continue to monitor routes closely to maintain this high level of reliability.

On-Time Performance Trend
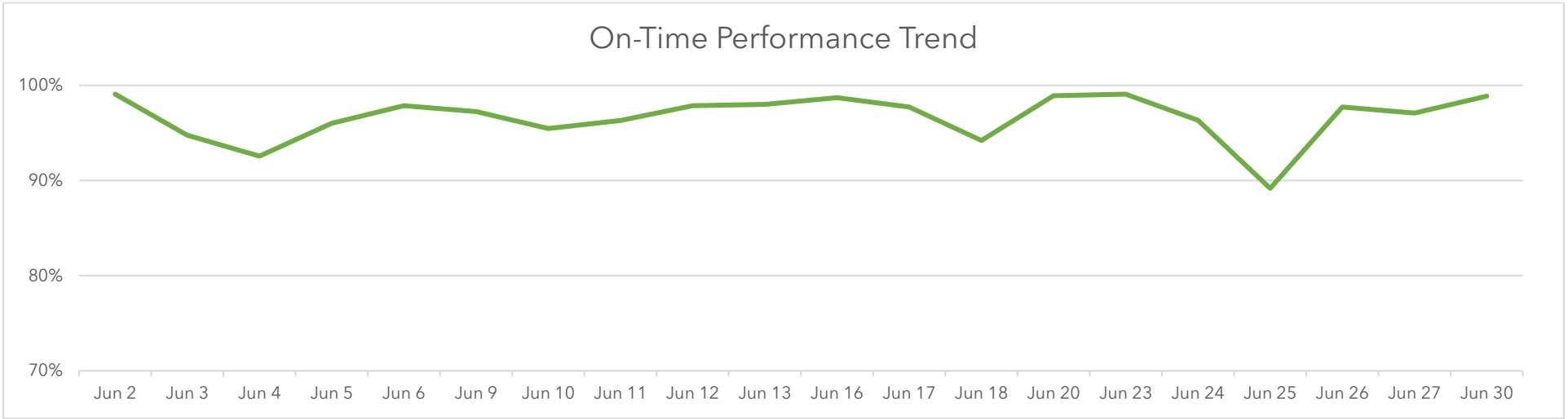
Route Name	2	3	4	5	6	9	10	11	12	13	16	17	18	20	23	24	25	26	27	30	Grand Total
A AM	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	**100%**
A PM	100%	100%	97%	100%	100%	100%	100%	97%	100%	97%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%	**99%**
B AM	94%	91%	98%	93%	96%	100%	96%	100%	98%	98%	96%	93%	96%	96%	93%	98%	100%	91%	96%	96%	**96%**
B PM	98%	86%	77%	79%	93%	84%	77%	77%	91%	98%	96%	89%	61%	98%	100%	91%	57%	91%	93%	95%	**87%**
C AM	100%	94%	97%	100%	100%	94%	100%	97%	100%	94%	100%	100%	100%	100%	100%	97%	100%	100%	100%	100%	**99%**
C PM	100%	94%	84%	100%	100%	100%	100%	100%	100%	97%	100%	100%	100%	100%	100%	91%	69%	100%	97%	100%	**97%**
D AM	100%	97%	88%	97%	94%	100%	94%	100%	100%	100%	97%	100%	100%	97%	100%	94%	94%	100%	91%	100%	**97%**
D PM	100%	97%	100%	100%	100%	100%	97%	100%	94%	100%	100%	100%	100%	100%	100%	100%	94%	100%	100%	100%	**99%**
Grand Total	**99%**	**95%**	**93%**	**96%**	**98%**	**97%**	**95%**	**96%**	**98%**	**98%**	**99%**	**98%**	**94%**	**99%**	**99%**	**96%**	**89%**	**98%**	**97%**	**99%**	**97%**

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

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Additional Ridership Data

- Bicycles Carried: 36
- Wheelchair Lift Usage: 6

Compliments/Complaints

- Compliments: None
- Complaints: None