



MONTHLY OPERATIONS REPORT

November 2025

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Annual Ridership Summary (YTD)
w/ Pre-COVID Baseline Comparison

ROUTE A												
2025 - Route A	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total to Date
Total Monthly Weekday Ridership	1,052	1,038	1,419	1,369	1,203	1,299	1,614	1,462	1,279	1,321	1,137	14,193
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	50	55	68	62	57	65	73	70	61	57	63	62
% Increase/Decrease from Prior Month	68%	9%	24%	-8%	-8%	13%	13%	-5%	-13%	-6%	10%	
% Increase/Decrease from Prior Year	111%	107%	124%	131%	53%	23%	54%	73%	79%	44%	78%	73%
% of Pre COVID Baseline	27%	27%	38%	37%	32%	36%	39%	38%	31%	29%	32%	33%

ROUTE B												
2025 - Route B	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total to Date
Total Monthly Weekday Ridership	1,628	1,664	1,743	1,737	2,120	2,247	2,568	2,639	2,507	2,532	1,843	23,228
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	78	88	83	79	101	112	117	126	119	110	102	101
% Increase/Decrease from Prior Month	30%	13%	-5%	-5%	28%	11%	4%	8%	-5%	-8%	-7%	
% Increase/Decrease from Prior Year	32%	39%	53%	32%	25%	61%	64%	74%	54%	42%	34%	47%
% of Pre COVID Baseline	82%	80%	78%	81%	114%	112%	119%	122%	115%	108%	96%	101%

ROUTE C & D												
2025 - Route C	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total to Date
Total Monthly Ridership	737	868	1,113	1,303	1,423	1,620	1,863	1,787	1,776	1,892	1,542	15,924
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	35	46	53	59	68	81	85	85	85	82	86	70
% Increase/Decrease from Prior Month	43%	30%	16%	12%	14%	20%	5%	0%	-1%	-3%	4%	
% Increase/Decrease from Prior Year	4%	30%	69%	86%	88%	131%	147%	173%	175%	132%	183%	109%
2025 - Route D	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total to Date
Total Monthly Ridership	801	900	1,168	1,279	1,477	1,543	1,761	1,590	1,612	2,025	1,362	15,518
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	38	47	56	58	70	77	80	76	77	88	76	68
% Increase/Decrease from Prior Month	26%	24%	17%	5%	21%	10%	4%	-5%	1%	15%	-14%	
% Increase/Decrease from Prior Year	20%	33%	48%	55%	56%	81%	82%	99%	96%	105%	134%	74%
2025 - Route C/D Combined	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total to Date
Total Monthly Ridership	1,538	1,768	2,281	2,582	2,900	3,163	3,624	3,377	3,388	3,917	2,904	31,442
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	73	93	109	117	138	158	165	161	161	170	161	137
% Increase/Decrease from Prior Month	34%	27%	17%	8%	18%	15%	4%	-2%	0%	6%	-5%	
% Increase/Decrease from Prior Year	12%	31%	57%	69%	71%	103%	110%	132%	131%	117%	158%	90%
% of Pre COVID Baseline	42%	55%	57%	74%	87%	91%	92%	86%	87%	97%	98%	79%

ALL ROUTES												
2025 - ALL ROUTES	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Total
Total Monthly Ridership	4,218	4,470	5,443	5,688	6,223	6,709	7,806	7,478	7,174	7,770	5,884	68,863
# of Operating Days	21	19	21	22	21	20	22	21	21	23	18	229
Average Daily Ridership	201	235	259	259	296	335	355	356	342	338	327	301
% Increase/Decrease from Prior Month	39%	17%	10%	0%	15%	13%	6%	0%	-4%	-1%	-3%	
% Increase/Decrease from Prior Year	36%	47%	69%	66%	49%	67%	80%	96%	88%	72%	87%	70%
% of Pre COVID Baseline	44%	49%	54%	61%	70%	73%	77%	75%	71%	71%	70%	65%

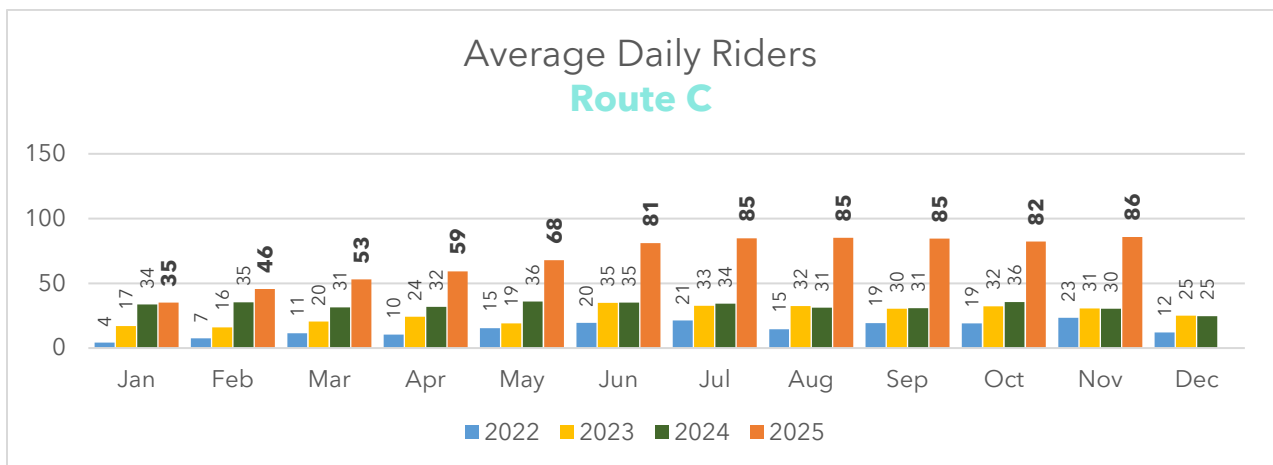
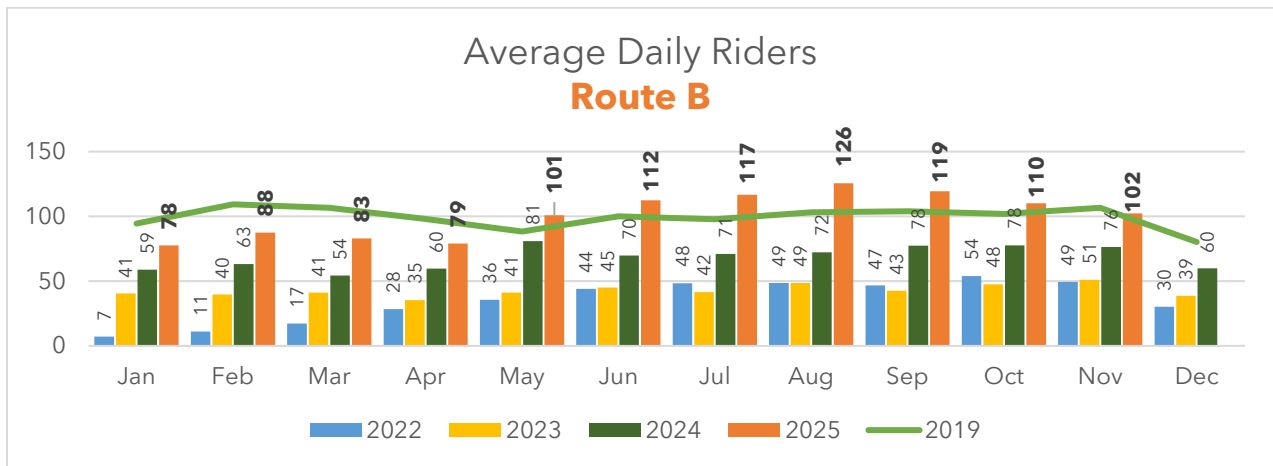
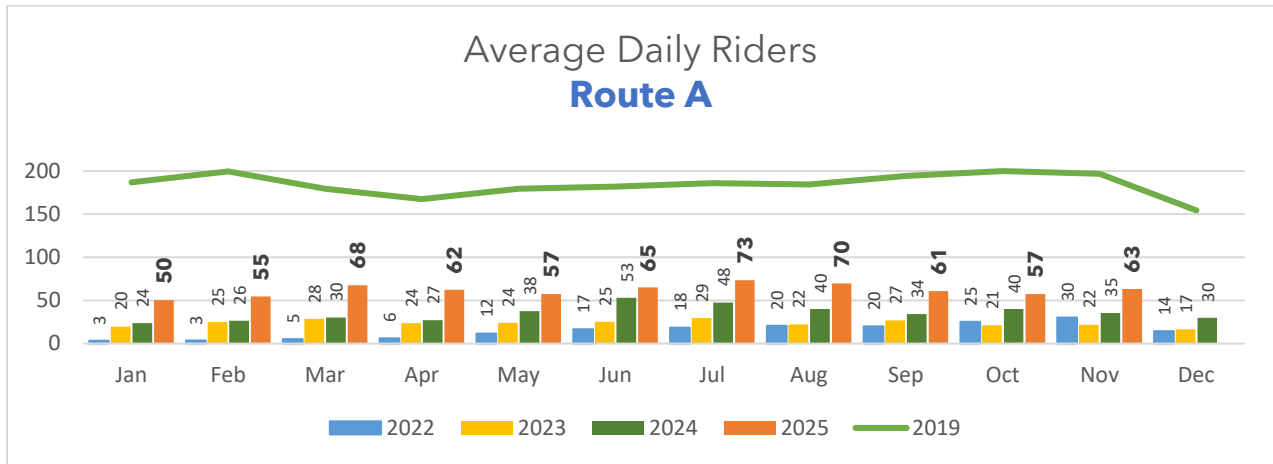
Note: Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

Ridership Summary

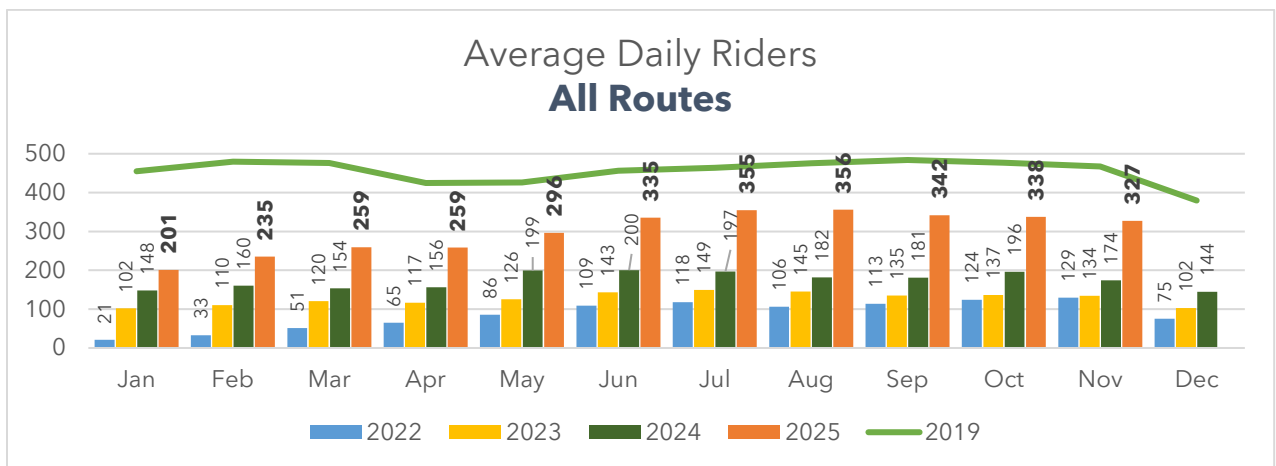
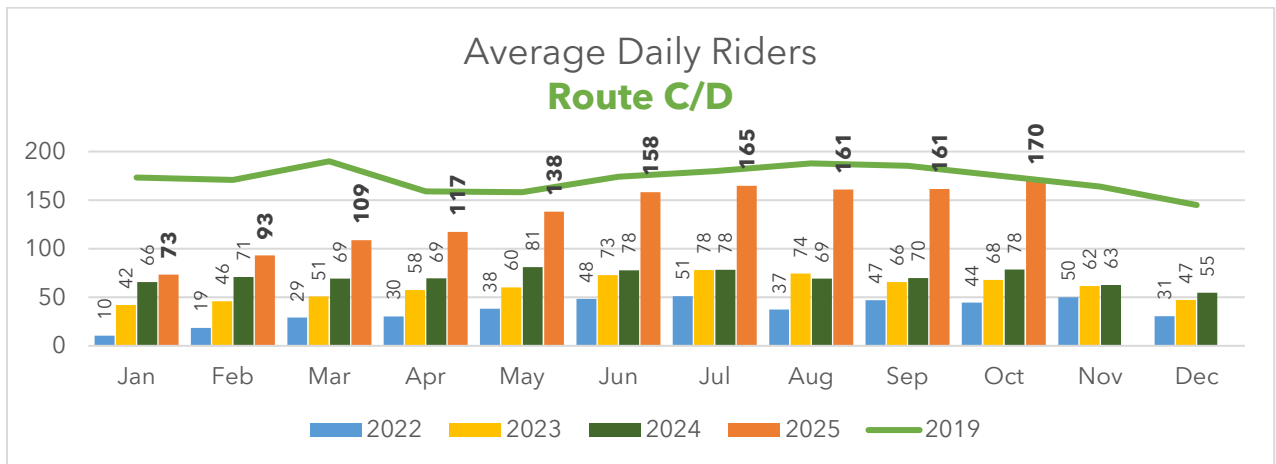
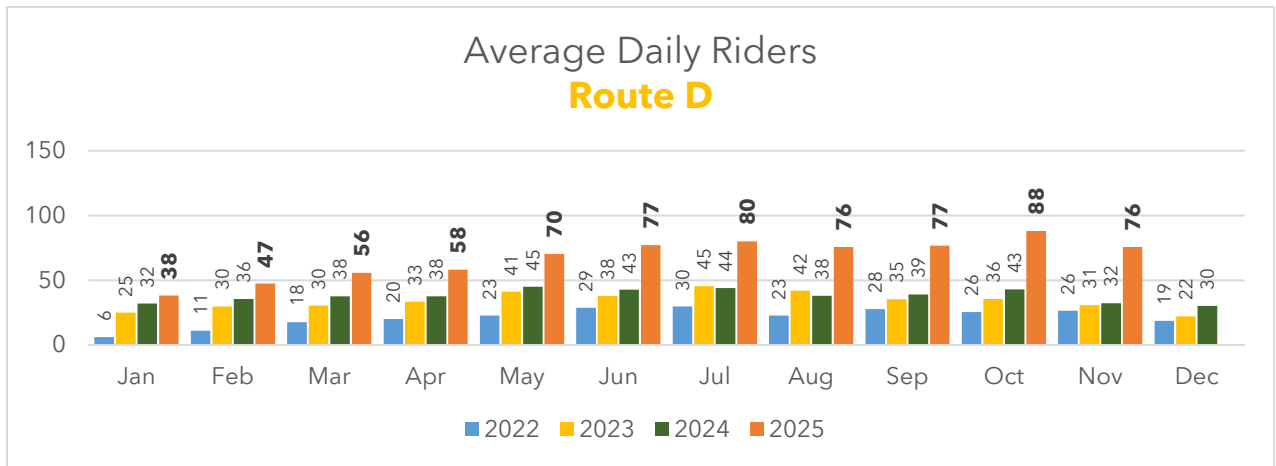
In November, total ridership decreased 3% from the prior month and increased 87% compared to the same month last year. Year-to-date, ridership is 65% of the 2019 pre-pandemic baseline.

Ridership remains highest on Tuesdays, Wednesdays and Thursdays with peak riding times at 9:00AM and 5:00PM.

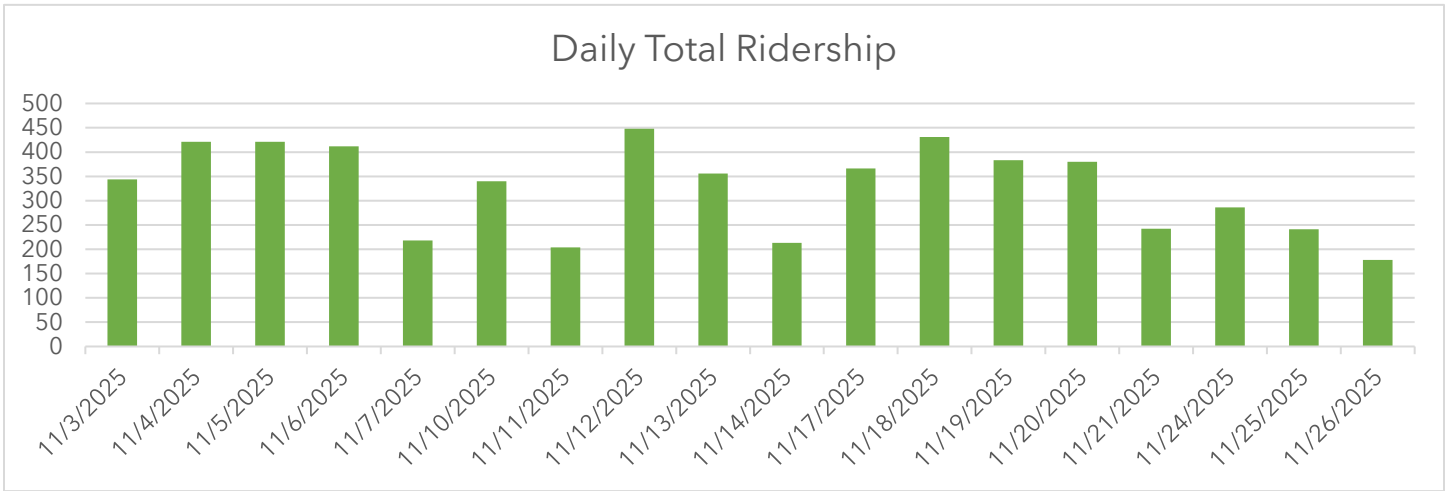
Average Daily Ridership Comparisons (YTD)



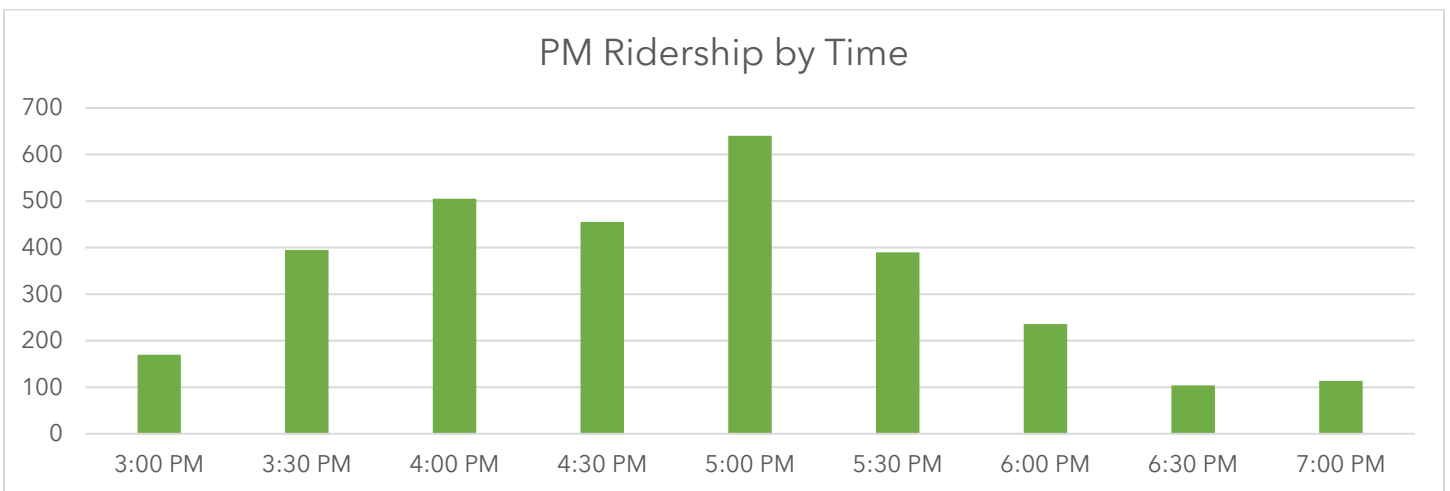
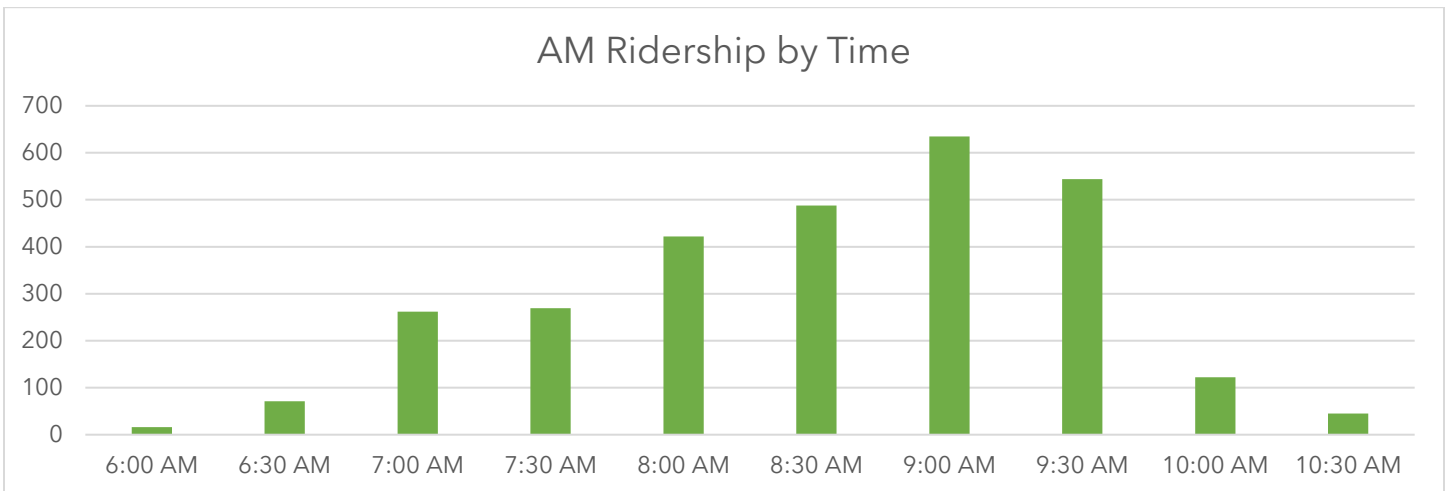
Average Daily Ridership Comparisons (YTD) (cont'd)



Total Ridership by Date



Monthly Total Ridership by Time



Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	493	620	1,113	49.1%
645 Clyde (Samsung)	158	172	330	14.6%
665 Clyde (Samsung)	179	64	243	10.7%
Ferry Morse @ E Evelyn	202	23	225	9.9%
301 E Evelyn (AM Only)	8	159	167	7.4%
Whisman @ Middlefield	36	23	59	2.6%
313 Fairchild (Google)	38	13	51	2.2%
Middlefield & Ellis	3	40	43	1.9%
Middlefield @ Whisman	20	16	36	1.6%
Total	1,137	1,130	2,267	100.0%

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	834	864	1,698	46.2%
1045 La Avenida (Microsoft)	390	286	676	18.4%
Shoreline & Terra Bella (NB)	87	246	333	9.1%
Crittenden Lane	138	169	307	8.4%
Shoreline & Terra Bella (SB)	182	31	213	5.8%
Pear @ Inigo	40	49	89	2.4%
Shoreline & Pear (SB)	75	10	85	2.3%
Shoreline @ Pear (NB)	7	58	65	1.8%
Shoreline @ Charleston (SB)	47	15	62	1.7%
Shoreline @ Charleston (NB)	2	54	56	1.5%
Shoreline & Sutter Creek	23	33	56	1.5%
Shoreline & Stierlin	18	18	36	1.0%
Total	1,843	1,833	3,676	100.0%

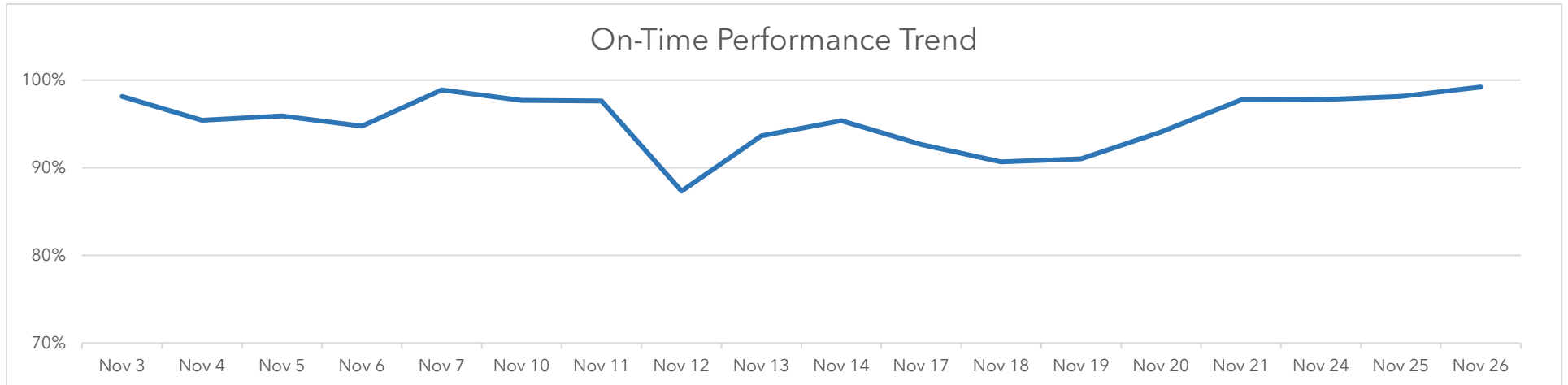
Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	851	246	1,097	36.7%
Garcia @ Marine (WB)	236	296	532	17.8%
Shoreline & Terra Bella (NB)	78	200	278	9.3%
Marine & Casey	162	110	272	9.1%
San Antonio @ Miller (SB)	39	188	227	7.6%
El Camino @ Distel (EB)	24	154	178	5.9%
Charleston @ Google (WB)	30	128	158	5.3%
Shoreline @ Pear (NB)	49	62	111	3.7%
1950 Charleston	32	48	80	2.7%
Shoreline & Stierlin	36	12	48	1.6%
Garcia & Salado (WB)	5	6	11	0.4%
Total	1,542	1,450	2,992	100.0%

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	142	779	921	33.9%
Garcia @ Marine (EB)	337	44	381	14.0%
Marine & Casey	105	215	320	11.8%
Shoreline & Terra Bella (SB)	171	70	241	8.9%
El Camino @ Distel (WB)	147	47	194	7.1%
San Antonio @ Miller (NB)	118	14	132	4.9%
Charleston & Huff	96	13	109	4.0%
Shoreline & Pear (SB)	54	48	102	3.8%
Shoreline & Sutter Creek	46	52	98	3.6%
Charleston & Landings	36	52	88	3.2%
Shoreline @ Charleston (SB)	55	14	69	2.5%
San Antonio & California (NB)	49	5	54	2.0%
Garcia & Salado (EB)	6	4	10	0.4%
Total	1,362	1,357	2,719	100.0%

On Time Performance (OTP)

In November overall on-time performance (OTP) was 95%, maintaining a high level of reliability.



Route Name	Nov 3	Nov 4	Nov 5	Nov 6	Nov 7	Nov 10	Nov 11	Nov 12	Nov 13	Nov 14	Nov 17	Nov 18	Nov 19	Nov 20	Nov 21	Nov 24	Nov 25	Nov 26	Grand Total
A AM	100%	100%	100%	88%	100%	88%	96%	100%	100%	96%	100%	100%	96%	100%	100%	100%	100%	100%	98%
A PM	100%	97%	100%	100%	100%	100%	100%	100%	100%	97%	100%	90%	97%	100%	100%	100%	100%	100%	99%
B AM	97%	97%	91%	97%	100%	100%	100%	100%	91%	97%	100%	97%	97%	97%	94%	94%	97%	100%	97%
B PM	100%	88%	85%	74%	94%	100%	94%	50%	82%	88%	97%	82%	82%	82%	100%	97%	94%	100%	88%
C AM	100%	97%	91%	100%	100%	97%	100%	91%	85%	100%	100%	100%	100%	88%	100%	100%	100%	100%	97%
C PM	88%	97%	100%	100%	100%	97%	94%	79%	94%	85%	44%	97%	97%	88%	100%	91%	94%	100%	92%
D AM	100%	88%	100%	100%	97%	100%	100%	94%	100%	100%	100%	84%	100%	100%	94%	100%	100%	97%	97%
D PM	100%	100%	100%	100%	100%	100%	97%	84%	97%	100%	100%	75%	59%	97%	94%	100%	100%	97%	94%
Grand Total	98%	95%	96%	95%	99%	98%	98%	87%	94%	95%	93%	91%	91%	94%	98%	98%	98%	99%	95%

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 84
- Wheelchair Lift Usage: 16

Compliments/Complaints

- Compliments: None
- Complaints: None