



# MONTHLY OPERATIONS REPORT

## April 2026

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# Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A					
2026 - Route A	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Weekday Ridership	1,190	1,374	1,566	1,399	<b>5,529</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	60	72	71	64	<b>67</b>
% Increase/Decrease from Prior Month	21%	22%	-2%	-11%	
% Increase/Decrease from Prior Year	19%	32%	5%	2%	<b>13%</b>
% of Pre COVID Baseline	32%	36%	40%	38%	<b>36%</b>

ROUTE B					
2026 - Route B	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Weekday Ridership	2,131	2,386	2,664	2,849	<b>10,030</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	107	126	121	130	<b>121</b>
% Increase/Decrease from Prior Month	15%	18%	-4%	7%	
% Increase/Decrease from Prior Year	37%	43%	46%	64%	<b>48%</b>
% of Pre COVID Baseline	113%	115%	114%	132%	<b>119%</b>

ROUTE C & D					
2026 - Route C	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	1,734	1,735	1,946	1,874	<b>7,289</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	87	91	88	85	<b>88</b>
% Increase/Decrease from Prior Month	28%	5%	-3%	-4%	
% Increase/Decrease from Prior Year	147%	100%	67%	44%	<b>81%</b>
2026 - Route D	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	1,627	1,579	1,945	1,835	<b>6,986</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	81	83	88	83	<b>84</b>
% Increase/Decrease from Prior Month	25%	2%	6%	-6%	
% Increase/Decrease from Prior Year	113%	75%	59%	43%	<b>68%</b>
2026 - Route C/D Combined	Jan	Feb	Mar	Apr	Total to Date
Total Monthly Ridership	3,361	3,314	3,891	3,709	<b>14,275</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	168	174	177	169	<b>172</b>
% Increase/Decrease from Prior Month	27%	4%	1%	-5%	
% Increase/Decrease from Prior Year	129%	87%	63%	44%	<b>75%</b>
% of Pre COVID Baseline	97%	102%	93%	106%	<b>99%</b>

ALL ROUTES					
2026 - ALL ROUTES	Jan	Feb	Mar	Apr	Total
Total Monthly Ridership	6,682	7,074	8,121	7,957	<b>29,834</b>
# of Operating Days	20	19	22	22	<b>83</b>
Average Daily Ridership	334	372	369	362	<b>359</b>
% Increase/Decrease from Prior Month	22%	11%	-1%	-2%	
% Increase/Decrease from Prior Year	66%	58%	42%	40%	<b>51%</b>
% of Pre COVID Baseline	73%	78%	78%	85%	<b>79%</b>

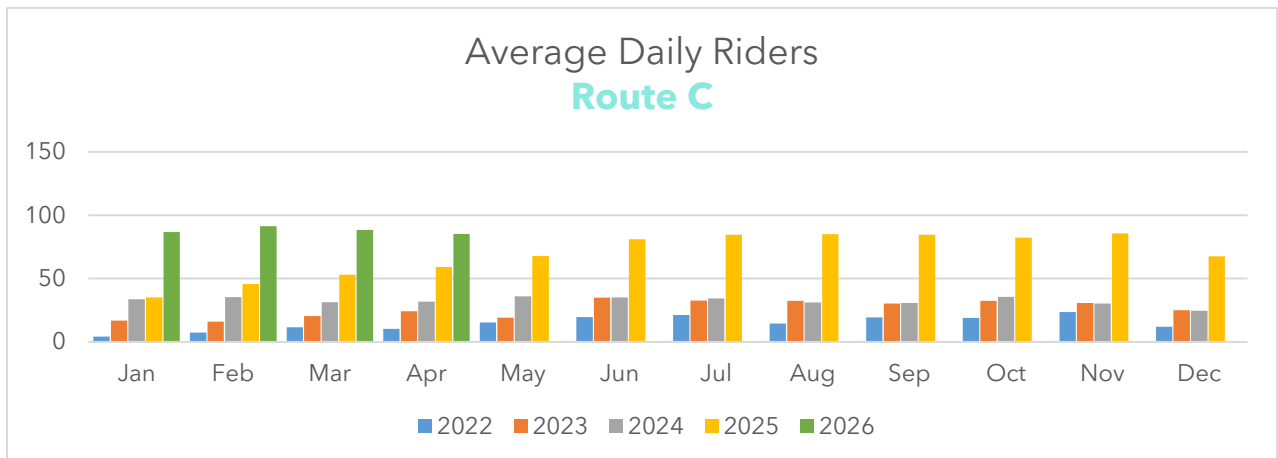
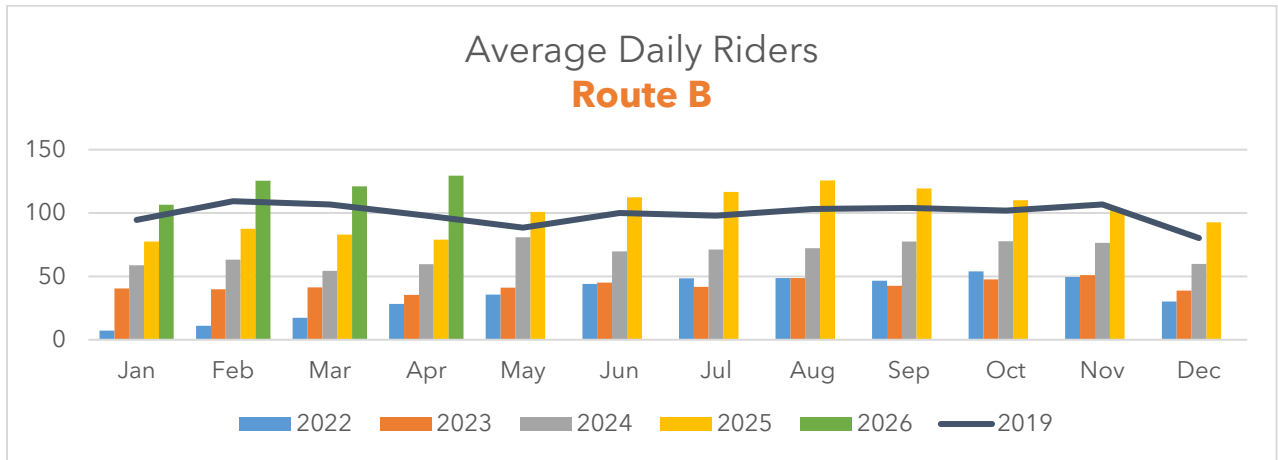
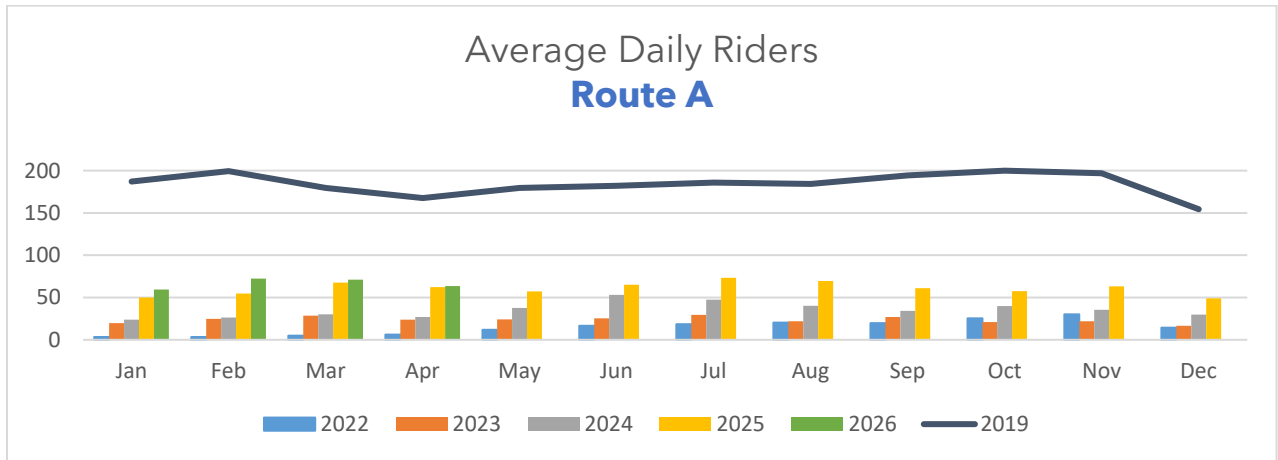
**Note:** Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

# Ridership Summary

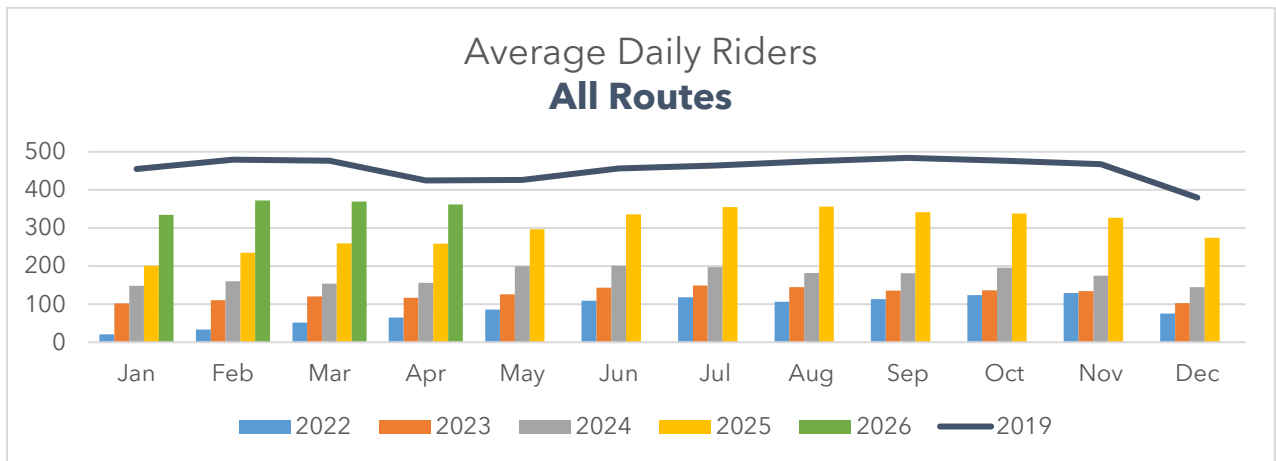
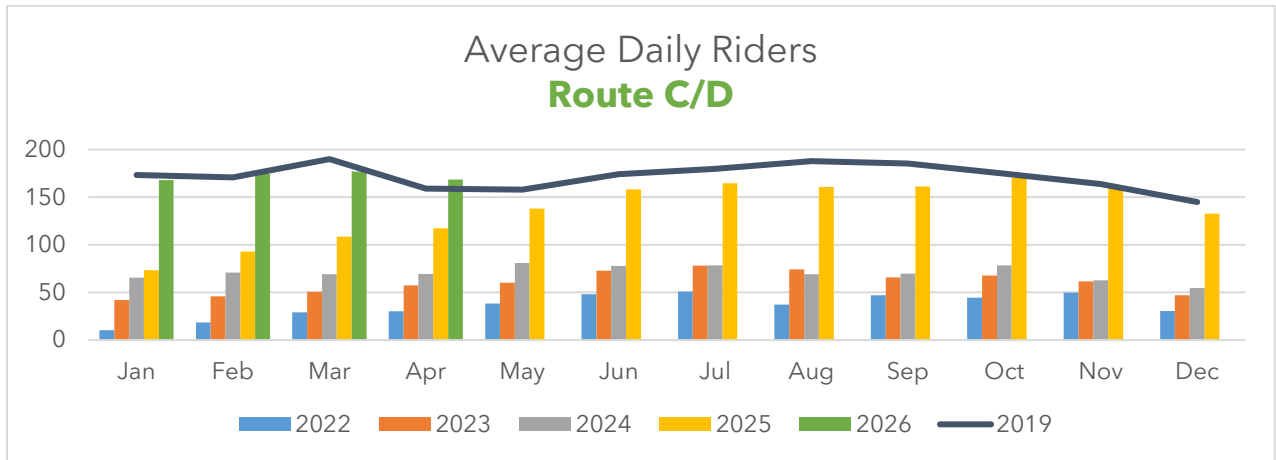
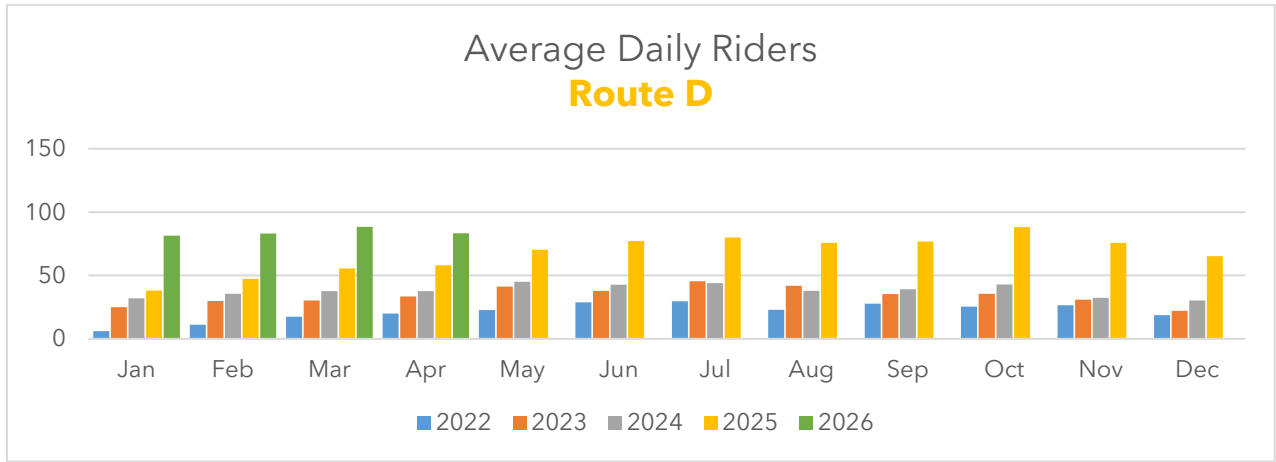
In April, total ridership decreased 2% from the prior month and increased 40% compared to the same month last year. Year-to-date, ridership is 79% of the 2019 pre-pandemic baseline.

The days of highest ridership continue to be Tuesdays, Wednesdays and Thursdays. Peak riding times were 9:00AM and 5:00PM.

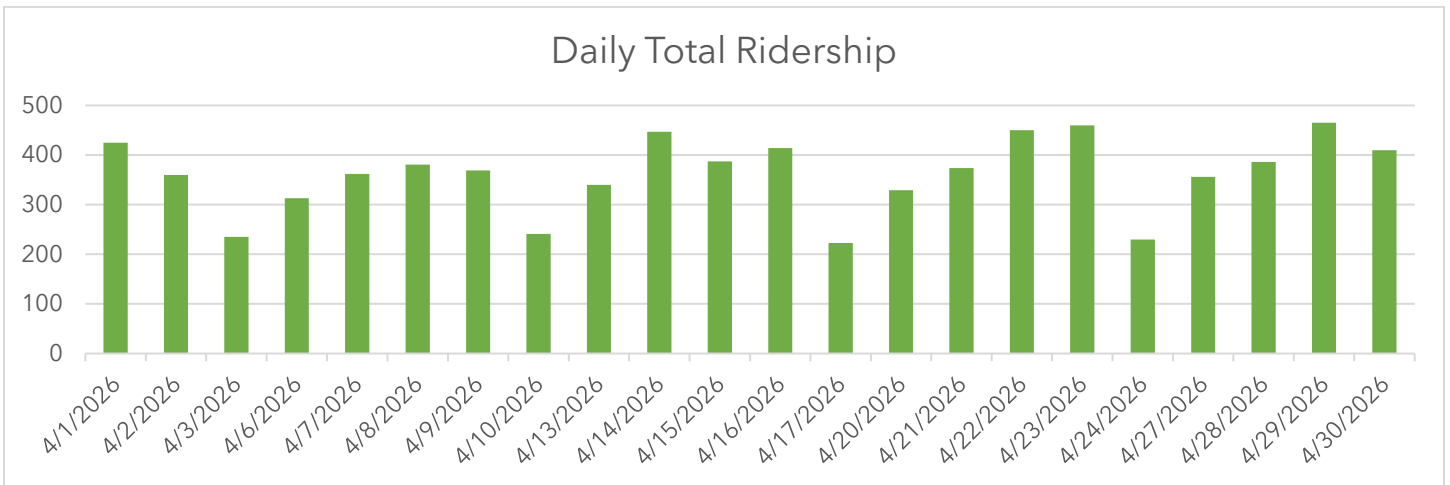
## Average Daily Ridership Comparisons (YTD)



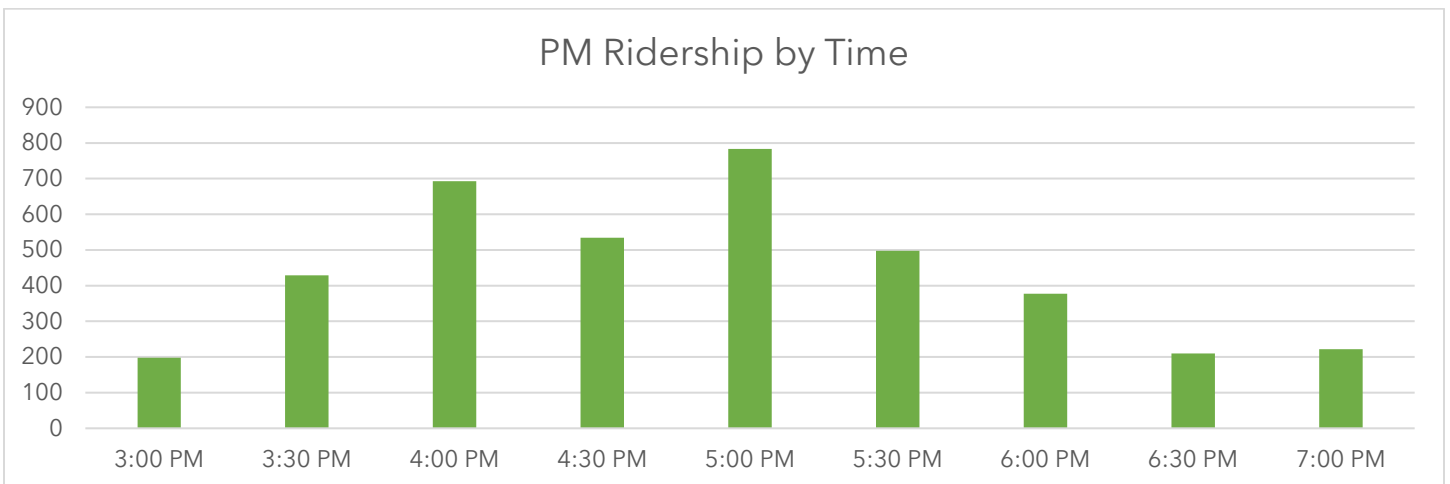
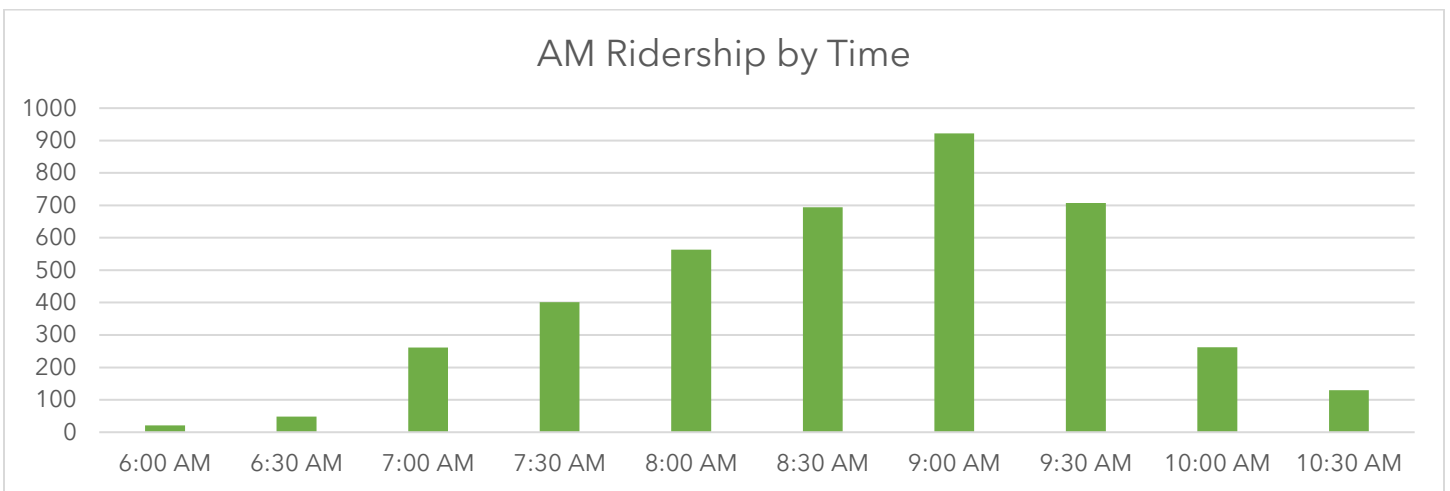
# Average Daily Ridership Comparisons (YTD) (cont'd)



## Total Ridership by Date



## Monthly Total Ridership by Time



## Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	648	673	1,321	47.6%
Ferry Morse @ E Evelyn	291	74	365	13.1%
665 Clyde	238	97	335	12.1%
645 Clyde	107	163	270	9.7%
301 E Evelyn (AM Only)	9	220	229	8.2%
Middlefield & Ellis	11	81	92	3.3%
Whisman @ Middlefield	65	25	90	3.2%
313 Fairchild	25	21	46	1.7%
Middlefield @ Whisman	5	23	28	1.0%
<b>Total</b>	<b>1,399</b>	<b>1,377</b>	<b>2,776</b>	<b>100.0%</b>

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,271	1,214	2,485	44.3%
1045 La Avenida	651	582	1,233	22.0%
Crittenden Lane	205	286	491	8.8%
Shoreline & Terra Bella (NB)	112	273	385	6.9%
Shoreline & Terra Bella (SB)	248	60	308	5.5%
Shoreline & Sutter Creek	24	123	147	2.6%
Shoreline & Stierlin	76	30	106	1.9%
Shoreline @ Charleston (SB)	91	15	106	1.9%
Shoreline & Pear (SB)	98	6	104	1.9%
Pear @ Inigo	54	49	103	1.8%
Shoreline @ Pear (NB)	16	59	75	1.3%
Shoreline @ Charleston (NB)	3	63	66	1.2%
<b>Total</b>	<b>2,849</b>	<b>2,760</b>	<b>5,609</b>	<b>100.0%</b>

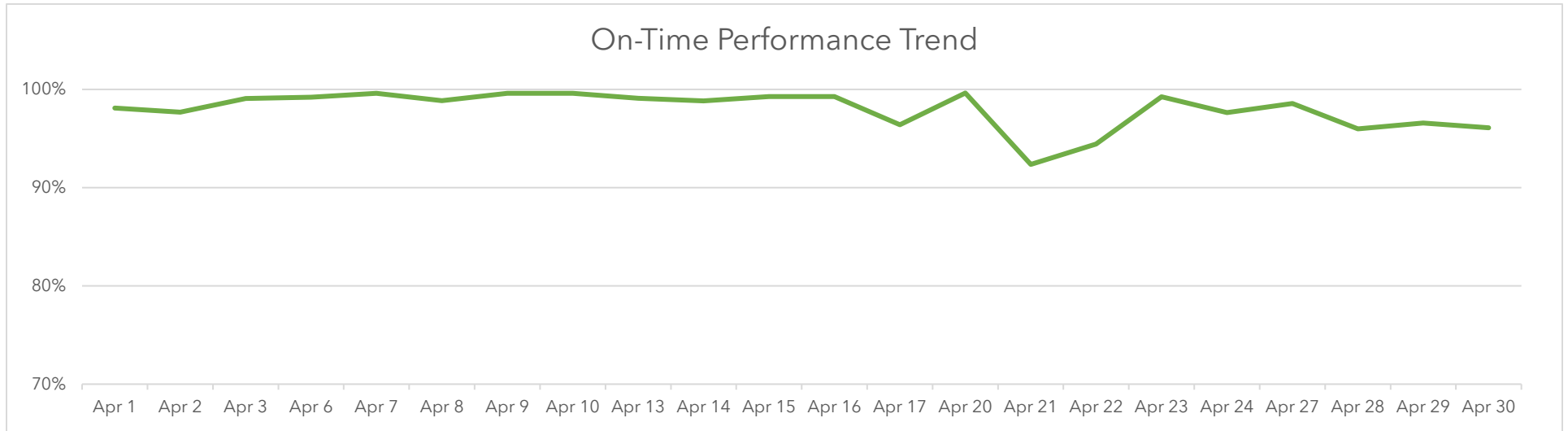
## Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	975	896	1,871	50.2%
Garcia @ Marine (WB)	247	244	491	13.2%
Marine & Casey	162	127	289	7.8%
Shoreline & Terra Bella (NB)	130	131	261	7.0%
Charleston @ Google (WB)	60	128	188	5.0%
San Antonio @ Miller (SB)	48	129	177	4.8%
Shoreline @ Pear (NB)	86	70	156	4.2%
El Camino @ Distel (EB)	26	108	134	3.6%
Shoreline & Stierlin	117	4	121	3.2%
1950 Charleston	19	11	30	0.8%
Garcia & Salado (WB)	4	3	7	0.2%
<b>Total</b>	<b>1,874</b>	<b>1,851</b>	<b>3,725</b>	<b>100.0%</b>

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	191	999	1,190	32.6%
Garcia @ Marine (EB)	509	41	550	15.1%
Marine & Casey	124	283	407	11.1%
Shoreline & Terra Bella (SB)	203	56	259	7.1%
Charleston & Huff	160	84	244	6.7%
El Camino @ Distel (WB)	179	20	199	5.4%
Shoreline @ Charleston (SB)	110	63	173	4.7%
Shoreline & Sutter Creek	43	121	164	4.5%
San Antonio @ Miller (NB)	134	27	161	4.4%
Shoreline & Pear (SB)	69	57	126	3.4%
San Antonio & California (NB)	87	19	106	2.9%
Charleston & Landings	19	45	64	1.8%
Garcia & Salado (EB)	7	3	10	0.3%
<b>Total</b>	<b>1,835</b>	<b>1,818</b>	<b>3,653</b>	<b>100.0%</b>

## On Time Performance (OTP)

In April on-time performance (OTP) was 98%, continuing to maintain a high level of reliability.



Route Name	1	2	3	6	7	8	9	10	13	14	15	16	17	20	21	22	23	24	27	28	29	30	Grand Total
A AM	100%	100%	96%	100%	100%	100%	100%	100%	96%	100%	100%	100%	96%	100%	100%	100%	100%	100%	92%	100%	100%	100%	99%
A PM	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	97%	100%	93%	100%	93%	100%	97%	99%
B AM	97%	100%	97%	97%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%	94%	81%	100%	100%	87%	100%	94%	97%	97%
B PM	97%	97%	100%	100%	100%	97%	100%	100%	100%	100%	94%	94%	91%	97%	71%	100%	97%	94%	100%	100%	88%	94%	96%
C AM	100%	97%	100%	100%	97%	97%	100%	100%	100%	91%	100%	100%	100%	100%	84%	81%	100%	97%	100%	88%	91%	84%	96%
C PM	91%	94%	100%	100%	100%	97%	97%	100%	100%	100%	100%	100%	91%	100%	100%	100%	97%	97%	97%	100%	100%	100%	98%
D AM	100%	100%	100%	97%	100%	100%	100%	97%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
D PM	100%	94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	97%	100%	100%	100%	100%	94%	100%	99%
<b>Grand Total</b>	<b>98%</b>	<b>98%</b>	<b>99%</b>	<b>99%</b>	<b>100%</b>	<b>99%</b>	<b>100%</b>	<b>100%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>99%</b>	<b>96%</b>	<b>100%</b>	<b>92%</b>	<b>94%</b>	<b>99%</b>	<b>98%</b>	<b>99%</b>	<b>96%</b>	<b>97%</b>	<b>96%</b>	<b>98%</b>

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

## Additional Ridership Data

- Bicycles Carried: 30
- Wheelchair Lift Usage: 10

## Compliments/Complaints

- Compliments: None
- Complaints: None