



MONTHLY OPERATIONS REPORT

December 2025

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Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A													
2025 - Route A	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total to Date
Total Monthly Weekday Ridership	1,052	1,038	1,419	1,369	1,203	1,299	1,614	1,462	1,279	1,321	1,137	1,031	15,224
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	50	55	68	62	57	65	73	70	61	57	63	49	61
% Increase/Decrease from Prior Month	68%	9%	24%	-8%	-8%	13%	13%	-5%	-13%	-6%	10%	-22%	
% Increase/Decrease from Prior Year	111%	107%	124%	131%	53%	23%	54%	73%	79%	44%	78%	64%	72%
% of Pre COVID Baseline	27%	27%	38%	37%	32%	36%	39%	38%	31%	29%	32%	32%	33%

ROUTE B													
2025 - Route B	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total to Date
Total Monthly Weekday Ridership	1,628	1,664	1,743	1,737	2,120	2,247	2,568	2,639	2,507	2,532	1,843	1,945	25,173
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	78	88	83	79	101	112	117	126	119	110	102	93	101
% Increase/Decrease from Prior Month	30%	13%	-5%	-5%	28%	11%	4%	8%	-5%	-8%	-7%	-10%	
% Increase/Decrease from Prior Year	32%	39%	53%	32%	25%	61%	64%	74%	54%	42%	34%	55%	47%
% of Pre COVID Baseline	82%	80%	78%	81%	114%	112%	119%	122%	115%	108%	96%	115%	102%

ROUTE C & D													
2025 - Route C	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total to Date
Total Monthly Ridership	737	868	1,113	1,303	1,423	1,620	1,863	1,787	1,776	1,892	1,542	1,420	17,344
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	35	46	53	59	68	81	85	85	85	82	86	68	69
% Increase/Decrease from Prior Month	43%	30%	16%	12%	14%	20%	5%	0%	-1%	-3%	4%	-21%	
% Increase/Decrease from Prior Year	4%	30%	69%	86%	88%	131%	147%	173%	175%	132%	183%	175%	113%
2025 - Route D	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total to Date
Total Monthly Ridership	801	900	1,168	1,279	1,477	1,543	1,761	1,590	1,612	2,025	1,362	1,368	16,886
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	38	47	56	58	70	77	80	76	77	88	76	65	68
% Increase/Decrease from Prior Month	26%	24%	17%	5%	21%	10%	4%	-5%	1%	15%	-14%	-14%	
% Increase/Decrease from Prior Year	20%	33%	48%	55%	56%	81%	82%	99%	96%	105%	134%	116%	77%
2025 - Route C/D Combined	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total to Date
Total Monthly Ridership	1,538	1,768	2,281	2,582	2,900	3,163	3,624	3,377	3,388	3,917	2,904	2,788	34,230
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	73	93	109	117	138	158	165	161	161	170	161	133	137
% Increase/Decrease from Prior Month	34%	27%	17%	8%	18%	15%	4%	-2%	0%	6%	-5%	-18%	
% Increase/Decrease from Prior Year	12%	31%	57%	69%	71%	103%	110%	132%	131%	117%	158%	142%	93%
% of Pre COVID Baseline	42%	55%	57%	74%	87%	91%	92%	86%	87%	97%	98%	92%	80%

ALL ROUTES													
2025 - ALL ROUTES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Total Monthly Ridership	4,218	4,470	5,443	5,688	6,223	6,709	7,806	7,478	7,174	7,770	5,884	5,764	74,627
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	21	250
Average Daily Ridership	201	235	259	259	296	335	355	356	342	338	327	274	299
% Increase/Decrease from Prior Month	39%	17%	10%	0%	15%	13%	6%	0%	-4%	-1%	-3%	-16%	
% Increase/Decrease from Prior Year	36%	47%	68%	66%	49%	67%	80%	96%	88%	72%	87%	90%	71%
% of Pre COVID Baseline	44%	49%	54%	61%	70%	73%	77%	75%	71%	71%	70%	72%	66%

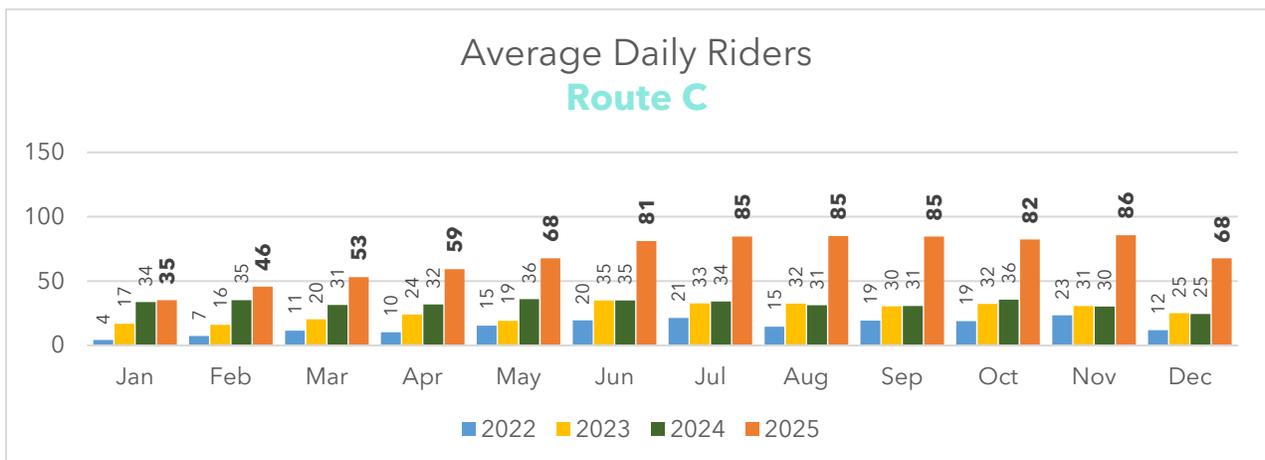
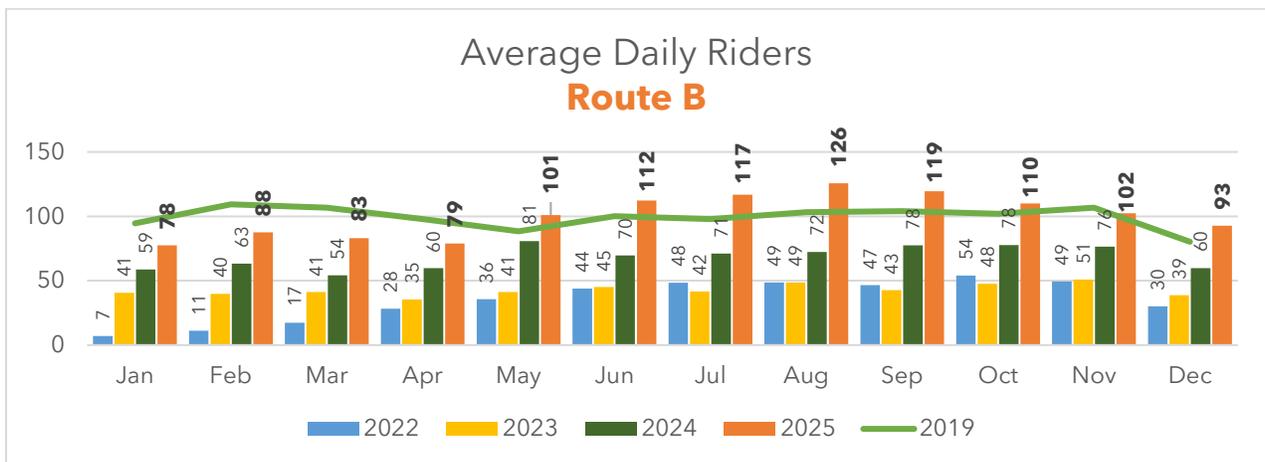
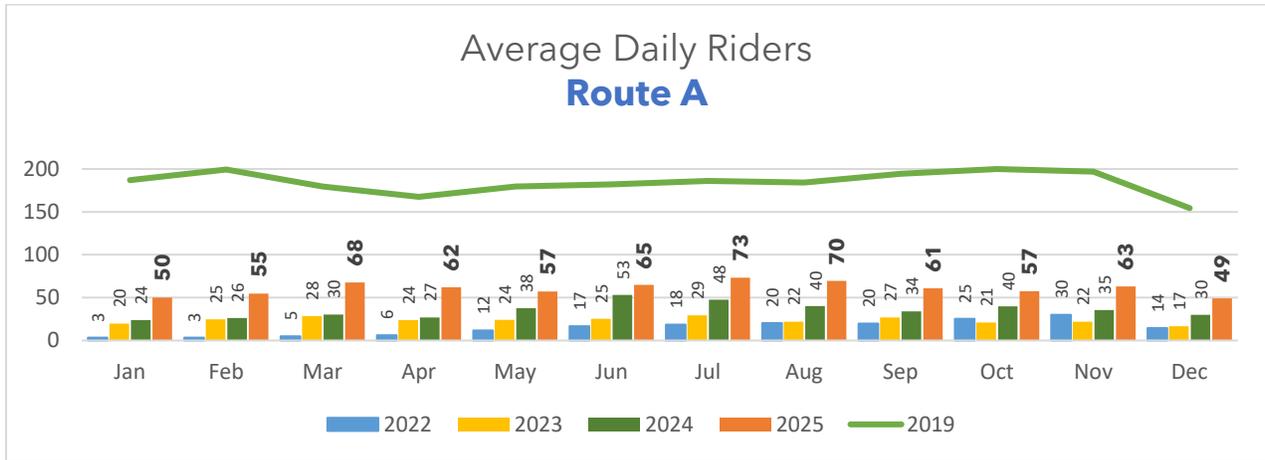
Note: Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

Ridership Summary

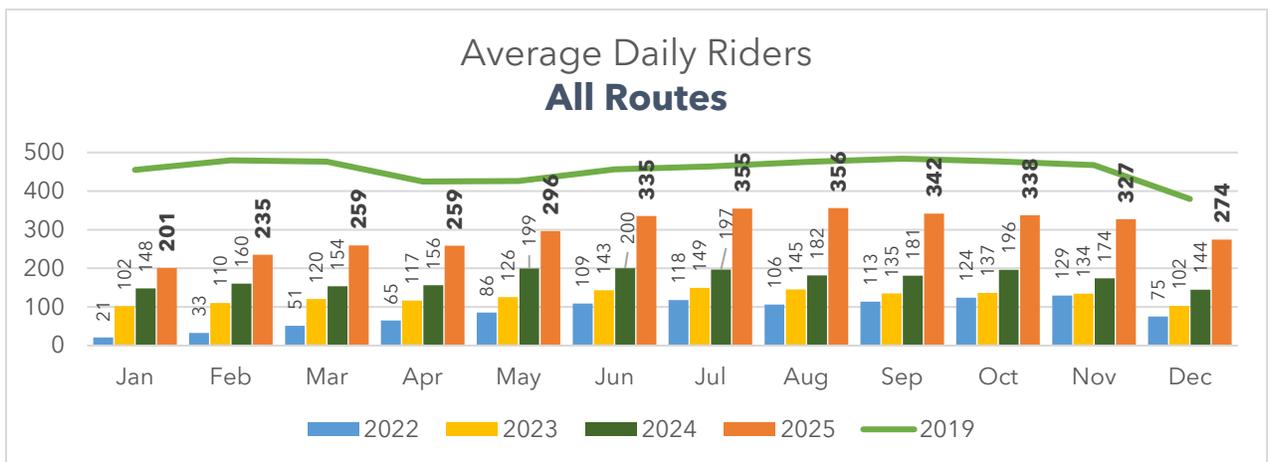
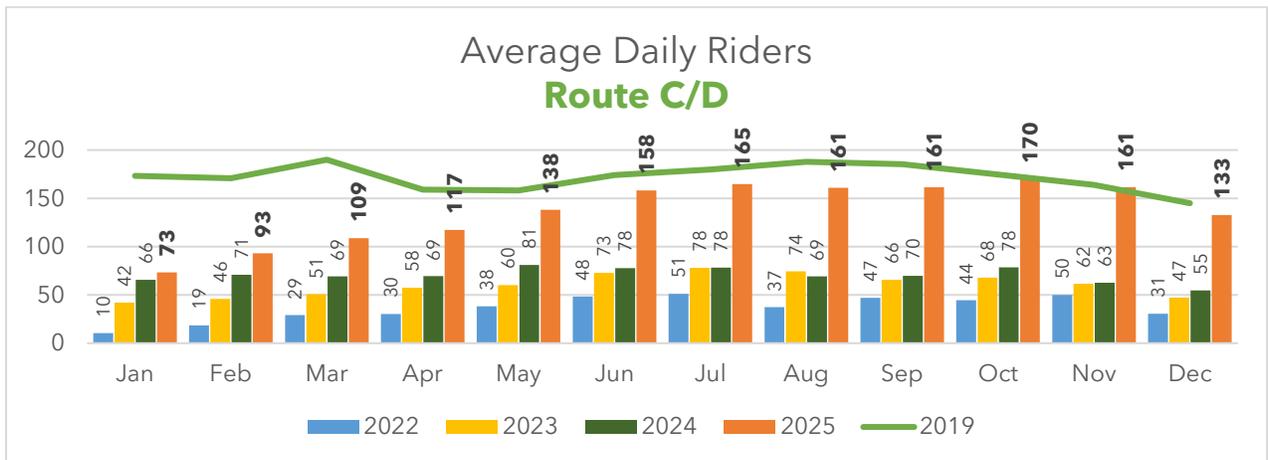
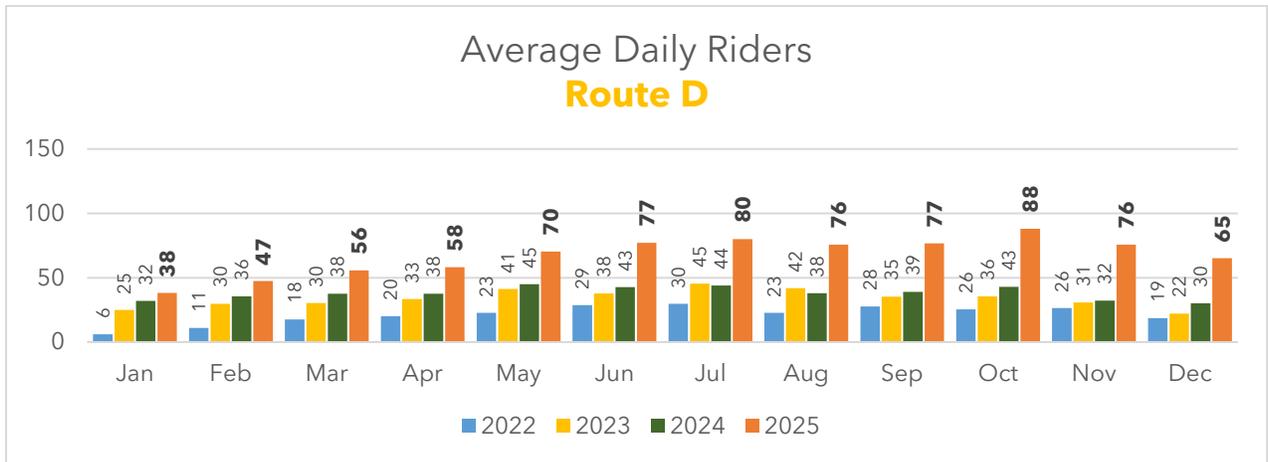
In December, total ridership declined 16% compared to the prior month, while increasing 90% compared to December of last year. On a year-to-date basis, ridership has recovered to 66% of the 2019 pre-pandemic baseline

The days of highest ridership continue to be Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00AM and 5:00PM.

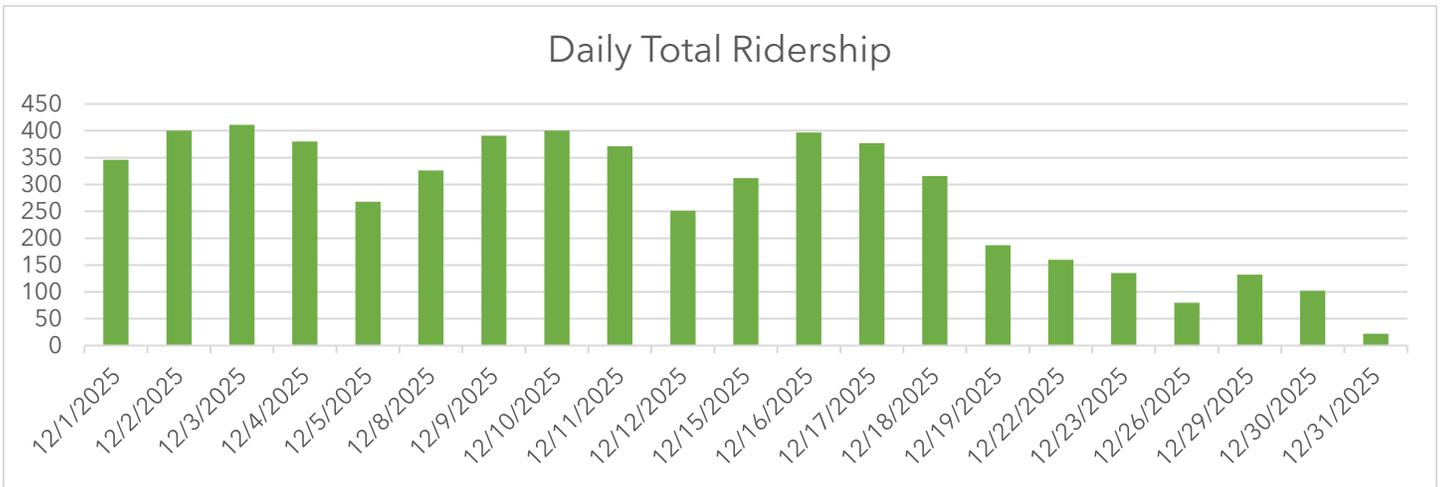
Average Daily Ridership Comparisons (YTD)



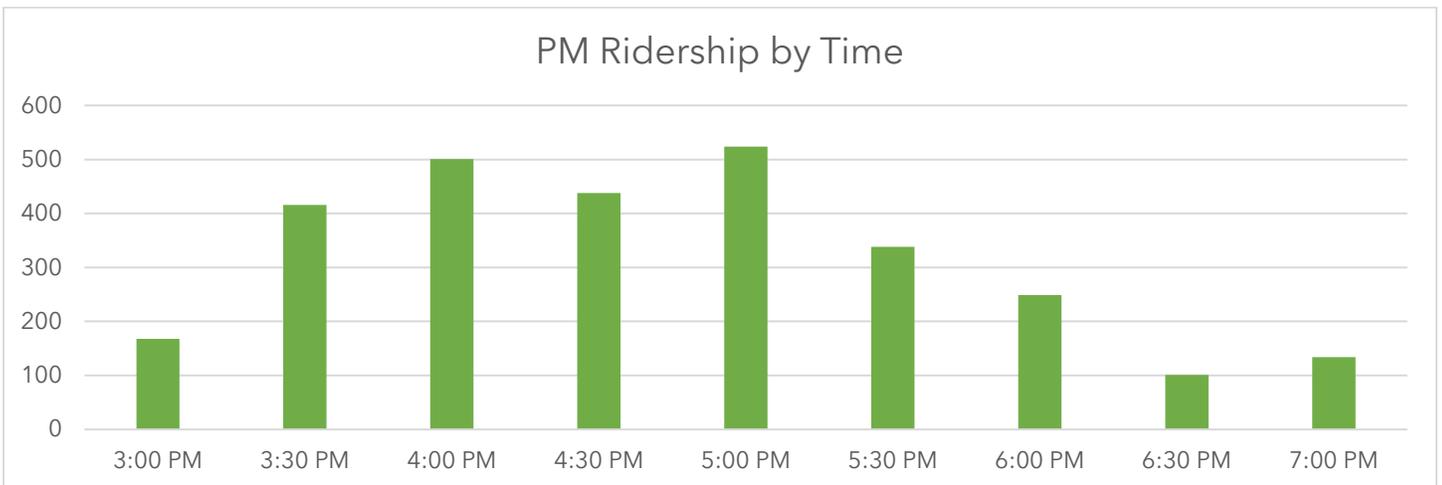
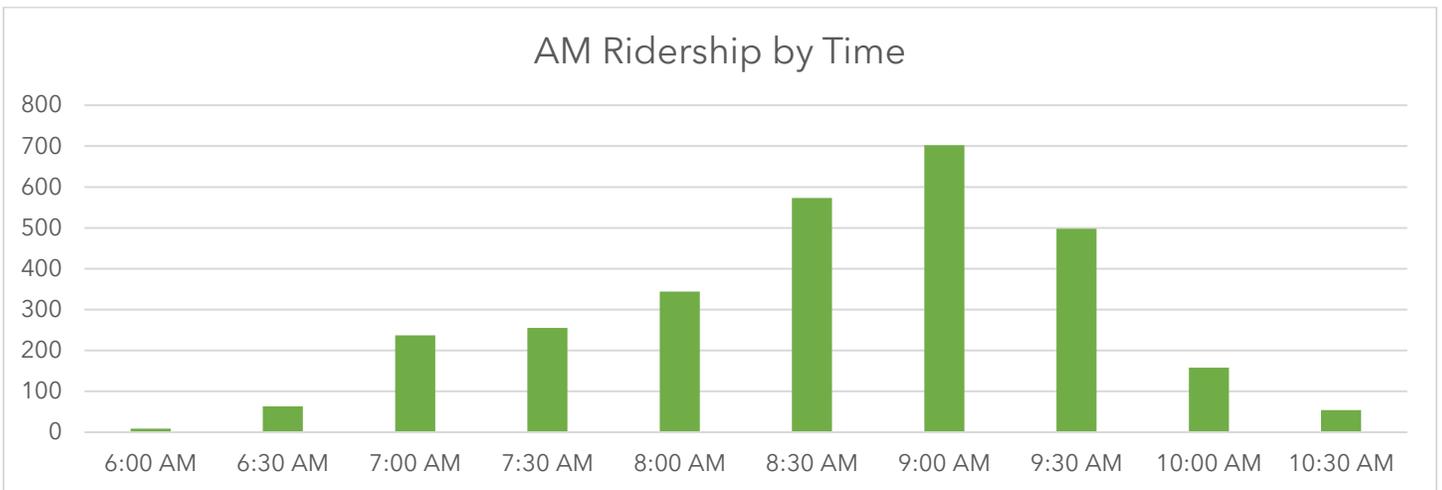
Average Daily Ridership Comparisons (YTD) (cont'd)



Total Ridership by Date



Monthly Total Ridership by Time



Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	489	537	1,026	50.0%
645 Clyde (Samsung)	122	163	285	13.9%
665 Clyde (Samsung)	167	52	219	10.7%
Ferry Morse @ E Evelyn	165	32	197	9.6%
301 E Evelyn (AM Only)	1	142	143	7.0%
Middlefield & Ellis	9	55	64	3.1%
313 Fairchild (Google)	37	11	48	2.3%
Middlefield @ Whisman	15	23	38	1.9%
Whisman @ Middlefield	26	5	31	1.5%
Total	1,031	1,020	2,051	100.0%

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	954	829	1,783	46.0%
1045 La Avenida (Microsoft)	397	338	735	18.9%
Crittenden Lane	133	205	338	8.7%
Shoreline & Terra Bella (NB)	70	261	331	8.5%
Shoreline & Terra Bella (SB)	182	48	230	5.9%
Shoreline @ Pear (NB)	21	83	104	2.7%
Pear @ Inigo	34	59	93	2.4%
Shoreline & Pear (SB)	63	9	72	1.9%
Shoreline & Sutter Creek	12	39	51	1.3%
Shoreline @ Charleston (SB)	49	1	50	1.3%
Shoreline & Stierlin	28	18	46	1.2%
Shoreline @ Charleston (NB)	2	44	46	1.2%
Total	1,945	1,934	3,879	100.0%

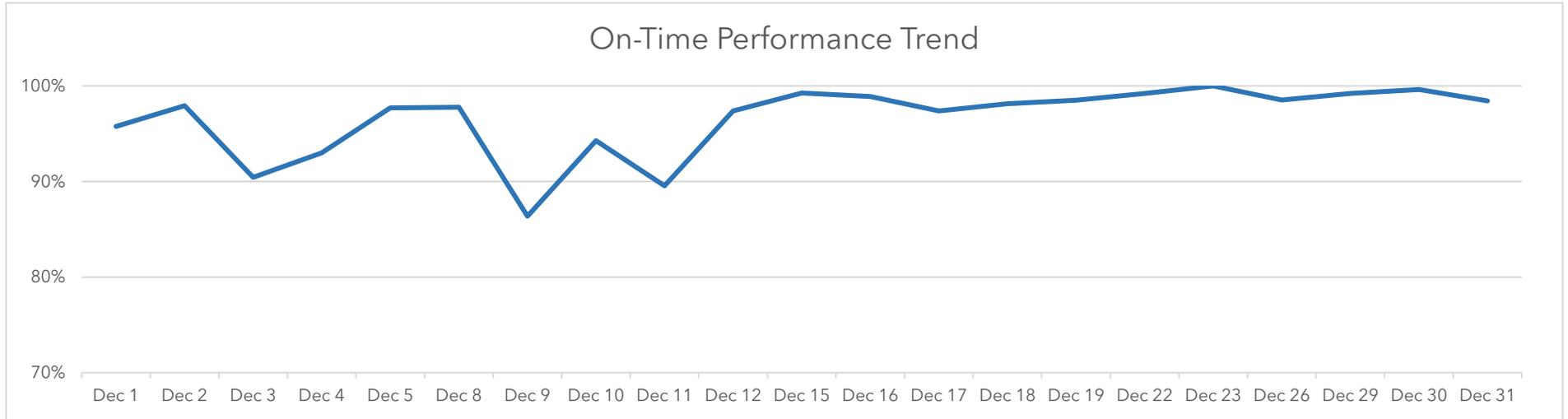
Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	805	213	1,018	36.0%
Garcia @ Marine (WB)	258	336	594	21.0%
Marine & Casey	134	113	247	8.7%
Shoreline & Terra Bella (NB)	32	157	189	6.7%
San Antonio @ Miller (SB)	32	155	187	6.6%
Charleston @ Google (WB)	36	142	178	6.3%
El Camino @ Distel (EB)	20	157	177	6.3%
Shoreline @ Pear (NB)	40	67	107	3.8%
1950 Charleston	15	41	56	2.0%
Shoreline & Stierlin	39	12	51	1.8%
Garcia & Salado (WB)	9	14	23	0.8%
Total	1,420	1,407	2,827	100.0%

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	167	798	965	35.4%
Garcia @ Marine (EB)	349	25	374	13.7%
Marine & Casey	94	215	309	11.3%
El Camino @ Distel (WB)	142	36	178	6.5%
Charleston & Huff	121	48	169	6.2%
Shoreline & Terra Bella (SB)	129	24	153	5.6%
Shoreline & Sutter Creek	61	92	153	5.6%
San Antonio @ Miller (NB)	117	18	135	5.0%
Shoreline & Pear (SB)	64	42	106	3.9%
San Antonio & California (NB)	55	17	72	2.6%
Shoreline @ Charleston (SB)	46	9	55	2.0%
Charleston & Landings	23	31	54	2.0%
Garcia & Salado (EB)	0	4	4	0.1%
Total	1,368	1,359	2,727	100.0%

On Time Performance (OTP)

In December overall on-time performance (OTP) was 97%, maintaining a high level of reliability.



Route Name	Dec 1	Dec 2	Dec 3	Dec 4	Dec 5	Dec 8	Dec 9	Dec 10	Dec 11	Dec 12	Dec 15	Dec 16	Dec 17	Dec 18	Dec 19	Dec 22	Dec 23	Dec 26	Dec 29	Dec 30	Dec 31	Grand Total	
A AM	92%	96%	96%	100%	100%	100%	100%	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%
A PM	87%	100%	100%	87%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%
B AM	100%	100%	88%	91%	97%	94%	100%	100%	100%	97%	100%	97%	100%	97%	94%	100%	100%	100%	100%	100%	100%	100%	98%
B PM	97%	97%	94%	97%	94%	100%	82%	76%	68%	91%	100%	100%	94%	91%	97%	100%	100%	97%	100%	100%	100%	100%	94%
C AM	100%	100%	74%	91%	100%	88%	94%	97%	85%	97%	100%	100%	97%	100%	97%	100%	100%	91%	100%	100%	100%	100%	96%
C PM	97%	100%	94%	100%	100%	100%	65%	91%	85%	97%	94%	94%	94%	97%	100%	100%	100%	100%	100%	97%	100%	97%	95%
D AM	100%	94%	97%	91%	100%	100%	100%	100%	97%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	94%	98%
D PM	94%	97%	81%	88%	91%	100%	53%	94%	81%	100%	100%	100%	94%	100%	100%	94%	100%	100%	97%	100%	100%	100%	93%
Grand Total	96%	98%	90%	93%	98%	98%	86%	94%	90%	97%	99%	99%	97%	98%	99%	99%	100%	99%	99%	100%	98%	97%	

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 30
- Wheelchair Lift Usage: 18

Compliments/Complaints

- Compliments: None
- Complaints:
 - Complaint that driver did not yield to pedestrians in crosswalk
 - Complaint was validated and driver received disciplinary actions.