MONTHLY OPERATIONS REPORT

January 2026

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Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A		
2026 - Route A	**Jan**	**Total to Date**
Total Monthly Weekday Ridership	1,190	**1,190**
# of Operating Days	20	**20**
Average Daily Ridership	60	**60**
% Increase/Decrease from Prior Month	*21%*	
% Increase/Decrease from Prior Year	*19%*	***19%***
% of Pre COVID Baseline	32%	**32%**

ROUTE B		
2026 - Route B	**Jan**	**Total to Date**
Total Monthly Weekday Ridership	2,131	**2,131**
# of Operating Days	20	**20**
Average Daily Ridership	107	**107**
% Increase/Decrease from Prior Month	*15%*	
% Increase/Decrease from Prior Year	*37%*	**37%**
% of Pre COVID Baseline	113%	**113%**

ROUTE C & D		
2026 - Route C	**Jan**	**Total to Date**
Total Monthly Ridership	1,734	**1,734**
# of Operating Days	20	**20**
Average Daily Ridership	87	**87**
% Increase/Decrease from Prior Month	*28%*	
% Increase/Decrease from Prior Year	*147%*	***147%***
2026 - Route D	**Jan**	**Total to Date**
Total Monthly Ridership	1,627	**1,627**
# of Operating Days	20	**20**
Average Daily Ridership	81	**81**
% Increase/Decrease from Prior Month	*25%*	
% Increase/Decrease from Prior Year	*113%*	**113%**
2026 - Route C/D Combined	**Jan**	**Total to Date**
Total Monthly Ridership	3,361	**3,361**
# of Operating Days	20	**20**
Average Daily Ridership	168	**168**
% Increase/Decrease from Prior Month	*27%*	
% Increase/Decrease from Prior Year	*129%*	**129%**
% of Pre COVID Baseline	97%	**97%**

ALL ROUTES		
2026 - ALL ROUTES	**Jan**	**Total**
Total Monthly Ridership	6,682	**6,682**
# of Operating Days	20	**20**
Average Daily Ridership	334	**334**
% Increase/Decrease from Prior Month	*22%*	
% Increase/Decrease from Prior Year	*66%*	**66%**
% of Pre COVID Baseline	73%	**73%**

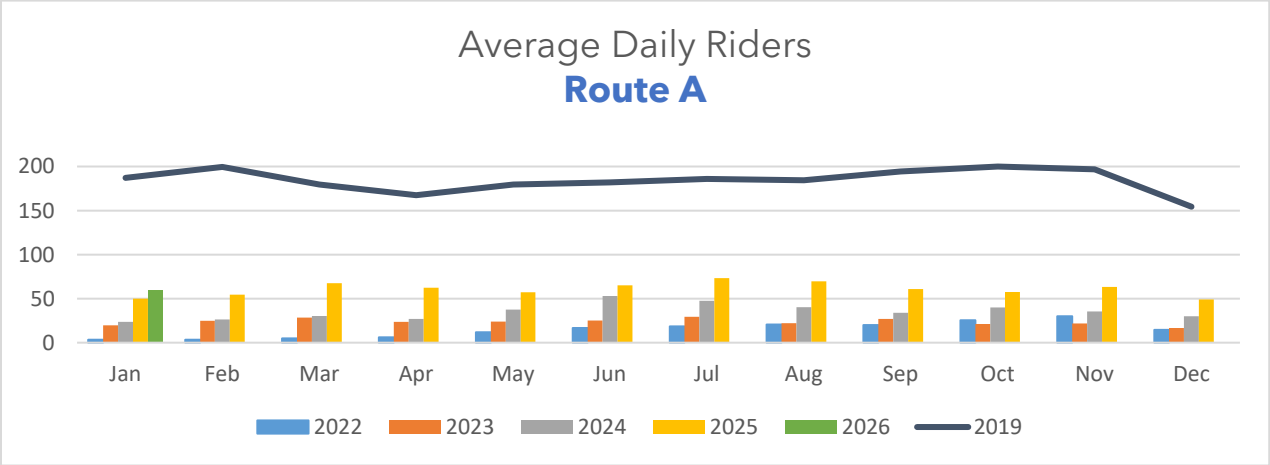
Note: *Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019*

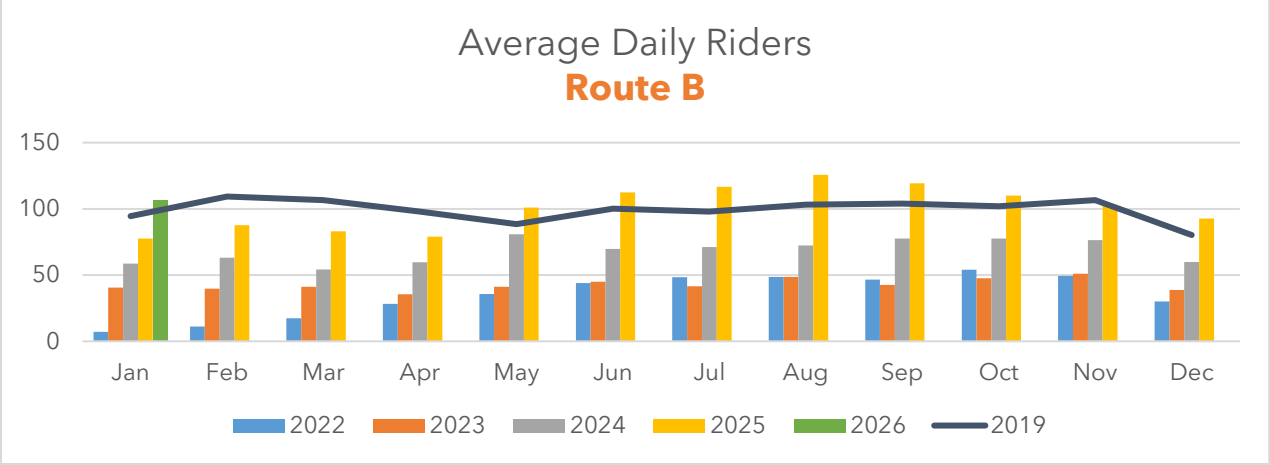
Ridership Summary

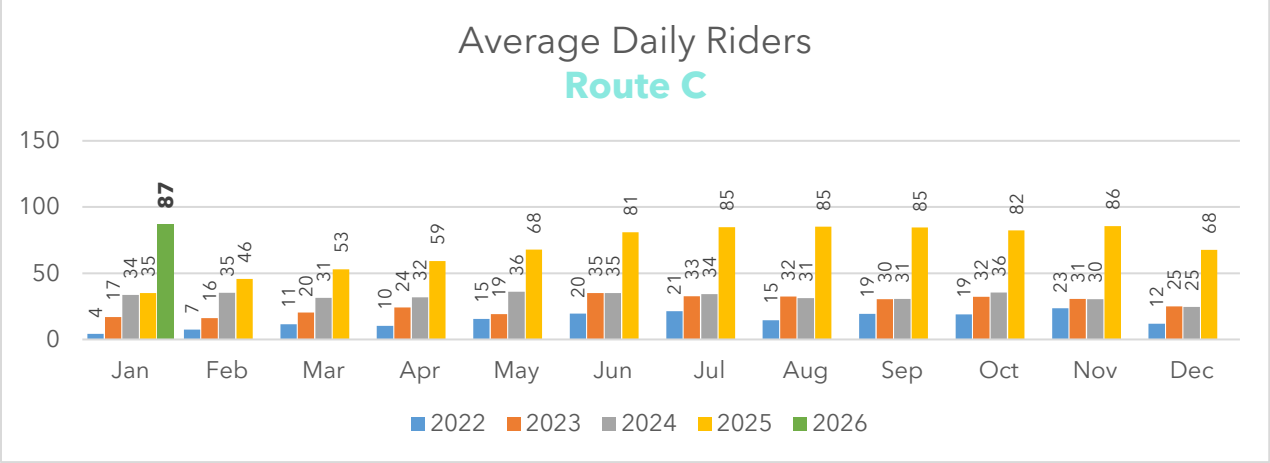
In January, total ridership increased 22% from the prior month and 66% compared to the same month last year. Year-to-date, ridership is 73% of the 2019 pre-pandemic baseline

The days of highest ridership continue to be Tuesdays, Wednesdays and Thursdays. Peak riding times in January were 9:00AM, 4:00PM and 5:00PM.

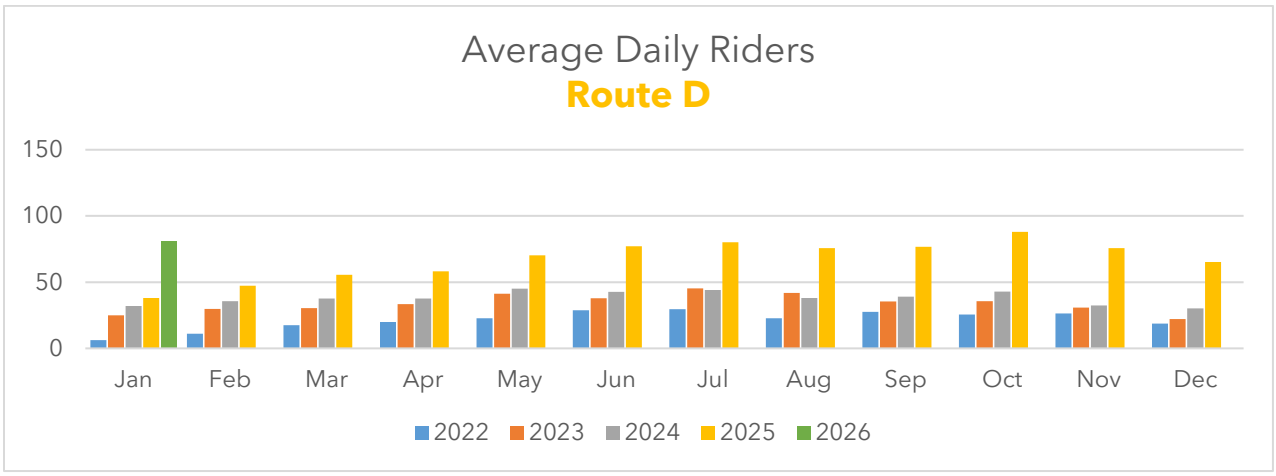
Average Daily Ridership Comparisons (YTD)

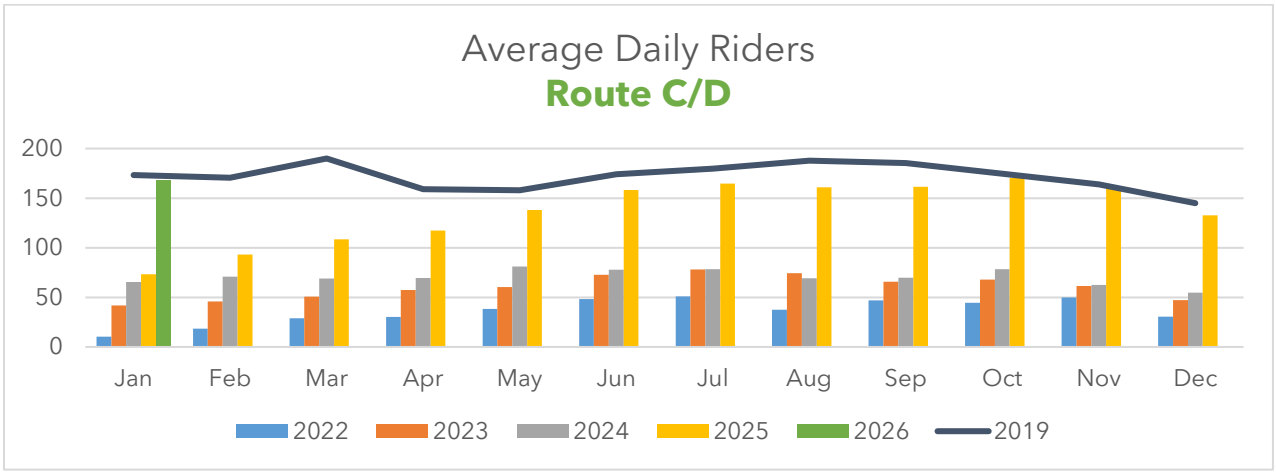


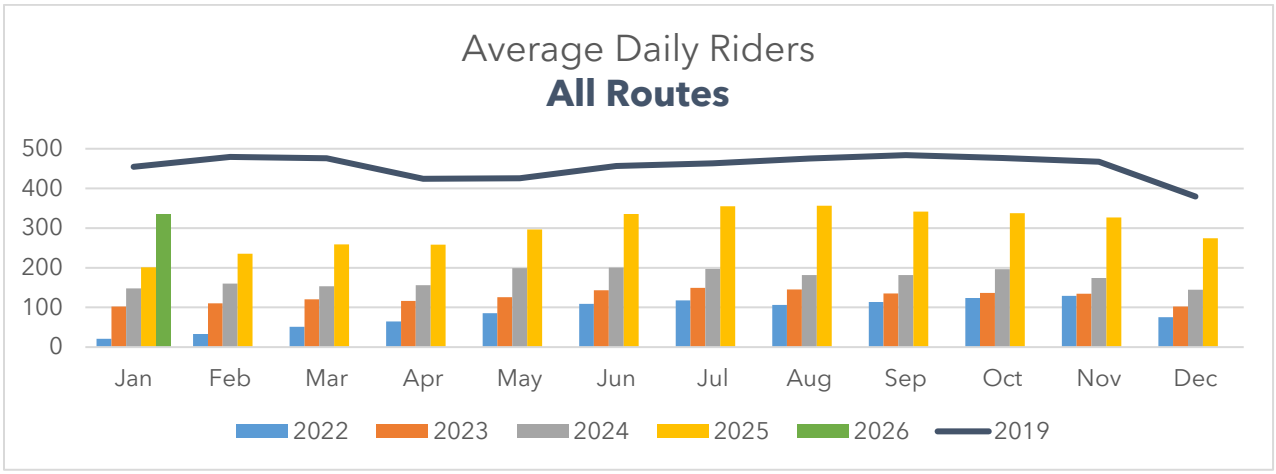




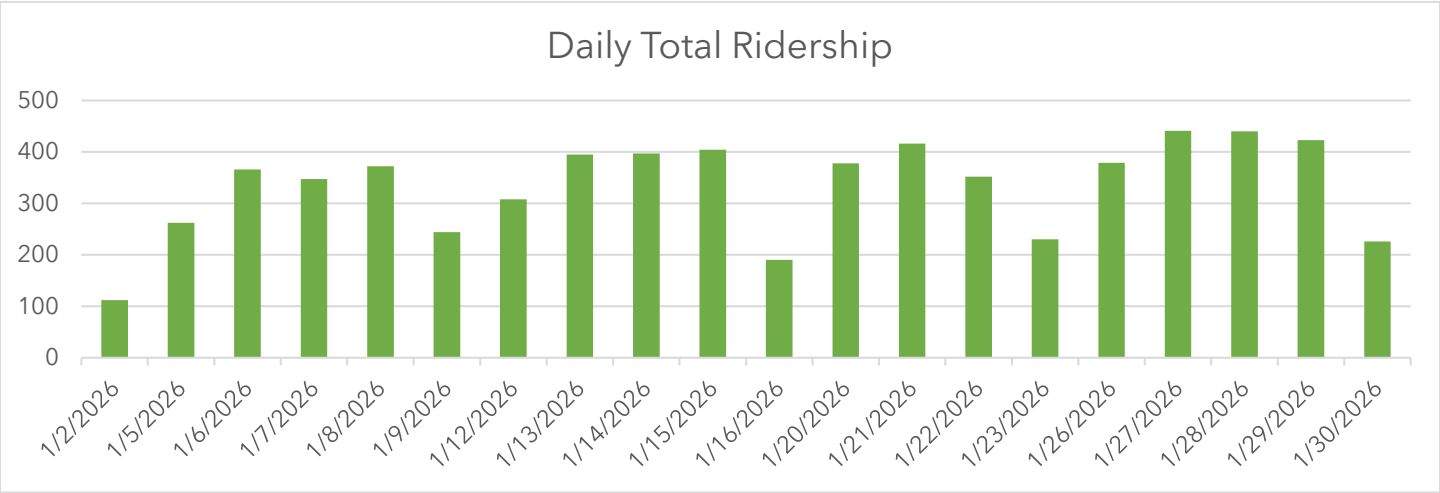
Average Daily Ridership Comparisons (YTD) (cont'd)



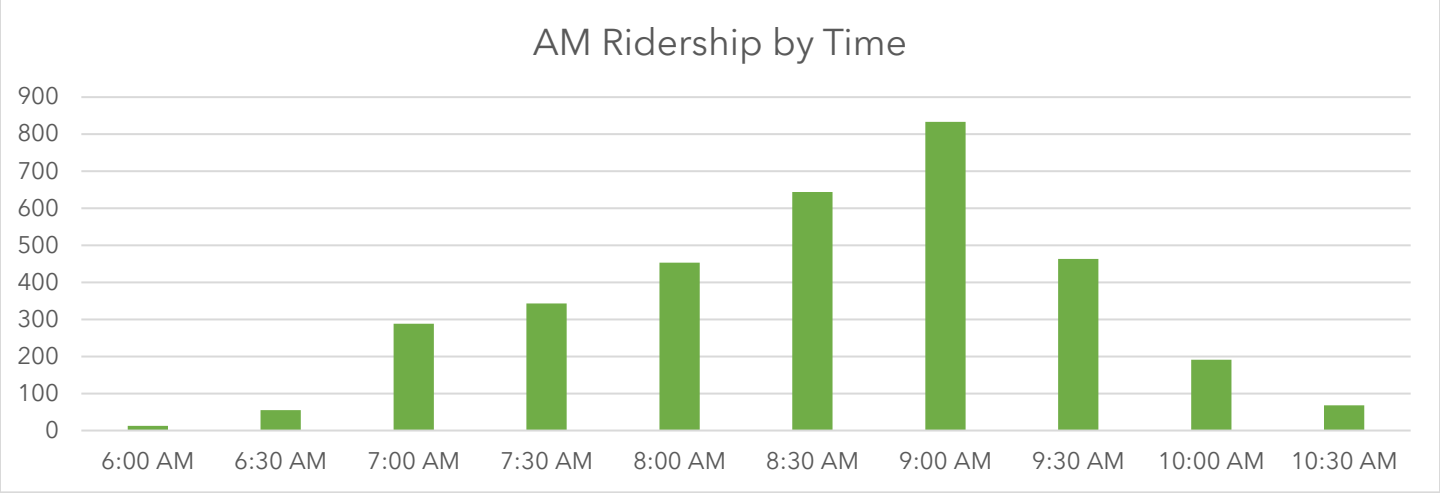


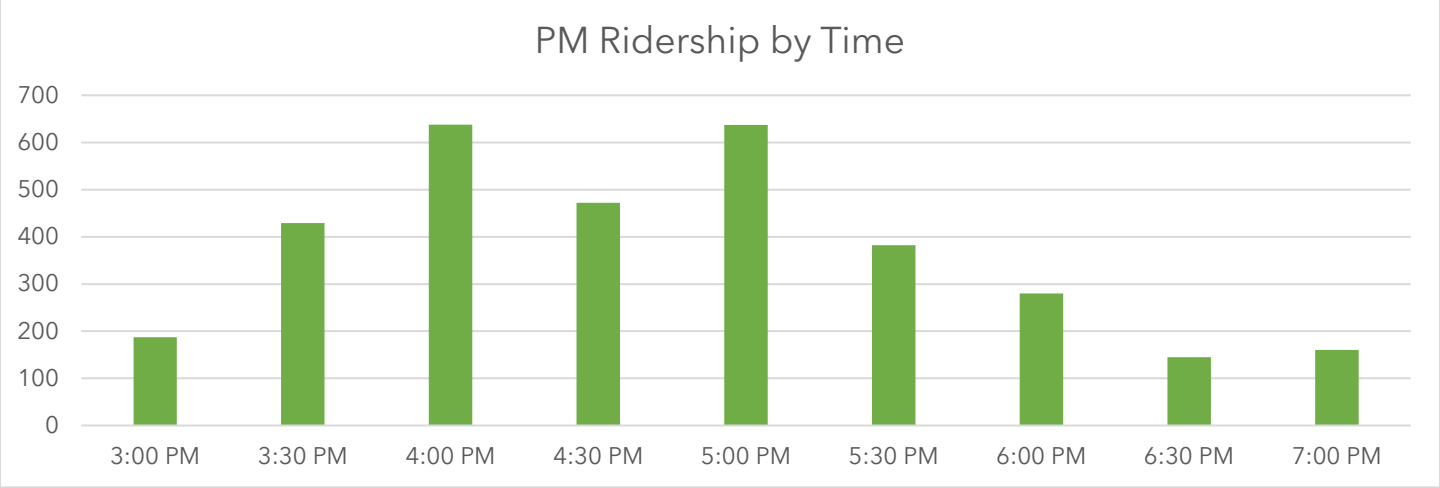


Total Ridership by Date



Monthly Total Ridership by Time





Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	562	654	1,216	51.2%
645 Clyde	131	150	281	11.8%
665 Clyde	205	59	264	11.1%
Ferry Morse @ E Evelyn	222	26	248	10.4%
301 E Evelyn (AM Only)	6	182	188	7.9%
Middlefield & Ellis	5	74	79	3.3%
Whisman @ Middlefield	36	8	44	1.9%
Middlefield @ Whisman	7	25	32	1.3%
313 Fairchild	16	8	24	1.0%
Total	**1,190**	**1,186**	**2,376**	**100.0%**

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	971	927	1,898	44.6%
1045 La Avenida	478	406	884	20.8%
Crittenden Lane	155	253	408	9.6%
Shoreline & Terra Bella (NB)	88	243	331	7.8%
Shoreline & Terra Bella (SB)	194	36	230	5.4%
Pear @ Inigo	57	70	127	3.0%
Shoreline & Pear (SB)	83	5	88	2.1%
Shoreline & Sutter Creek	26	57	83	2.0%
Shoreline @ Pear (NB)	9	51	60	1.4%
Shoreline & Stierlin	32	25	57	1.3%
Shoreline @ Charleston (NB)	2	47	49	1.2%
Shoreline @ Charleston (SB)	36	3	39	0.9%
Total	**2,131**	**2,123**	**4,254**	**100.0%**

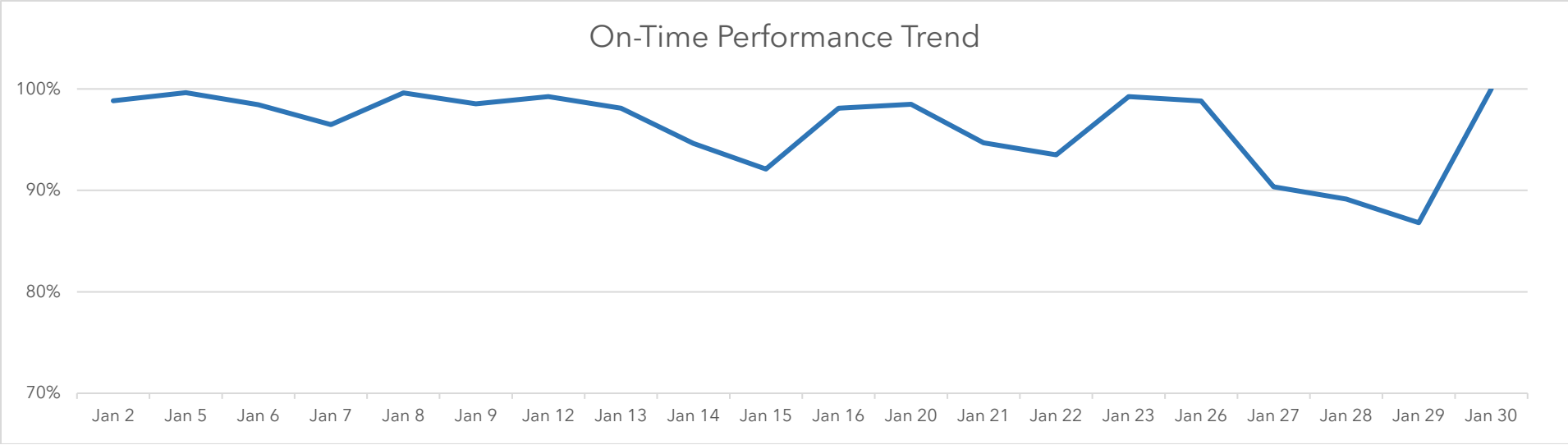
Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	879	260	1,139	33.0%
Garcia @ Marine (WB)	316	401	717	20.8%
San Antonio @ Miller (SB)	59	271	330	9.6%
Marine & Casey	193	131	324	9.4%
Shoreline & Terra Bella (NB)	72	179	251	7.3%
Charleston @ Google (WB)	60	158	218	6.3%
El Camino @ Distel (EB)	11	183	194	5.6%
Shoreline @ Pear (NB)	72	69	141	4.1%
1950 Charleston	26	33	59	1.7%
Shoreline & Stierlin	38	13	51	1.5%
Garcia & Salado (WB)	8	19	27	0.8%
Total	**1,734**	**1,717**	**3,451**	**100.0%**

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	220	867	1,087	33.4%
Garcia @ Marine (EB)	423	39	462	14.2%
Marine & Casey	114	292	406	12.5%
Shoreline & Terra Bella (SB)	171	77	248	7.6%
San Antonio @ Miller (NB)	188	19	207	6.4%
El Camino @ Distel (WB)	157	19	176	5.4%
Shoreline & Pear (SB)	77	85	162	5.0%
Charleston & Huff	98	42	140	4.3%
San Antonio & California (NB)	74	32	106	3.3%
Shoreline @ Charleston (SB)	48	41	89	2.7%
Shoreline & Sutter Creek	37	50	87	2.7%
Charleston & Landings	18	51	69	2.1%
Garcia & Salado (EB)	2	12	14	0.4%
Total	**1,627**	**1,626**	**3,253**	**100.0%**

On Time Performance (OTP)

In January on-time performance (OTP) was 96%, maintaining a high level of reliability.



Route Name	Jan 2	Jan 5	Jan 6	Jan 7	Jan 8	Jan 9	Jan 12	Jan 13	Jan 14	Jan 15	Jan 16	Jan 20	Jan 21	Jan 22	Jan 23	Jan 26	Jan 27	Jan 28	Jan 29	Jan 30	Grand Total
A AM	100%	100%	100%	88%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	**99%**
A PM	97%	100%	100%	100%	100%	100%	100%	100%	100%	83%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	**99%**
B AM	100%	100%	100%	100%	100%	100%	100%	100%	97%	90%	100%	97%	100%	97%	100%	97%	77%	77%	87%	100%	**96%**
B PM	97%	97%	100%	100%	100%	88%	97%	97%	85%	88%	94%	91%	79%	79%	97%	100%	74%	79%	79%	100%	**91%**
C AM	100%	100%	91%	100%	100%	100%	97%	100%	97%	81%	94%	100%	100%	100%	100%	97%	81%	63%	69%	100%	**93%**
C PM	100%	100%	100%	94%	100%	100%	100%	97%	94%	100%	97%	100%	97%	100%	100%	100%	100%	94%	78%	100%	**98%**
D AM	97%	100%	100%	100%	97%	100%	100%	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	**99%**
D PM	100%	100%	97%	91%	100%	100%	100%	91%	91%	94%	100%	100%	81%	72%	97%	97%	91%	100%	88%	100%	**94%**
Grand Total	**99%**	**100%**	**98%**	**96%**	**100%**	**99%**	**99%**	**98%**	**95%**	**92%**	**98%**	**98%**	**95%**	**94%**	**99%**	**99%**	**90%**	**89%**	**87%**	**100%**	**96%**

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 43
- Wheelchair Lift Usage: 6

Compliments/Complaints

- Compliments: None
- Complaints:
    - A person emailed us to report that they witnessed one of our bus drivers nearly hit someone on a scooter.
        - The complaint was substantiated, and the driver was issued disciplinary action and provided additional training on agency policy.