MONTHLY OPERATIONS REPORT

October 2025

Table of Contents

MVgo
Annual Ridership Summary (YTD)
w/ Pre-COVID Baseline Comparison

ROUTE A

2025 - Route A	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total to Date
Total Monthly Weekday Ridership	1,052	1,038	1,419	1,369	1,203	1,299	1,614	1,462	1,279	1,321	**13,056**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	50	55	68	62	57	65	73	70	61	57	**62**
% Increase/Decrease from Prior Month	*68%*	*9%*	*24%*	*-8%*	*-8%*	*13%*	*13%*	*-5%*	*-13%*	*-6%*	
% Increase/Decrease from Prior Year	*111%*	*107%*	*124%*	*131%*	*53%*	*23%*	*54%*	*73%*	*79%*	*44%*	**72%**
% of Pre COVID Baseline	**27%**	**27%**	**38%**	**37%**	**32%**	**36%**	**39%**	**38%**	**31%**	**29%**	**33%**

ROUTE B

2025 - Route B	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total to Date
Total Monthly Weekday Ridership	1,628	1,664	1,743	1,737	2,120	2,247	2,568	2,639	2,507	2,532	**21,385**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	78	88	83	79	101	112	117	126	119	110	**101**
% Increase/Decrease from Prior Month	*30%*	*13%*	*-5%*	*-5%*	*28%*	*11%*	*4%*	*8%*	*-5%*	*-8%*	
% Increase/Decrease from Prior Year	*32%*	*39%*	*53%*	*32%*	*25%*	*61%*	*64%*	*74%*	*54%*	*42%*	**48%**
% of Pre COVID Baseline	**82%**	**80%**	**78%**	**81%**	**114%**	**112%**	**119%**	**122%**	**115%**	**108%**	**101%**

ROUTE C & D

2025 - Route C	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total to Date
Total Monthly Ridership	737	868	1,113	1,303	1,423	1,620	1,863	1,787	1,776	1,892	**14,382**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	35	46	53	59	68	81	85	85	85	82	**68**
% Increase/Decrease from Prior Month	*43%*	*30%*	*16%*	*12%*	*14%*	*20%*	*5%*	*0%*	*-1%*	*-3%*	
% Increase/Decrease from Prior Year	*4%*	*30%*	*69%*	*86%*	*88%*	*131%*	*147%*	*173%*	*175%*	*132%*	**103%**
2025 - Route D	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Total to Date**
Total Monthly Ridership	801	900	1,168	1,279	1,477	1,543	1,761	1,590	1,612	2,025	**14,156**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	38	47	56	58	70	77	80	76	77	88	**67**
% Increase/Decrease from Prior Month	*26%*	*24%*	*17%*	*5%*	*21%*	*10%*	*4%*	*-5%*	*1%*	*15%*	
% Increase/Decrease from Prior Year	*20%*	*33%*	*48%*	*55%*	*56%*	*81%*	*82%*	*99%*	*96%*	*105%*	**70%**
2025 - Route C/D Combined	**Jan**	**Feb**	**Mar**	**Apr**	**May**	**Jun**	**Jul**	**Aug**	**Sep**	**Oct**	**Total to Date**
Total Monthly Ridership	1,538	1,768	2,281	2,582	2,900	3,163	3,624	3,377	3,388	3,917	**28,538**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	73	93	109	117	138	158	165	161	161	170	**135**
% Increase/Decrease from Prior Month	*34%*	*27%*	*17%*	*8%*	*18%*	*15%*	*4%*	*-2%*	*0%*	*6%*	
% Increase/Decrease from Prior Year	*12%*	*31%*	*57%*	*69%*	*71%*	*103%*	*110%*	*132%*	*131%*	*117%*	**85%**
% of Pre COVID Baseline	**42%**	**55%**	**57%**	**74%**	**87%**	**91%**	**92%**	**86%**	**87%**	**97%**	**77%**

ALL ROUTES

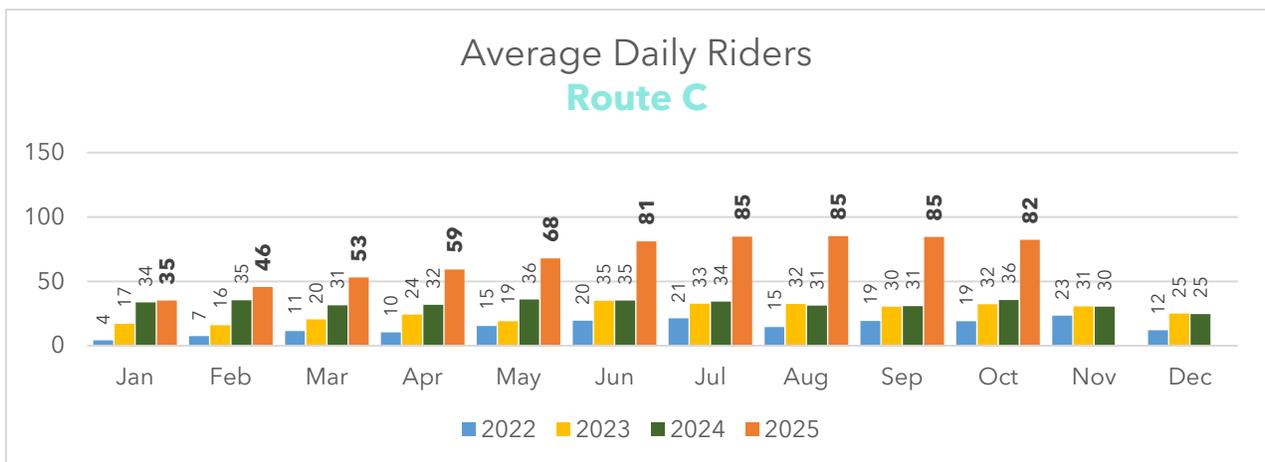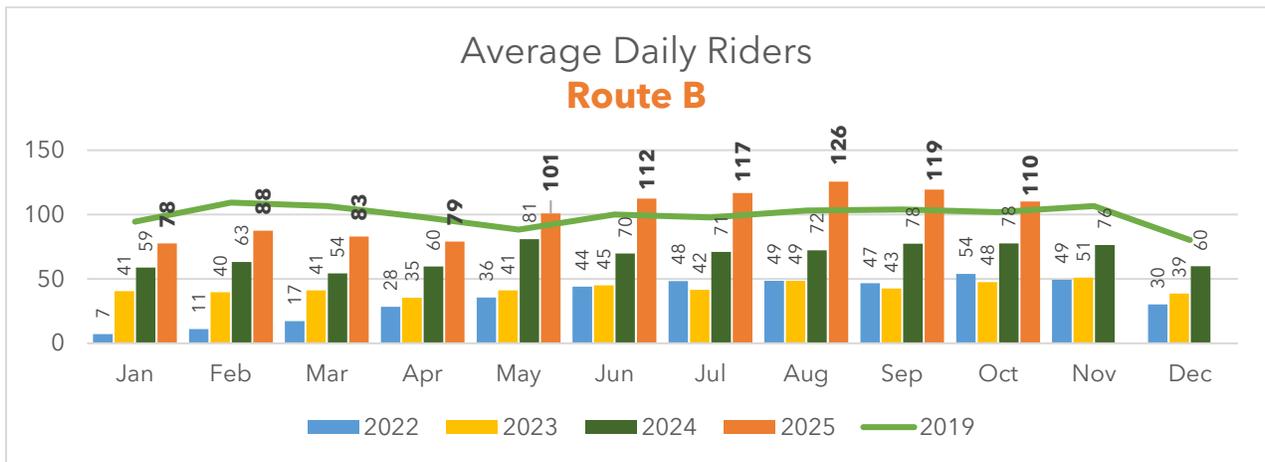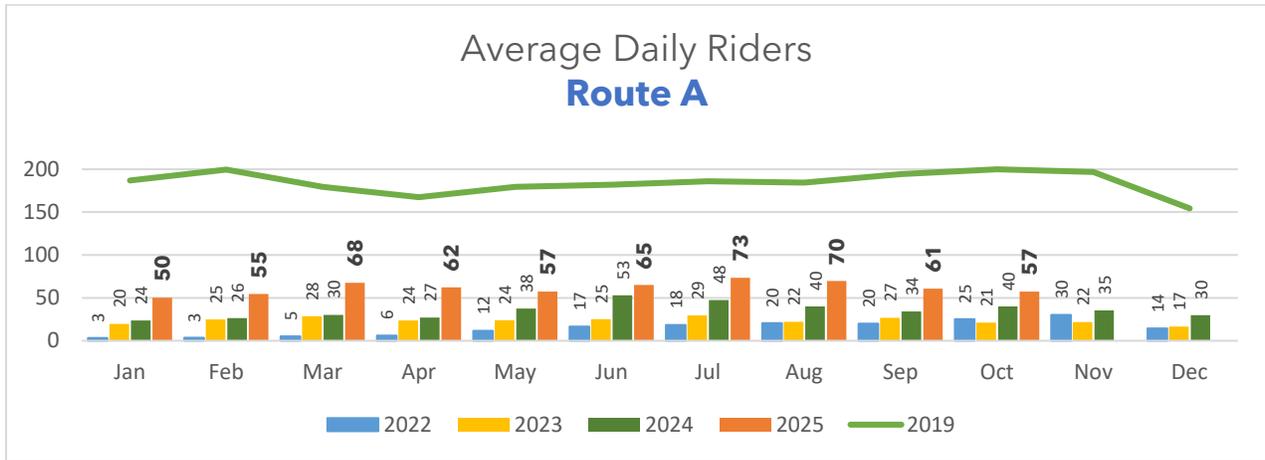| 2025 - ALL ROUTES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Total
Total Monthly Ridership	4,218	4,470	5,443	5,688	6,223	6,709	7,806	7,478	7,174	7,770	**62,979**
# of Operating Days	21	19	21	22	21	20	22	21	21	23	**211**
Average Daily Ridership	201	235	259	259	296	335	355	356	342	338	**298**
% Increase/Decrease from Prior Month	*39%*	*17%*	*10%*	*0%*	*15%*	*13%*	*6%*	*0%*	*-4%*	*-1%*	
% Increase/Decrease from Prior Year	*36%*	*47%*	*69%*	*66%*	*49%*	*67%*	*80%*	*96%*	*88%*	*72%*	**68%**
% of Pre COVID Baseline	**44%**	**49%**	**54%**	**61%**	**70%**	**73%**	**77%**	**75%**	**71%**	**71%**	**65%**

Note: *Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019*
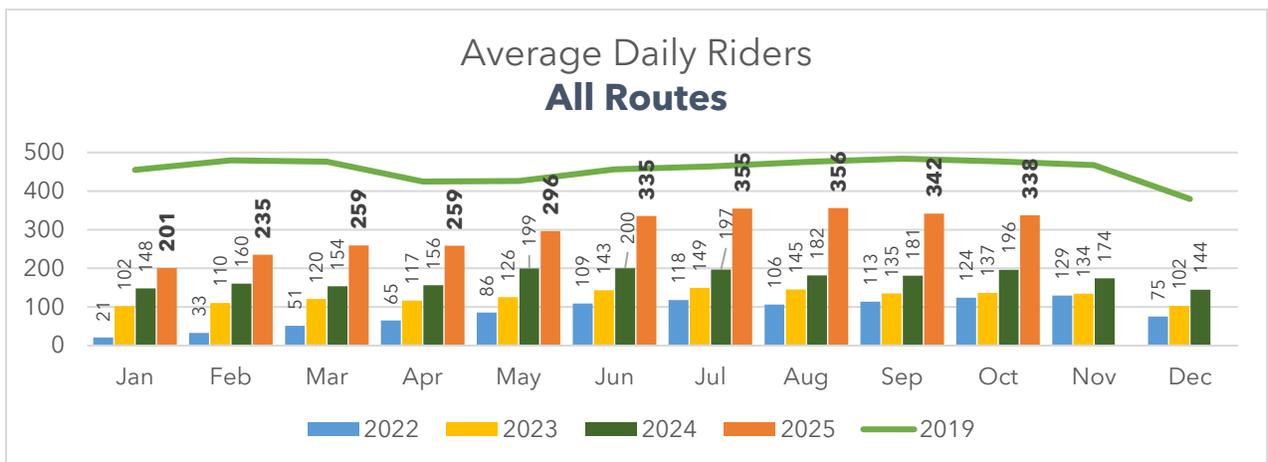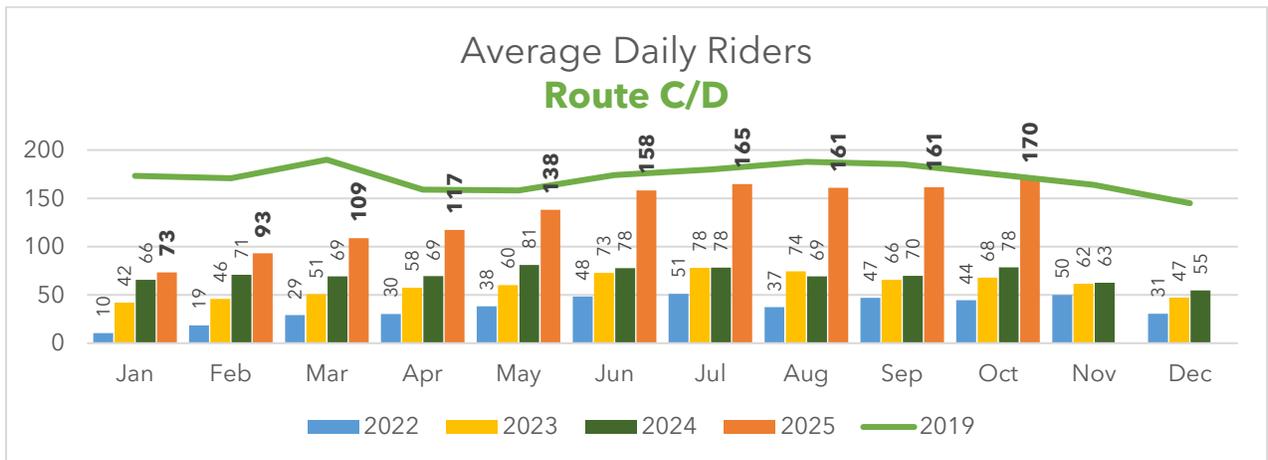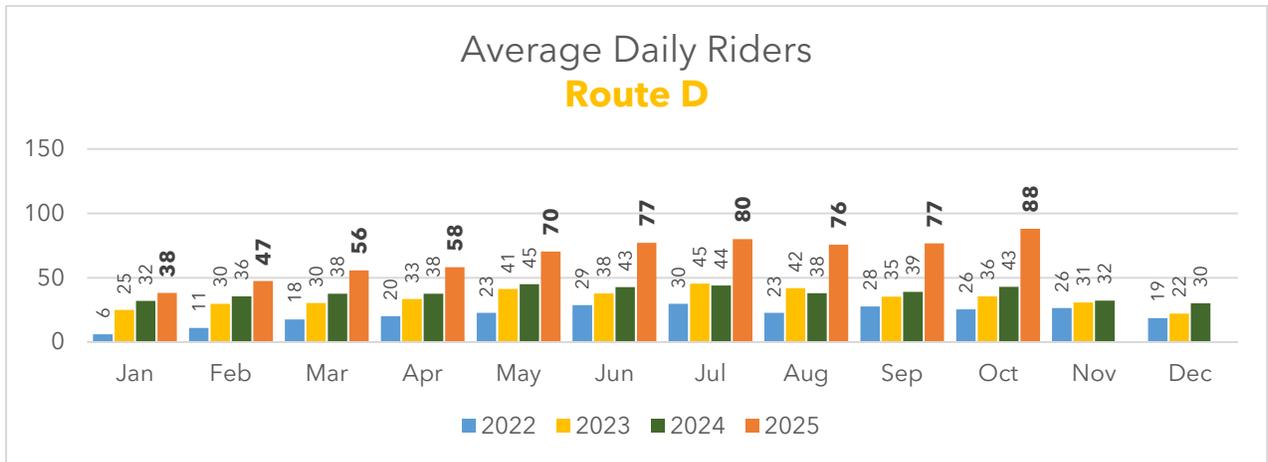
Ridership Summary

In October, total ridership decreased 1% from the prior month and increased 72% compared to the same month last year. Year-to-date, ridership is 65% of the 2019 pre-pandemic baseline.

Ridership remains highest on Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00AM and 5:00PM.

Average Daily Ridership Comparisons (YTD)

Average Daily Riders
Route A

Month	2022	2023	2024	2025
Jan	3	20	24	50
Feb	3	25	26	55
Mar	5	28	30	68
Apr	6	24	27	62
May	12	24	38	57
Jun	17	25	53	65
Jul	18	29	48	73
Aug	20	22	40	70
Sep	20	27	34	61
Oct	25	21	40	57
Nov	30	22	35	
Dec	14	17	30	

Legend: 2022, 2023, 2024, 2025, 2019

Average Daily Riders
Route B

Month	2022	2023	2024	2025
Jan	7	41	59	78
Feb	11	40	63	88
Mar	17	41	54	83
Apr	28	35	60	79
May	36	41	81	101
Jun	44	45	70	112
Jul	48	42	71	117
Aug	49	49	72	126
Sep	47	43	78	119
Oct	54	48	78	110
Nov	49	51	76	
Dec	30	39	60	

Legend: 2022, 2023, 2024, 2025, 2019

Average Daily Riders
Route C

Month	2022	2023	2024	2025
Jan	4	17	34	35
Feb	7	16	35	46
Mar	11	20	31	53
Apr	10	24	32	59
May	15	19	36	68
Jun	20	35	35	81
Jul	21	33	34	85
Aug	15	32	31	85
Sep	19	30	31	85
Oct	19	32	36	82
Nov	23	31	30	
Dec	12	25	25	

Legend: 2022, 2023, 2024, 2025

MVgo - October 2025 Operations Report

Average Daily Ridership Comparisons (YTD) (cont'd)

Average Daily Riders
Route D

Month	2022	2023	2024	2025
Jan	6	25	32	38
Feb	11	30	36	47
Mar	18	30	38	56
Apr	20	33	38	58
May	23	41	45	70
Jun	29	38	43	77
Jul	30	45	44	80
Aug	23	42	38	76
Sep	28	35	39	77
Oct	26	36	43	88
Nov	26	31	32	
Dec	19	22	30	

Average Daily Riders
Route C/D

Month	2022	2023	2024	2025	2019
Jan	10	42	66	73	
Feb	19	46	71	93	
Mar	29	51	69	109	
Apr	30	58	69	117	
May	38	60	81	138	
Jun	48	73	78	158	
Jul	51	78	78	165	
Aug	37	74	69	161	
Sep	47	66	70	161	
Oct	44	68	78	170	
Nov	50	62	63		
Dec	31	47	55		

Average Daily Riders
All Routes

Month	2022	2023	2024	2025	2019
Jan	21	102	148	201	
Feb	33	110	160	235	
Mar	51	120	154	259	
Apr	65	117	156	259	
May	86	126	199	296	
Jun	109	143	200	335	
Jul	118	149	197	355	
Aug	106	145	182	356	
Sep	113	135	181	342	
Oct	124	137	196	338	
Nov	129	134	174		
Dec	75	102	144		

Total Ridership by Date

Daily Total Ridership

Monthly Total Ridership by Time

AM Ridership by Time

PM Ridership by Time

MVgo - October 2025 Operations Report
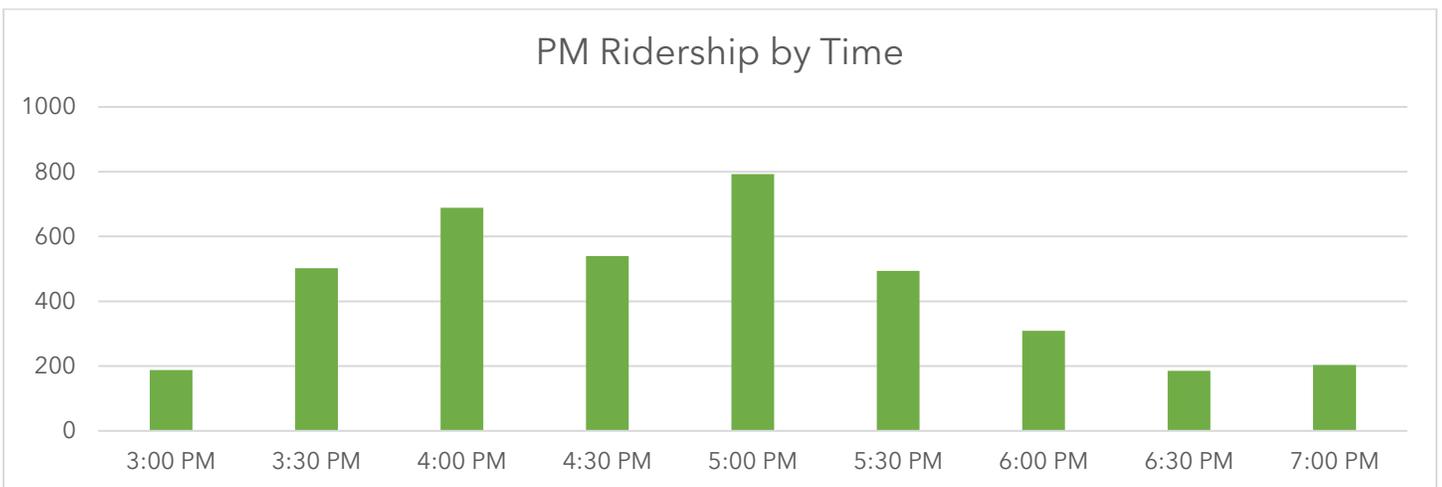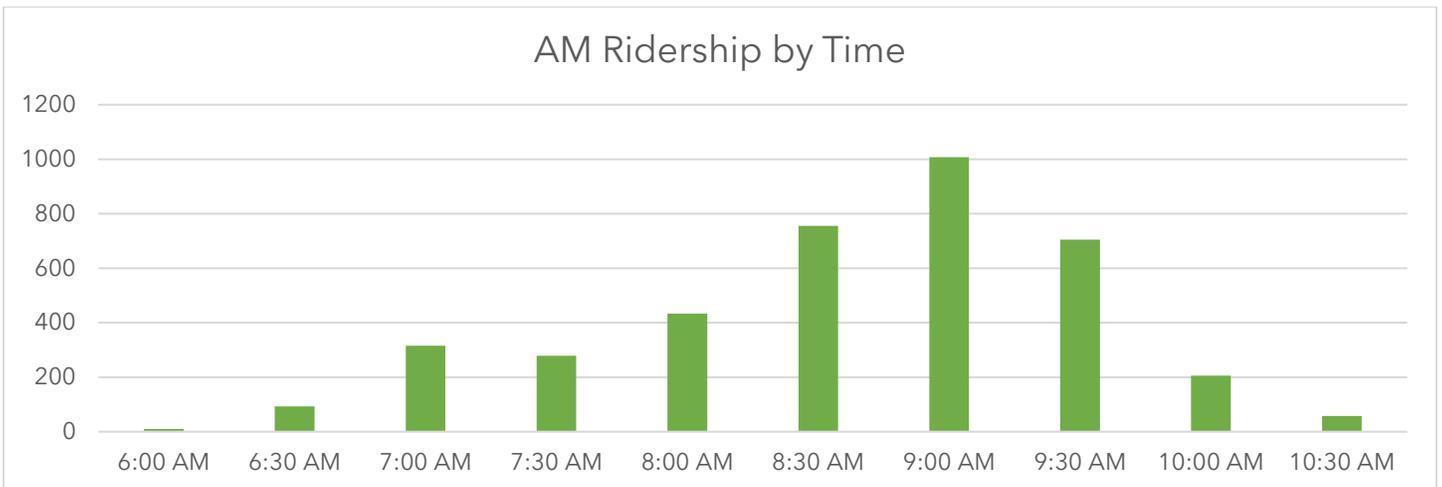
Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	594	708	1,302	49.4%
645 Clyde (Samsung)	201	246	447	17.0%
665 Clyde (Samsung)	195	66	261	9.9%
Ferry Morse @ E Evelyn	212	32	244	9.3%
301 E Evelyn (AM Only)	21	156	177	6.7%
Whisman @ Middlefield	48	22	70	2.7%
Middlefield & Ellis	6	48	54	2.0%
313 Fairchild (Google)	25	17	42	1.6%
Middlefield @ Whisman	19	21	40	1.5%
Total	**1,321**	**1,316**	**2,637**	**100.0%**

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,205	1,157	2,362	46.9%
1045 La Avenida (Microsoft)	477	419	896	17.8%
Crittenden Lane	168	244	412	8.2%
Shoreline & Terra Bella (NB)	74	301	375	7.4%
Shoreline & Terra Bella (SB)	250	45	295	5.9%
Pear @ Inigo	79	132	211	4.2%
Shoreline & Pear (SB)	121	5	126	2.5%
Shoreline @ Charleston (SB)	77	20	97	1.9%
Shoreline @ Pear (NB)	19	77	96	1.9%
Shoreline @ Charleston (NB)	14	79	93	1.8%
Shoreline & Sutter Creek	32	15	47	0.9%
Shoreline & Stierlin	16	13	29	0.6%
Total	**2,532**	**2,507**	**5,039**	**100.0%**

Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,105	293	1,398	37.4%
Garcia @ Marine (WB)	301	462	763	20.4%
Shoreline & Terra Bella (NB)	76	233	309	8.3%
Marine & Casey	183	97	280	7.5%
El Camino @ Distel (EB)	31	232	263	7.0%
San Antonio @ Miller (SB)	49	176	225	6.0%
Charleston @ Google (WB)	30	191	221	5.9%
Shoreline @ Pear (NB)	56	105	161	4.3%
1950 Charleston	46	43	89	2.4%
Shoreline & Stierlin	11	11	22	0.6%
Garcia & Salado (WB)	4	6	10	0.3%
Total	**1,892**	**1,849**	**3,741**	**100.0%**

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	277	1,199	1,476	36.5%
Garcia @ Marine (EB)	523	61	584	14.5%
Marine & Casey	107	320	427	10.6%
El Camino @ Distel (WB)	250	70	320	7.9%
Shoreline & Terra Bella (SB)	222	73	295	7.3%
Charleston & Huff	165	52	217	5.4%
Shoreline & Pear (SB)	137	74	211	5.2%
San Antonio @ Miller (NB)	139	37	176	4.4%
Charleston & Landings	36	51	87	2.2%
Shoreline @ Charleston (SB)	55	21	76	1.9%
Shoreline & Sutter Creek	48	25	73	1.8%
San Antonio & California (NB)	51	14	65	1.6%
Garcia & Salado (EB)	15	17	32	0.8%
Total	**2,025**	**2,014**	**4,039**	**100.0%**

On Time Performance (OTP)

In October overall on-time performance (OTP) was 97%. We strive to maintain a high level of reliability and monitor routes consistently.

On-Time Performance Trend
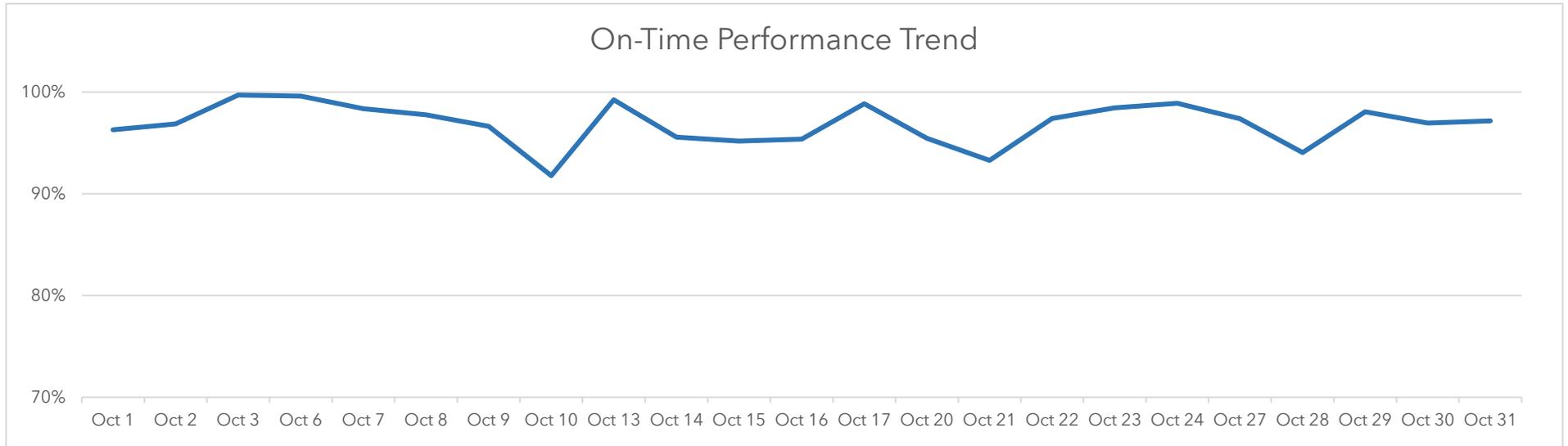
Route Name	Oct 1	Oct 2	Oct 3	Oct 6	Oct 7	Oct 8	Oct 9	Oct 10	Oct 13	Oct 14	Oct 15	Oct 16	Oct 17	Oct 20	Oct 21	Oct 22	Oct 23	Oct 24	Oct 27	Oct 28	Oct 29	Oct 30	Oct 31	Grand Total
A AM	79%	96%	100%	100%	96%	100%	100%	100%	100%	100%	100%	100%	100%	92%	100%	100%	100%	100%	100%	100%	100%	100%	96%	98%
A PM	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	90%	100%	100%	100%	100%	100%	100%	97%	100%	100%	99%
B AM	100%	97%	100%	100%	97%	94%	97%	97%	100%	100%	91%	100%	100%	100%	88%	100%	100%	100%	94%	94%	100%	100%	97%	98%
B PM	97%	94%		100%	94%	100%	88%	74%	100%		85%		100%	97%	76%	91%	100%	97%	97%	74%	97%	100%	97%	93%
B PM Concert			100%							100%		82%												94%
C AM	94%	91%	100%	100%	100%	100%	97%	82%	100%	100%	88%	97%	97%	91%	94%	94%	100%	100%	100%	94%	100%	100%	100%	97%
C PM	100%	100%		100%	100%	88%	97%	97%	97%		97%		100%	100%	94%	97%	97%	94%	91%	97%	97%	88%	100%	97%
D AM	100%	97%	100%	100%	100%	100%	100%	100%	97%	81%	100%	100%	100%	97%	100%	100%	100%	100%	97%	94%	94%	100%	97%	98%
D PM	100%	100%		97%	100%	100%	94%	84%	100%		100%		94%	97%	94%	97%	91%	100%	100%	100%	100%	88%	91%	96%
D PM Concert			98%							88%		92%												93%
Grand Total	96%	97%	100%	100%	98%	98%	97%	92%	99%	96%	95%	95%	99%	95%	93%	97%	98%	99%	97%	94%	98%	97%	97%	97%

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 36
- Wheelchair Lift Usage: 15

Compliments/Complaints

- Compliments: None
- Complaints: None