



MONTHLY OPERATIONS REPORT

March 2026

Table of Contents

Annual Ridership Summary (YTD)	3
Ridership Summary	4
Average Daily Ridership Comparisons (YTD).....	4
Average Daily Ridership Comparisons (YTD) (cont'd)	5
Total Ridership by Date.....	6
Monthly Total Ridership by Time	6
Monthly Total Use by Stop: Routes A & B	7
Monthly Total Use by Stop: Routes C & D.....	8
On Time Performance (OTP)	9
Additional Ridership Data	10
Compliments/Complaints	10



Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A				
2026 - Route A	Jan	Feb	Mar	Total to Date
Total Monthly Weekday Ridership	1,190	1,374	1,566	4,130
# of Operating Days	20	19	22	61
Average Daily Ridership	60	72	71	68
% Increase/Decrease from Prior Month	21%	22%	-2%	
% Increase/Decrease from Prior Year	19%	32%	5%	18%
% of Pre COVID Baseline	32%	36%	40%	36%

ROUTE B				
2026 - Route B	Jan	Feb	Mar	Total to Date
Total Monthly Weekday Ridership	2,131	2,386	2,664	7,181
# of Operating Days	20	19	22	61
Average Daily Ridership	107	126	121	118
% Increase/Decrease from Prior Month	15%	18%	-4%	
% Increase/Decrease from Prior Year	37%	43%	46%	43%
% of Pre COVID Baseline	113%	115%	114%	114%

ROUTE C & D				
2026 - Route C	Jan	Feb	Mar	Total to Date
Total Monthly Ridership	1,734	1,735	1,946	5,415
# of Operating Days	20	19	22	61
Average Daily Ridership	87	91	88	89
% Increase/Decrease from Prior Month	28%	5%	-3%	
% Increase/Decrease from Prior Year	147%	100%	67%	99%
2026 - Route D	Jan	Feb	Mar	Total to Date
Total Monthly Ridership	1,627	1,579	1,945	5,151
# of Operating Days	20	19	22	61
Average Daily Ridership	81	83	88	84
% Increase/Decrease from Prior Month	25%	2%	6%	
% Increase/Decrease from Prior Year	113%	75%	59%	80%
2026 - Route C/D Combined	Jan	Feb	Mar	Total to Date
Total Monthly Ridership	3,361	3,314	3,891	10,566
# of Operating Days	20	19	22	61
Average Daily Ridership	168	174	177	173
% Increase/Decrease from Prior Month	27%	4%	1%	
% Increase/Decrease from Prior Year	129%	87%	63%	89%
% of Pre COVID Baseline	97%	102%	93%	97%

ALL ROUTES				
2026 - ALL ROUTES	Jan	Feb	Mar	Total
Total Monthly Ridership	6,682	7,074	8,121	21,877
# of Operating Days	20	19	22	61
Average Daily Ridership	334	372	369	359
% Increase/Decrease from Prior Month	22%	11%	-1%	
% Increase/Decrease from Prior Year	66%	58%	42%	55%
% of Pre COVID Baseline	73%	78%	78%	76%

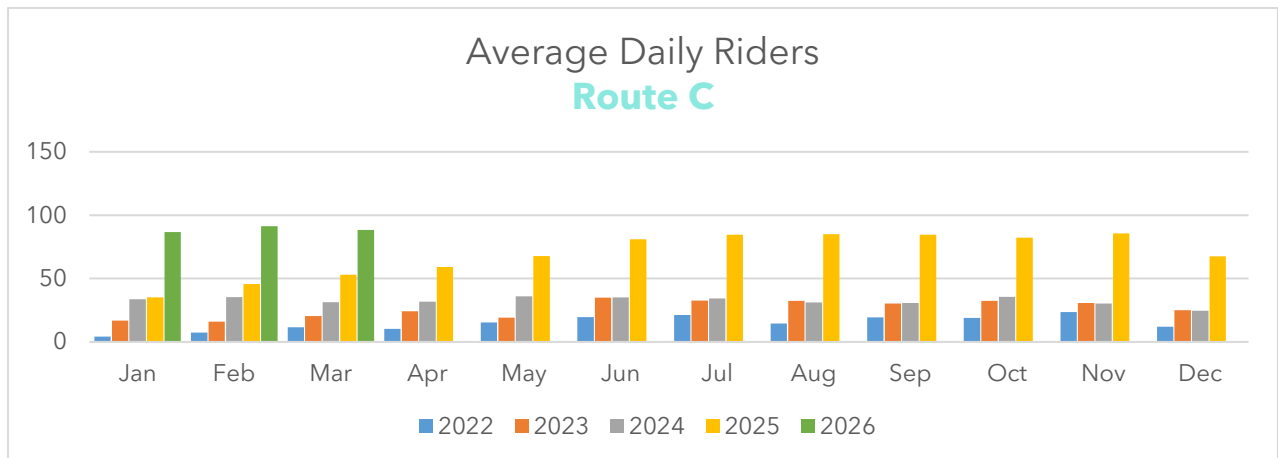
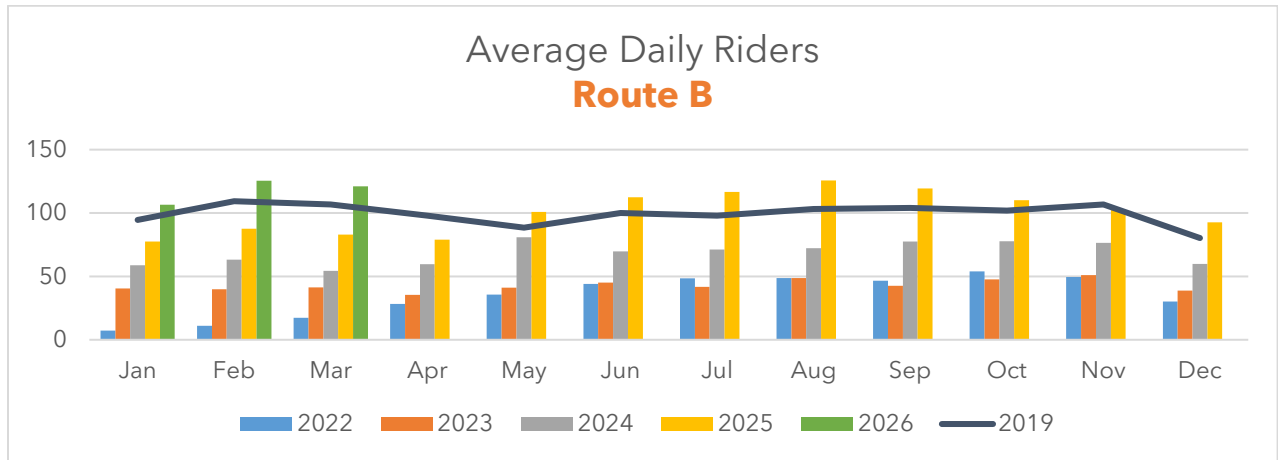
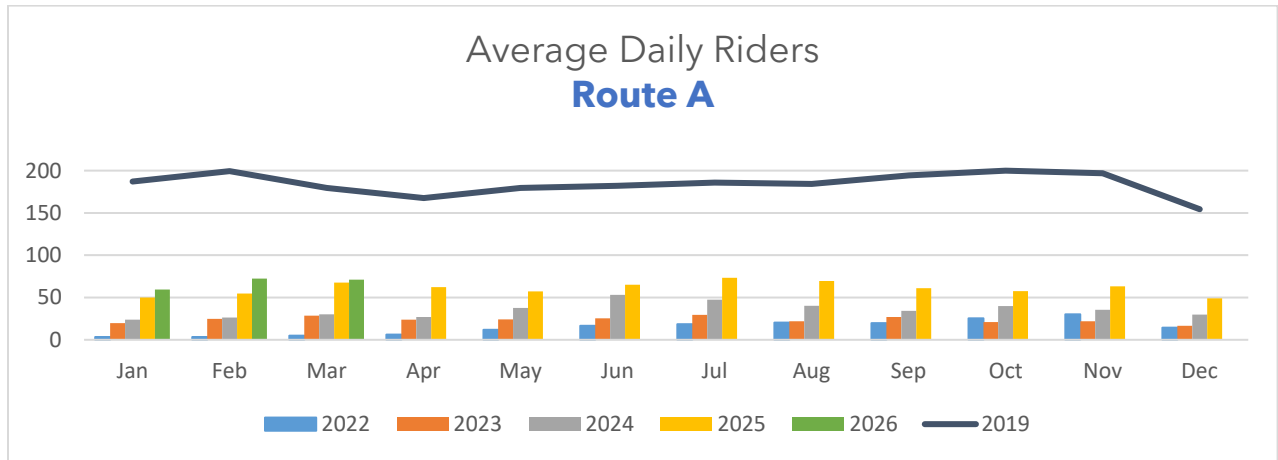
Note: Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

Ridership Summary

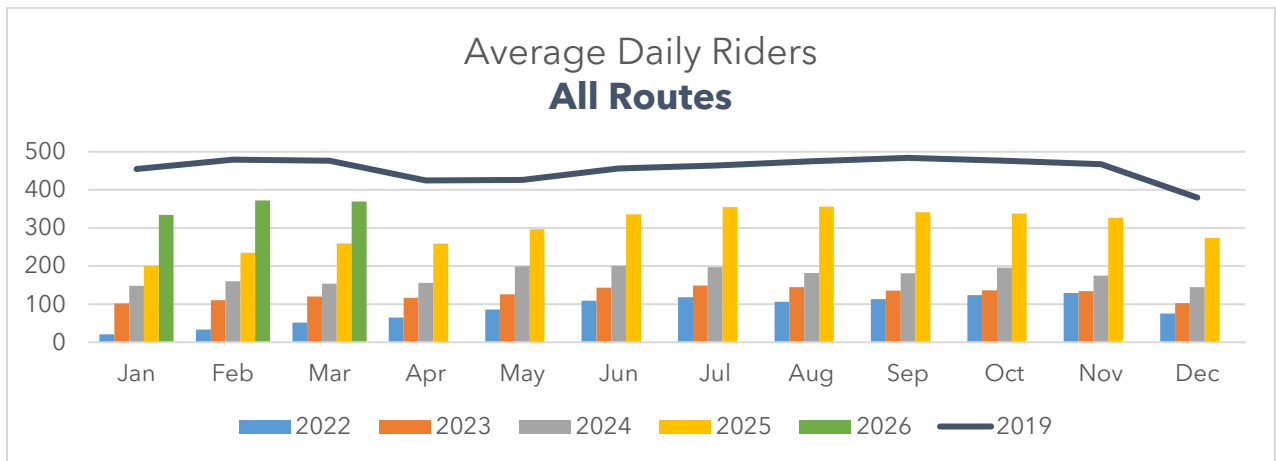
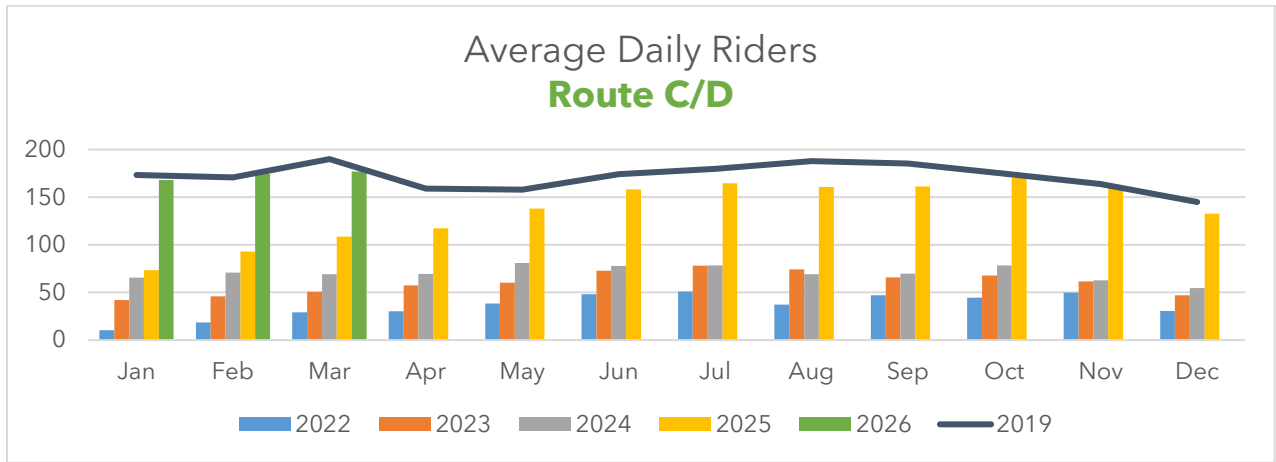
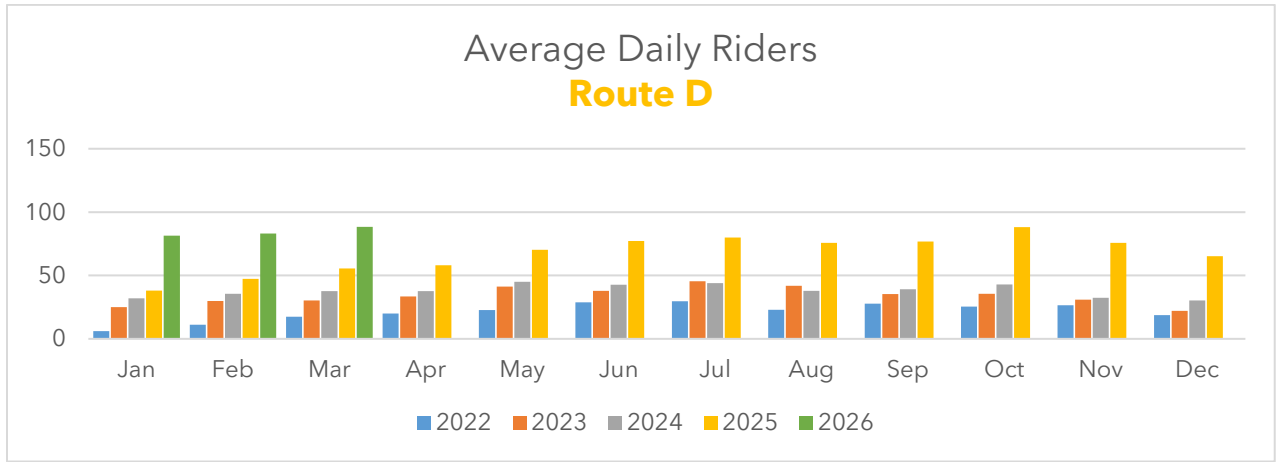
In March, total ridership decreased 1% from the prior month and increased 42% compared to the same month last year. Year-to-date, ridership is 76% of the 2019 pre-pandemic baseline

The days of highest ridership continue to be Tuesdays, Wednesdays and Thursdays. Peak riding times in March were 9:00AM and 5:00PM.

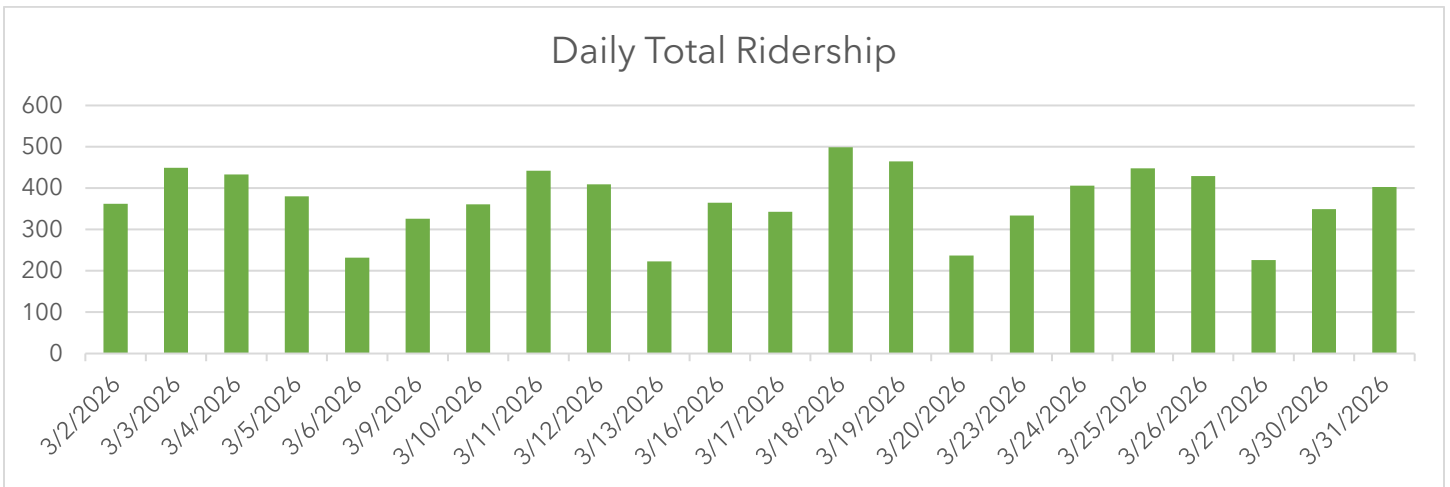
Average Daily Ridership Comparisons (YTD)



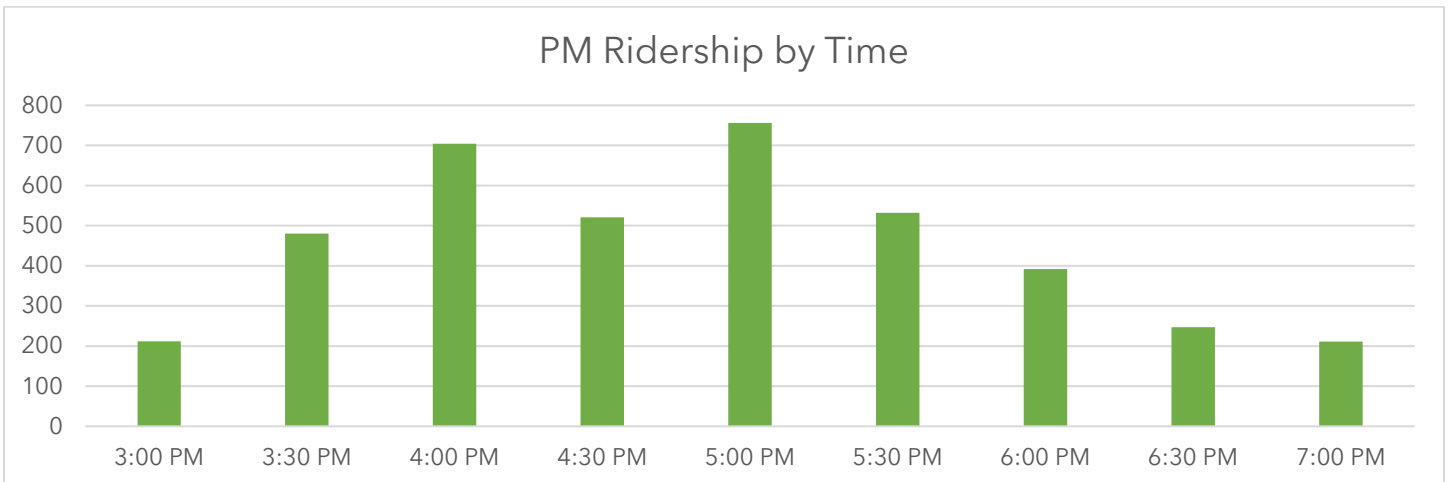
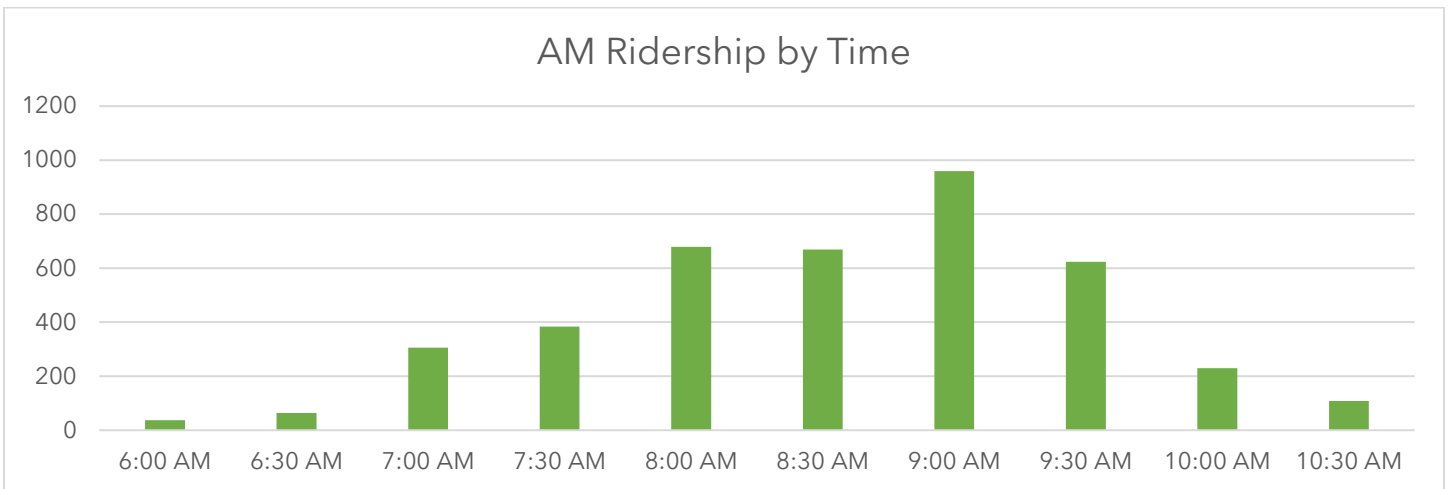
Average Daily Ridership Comparisons (YTD) (cont'd)



Total Ridership by Date



Monthly Total Ridership by Time



Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	759	824	1,583	50.7%
645 Clyde	143	225	368	11.8%
665 Clyde	270	86	356	11.4%
Ferry Morse @ E Evelyn	274	38	312	10.0%
301 E Evelyn (AM Only)	2	226	228	7.3%
Whisman @ Middlefield	70	33	103	3.3%
Middlefield & Ellis	24	77	101	3.2%
Middlefield @ Whisman	9	31	40	1.3%
313 Fairchild	15	15	30	1.0%
Total	1,566	1,555	3,121	100.0%

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,214	1,174	2,388	45.0%
1045 La Avenida	630	492	1,122	21.1%
Crittenden Lane	204	307	511	9.6%
Shoreline & Terra Bella (NB)	81	289	370	7.0%
Shoreline & Terra Bella (SB)	174	38	212	4.0%
Shoreline @ Charleston (SB)	119	7	126	2.4%
Shoreline @ Charleston (NB)	4	106	110	2.1%
Shoreline & Sutter Creek	21	89	110	2.1%
Pear @ Inigo	47	60	107	2.0%
Shoreline & Pear (SB)	87	6	93	1.8%
Shoreline & Stierlin	76	14	90	1.7%
Shoreline @ Pear (NB)	7	59	66	1.2%
Total	2,664	2,641	5,305	100.0%

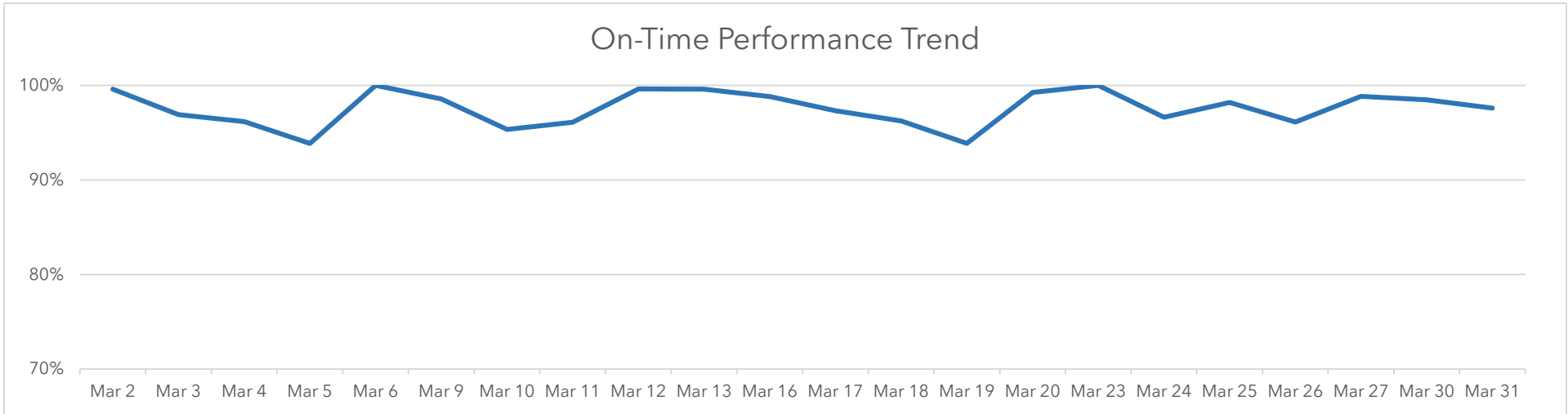
Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,026	394	1,420	37.8%
Garcia @ Marine (WB)	282	395	677	18.0%
San Antonio @ Miller (SB)	90	218	308	8.2%
Shoreline & Terra Bella (NB)	107	199	306	8.2%
Charleston @ Google (WB)	82	186	268	7.1%
Marine & Casey	123	142	265	7.1%
El Camino @ Distel (EB)	13	160	173	4.6%
Shoreline @ Pear (NB)	83	58	141	3.8%
Shoreline & Stierlin	101	10	111	3.0%
1950 Charleston	28	43	71	1.9%
Garcia & Salado (WB)	11	2	13	0.3%
Total	1,946	1,807	3,753	100.0%

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	214	1,112	1,326	34.2%
Garcia @ Marine (EB)	521	52	573	14.8%
Marine & Casey	152	260	412	10.6%
Shoreline & Terra Bella (SB)	261	67	328	8.5%
San Antonio @ Miller (NB)	177	49	226	5.8%
Charleston & Huff	159	67	226	5.8%
El Camino @ Distel (WB)	176	16	192	5.0%
Shoreline @ Charleston (SB)	103	58	161	4.2%
Shoreline & Pear (SB)	87	56	143	3.7%
Shoreline & Sutter Creek	31	103	134	3.5%
San Antonio & California (NB)	48	22	70	1.8%
Charleston & Landings	11	53	64	1.7%
Garcia & Salado (EB)	5	17	22	0.6%
Total	1,945	1,932	3,877	100.0%

On Time Performance (OTP)

In March on-time performance (OTP) was 98%, sustaining a high level of reliability.



Route Name	2	3	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30	31	Grand Total	
A AM	100%	100%	100%	92%	100%	92%	100%	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%	92%	100%	100%	100%	100%	100%	99%
A PM	100%	100%	100%	90%	100%	100%	90%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%
B AM	100%	94%	94%	97%	100%	100%	100%	100%	100%	100%	100%	100%	91%	97%	100%	100%	94%	100%	100%	100%	100%	100%	100%	98%
B PM	100%	94%	88%	91%	100%	100%	94%	85%	100%	100%	100%	94%	97%	91%	94%	100%	97%	97%	97%	97%	97%	97%	100%	96%
C AM	100%	88%	91%	100%	100%	100%	100%	97%	100%	100%	100%	88%	88%	88%	100%	100%	91%	100%	100%	94%	97%	100%	100%	96%
C PM	97%	100%	100%	97%	100%	97%	91%	100%	97%	100%	91%	100%	100%	84%	100%	100%	97%	97%	94%	100%	97%	97%	100%	97%
D AM	100%	100%	97%	100%	100%	100%	88%	100%	100%	97%	100%	100%	94%	100%	100%	100%	100%	100%	100%	100%	97%	100%	100%	99%
D PM	100%	100%	100%	84%	100%	100%	100%	91%	100%	100%	100%	97%	100%	91%	100%	100%	94%	100%	78%	100%	100%	97%	100%	97%
Grand Total	100%	97%	96%	94%	100%	99%	95%	96%	100%	100%	99%	97%	96%	94%	99%	100%	97%	98%	96%	99%	98%	98%	98%	98%

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 17
- Wheelchair Lift Usage: 26

Compliments/Complaints

- Compliments: None
- Complaints:
 - Rider reported that the driver arrived late to the MV Transit Center due to stopping at every bus stop, resulting in the rider missing their train.
 - All substitute drivers were retrained and reminded to follow the stop request system and avoid making unnecessary stops at every location.