



MONTHLY OPERATIONS REPORT

May 2026

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Annual Ridership Summary (YTD)

w/ Pre-COVID Baseline Comparison

ROUTE A						
2026 - Route A	Jan	Feb	Mar	Apr	May	Total to Date
Total Monthly Weekday Ridership	1,190	1,374	1,566	1,399	1,526	7,055
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	60	72	71	64	76	68
% Increase/Decrease from Prior Month	21%	22%	-2%	-11%	20%	
% Increase/Decrease from Prior Year	19%	32%	5%	2%	33%	17%
% of Pre COVID Baseline	32%	36%	40%	38%	43%	38%

ROUTE B						
2026 - Route B	Jan	Feb	Mar	Apr	May	Total to Date
Total Monthly Weekday Ridership	2,131	2,386	2,664	2,849	2,716	12,746
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	107	126	121	130	136	124
% Increase/Decrease from Prior Month	15%	18%	-4%	7%	5%	
% Increase/Decrease from Prior Year	37%	43%	46%	64%	35%	45%
% of Pre COVID Baseline	113%	115%	114%	132%	154%	125%

ROUTE C & D						
2026 - Route C	Jan	Feb	Mar	Apr	May	Total to Date
Total Monthly Ridership	1,734	1,735	1,946	1,874	1,863	9,152
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	87	91	88	85	93	89
% Increase/Decrease from Prior Month	28%	5%	-3%	-4%	9%	
% Increase/Decrease from Prior Year	147%	100%	67%	44%	37%	70%
2026 - Route D	Jan	Feb	Mar	Apr	May	Total to Date
Total Monthly Ridership	1,627	1,579	1,945	1,835	1,817	8,803
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	81	83	88	83	91	85
% Increase/Decrease from Prior Month	25%	2%	6%	-6%	9%	
% Increase/Decrease from Prior Year	113%	75%	59%	43%	29%	58%
2026 - Route C/D Combined	Jan	Feb	Mar	Apr	May	Total to Date
Total Monthly Ridership	3,361	3,314	3,891	3,709	3,680	17,955
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	168	174	177	169	184	174
% Increase/Decrease from Prior Month	27%	4%	1%	-5%	9%	
% Increase/Decrease from Prior Year	129%	87%	63%	44%	33%	64%
% of Pre COVID Baseline	97%	102%	93%	106%	116%	103%

ALL ROUTES						
2026 - ALL ROUTES	Jan	Feb	Mar	Apr	May	Total
Total Monthly Ridership	6,682	7,074	8,121	7,957	7,922	37,756
# of Operating Days	20	19	22	22	20	103
Average Daily Ridership	334	372	369	362	396	367
% Increase/Decrease from Prior Month	22%	11%	-1%	-2%	10%	
% Increase/Decrease from Prior Year	66%	58%	42%	40%	34%	46%
% of Pre COVID Baseline	73%	78%	78%	85%	93%	81%

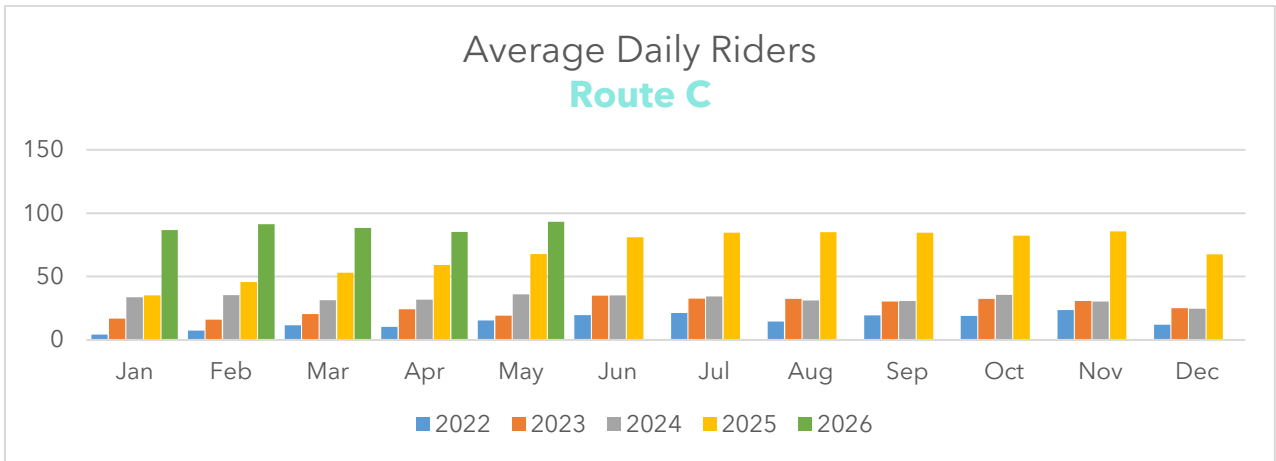
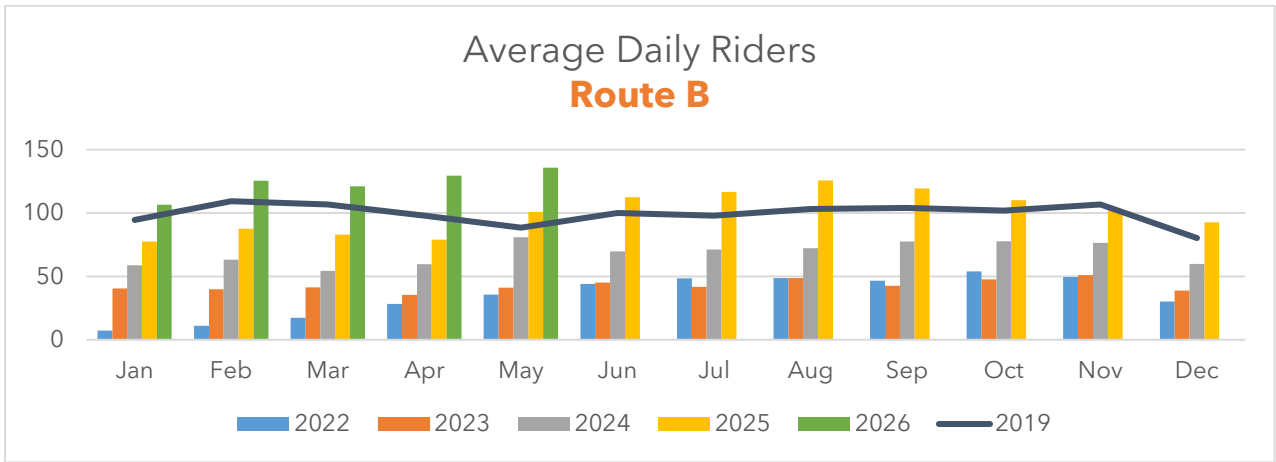
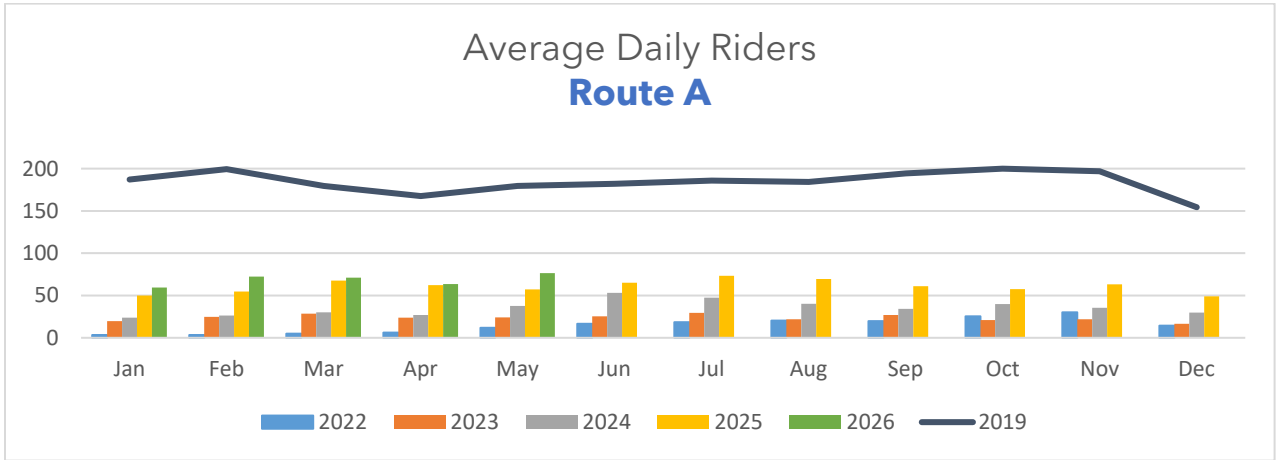
Note: Precovid comparisons: Route A, compares to East Whisman 2019; Route B, compares to East Bayshore 2019; Route C & D (combined) compare to West Bayshore 2019

Ridership Summary

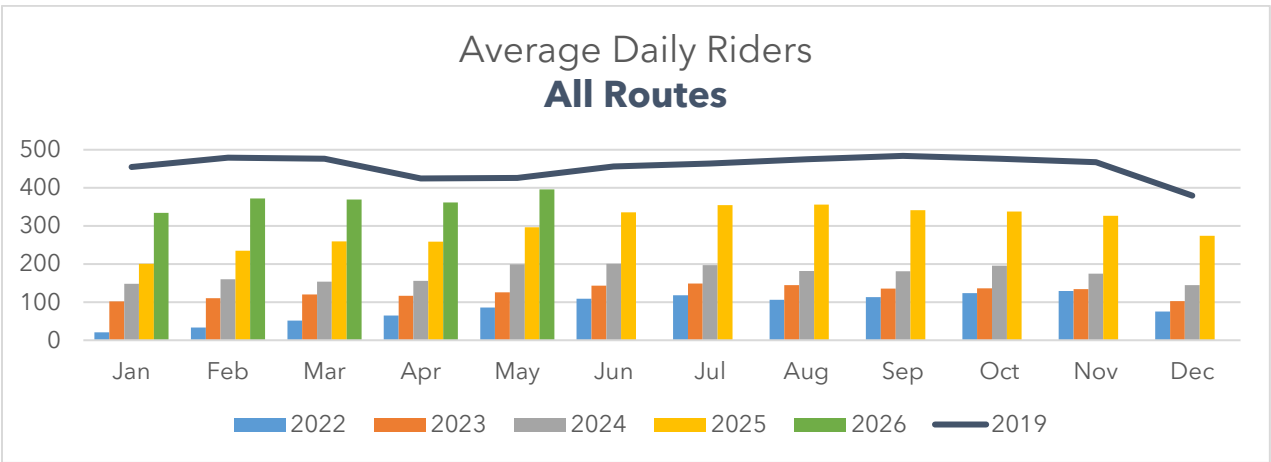
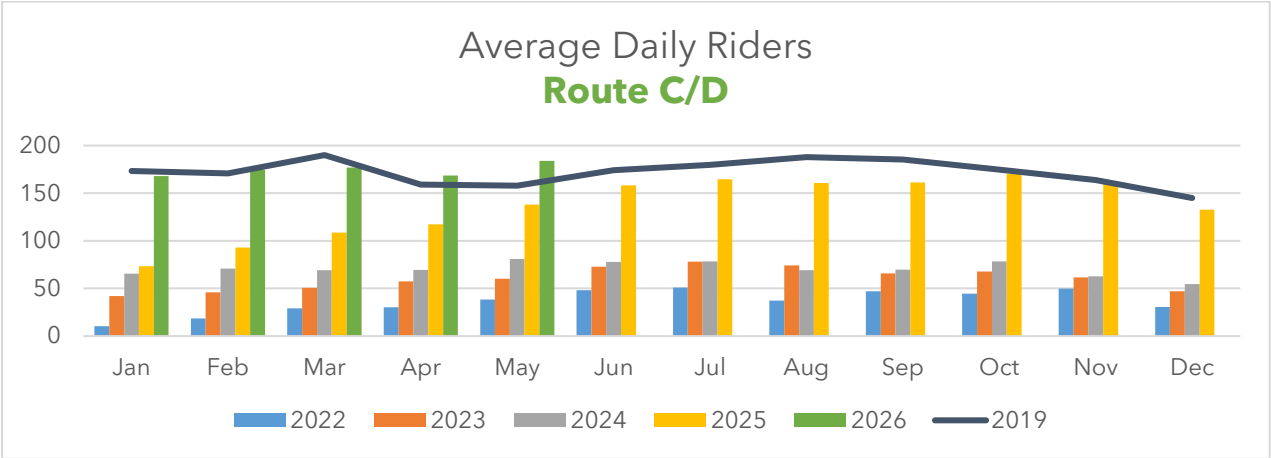
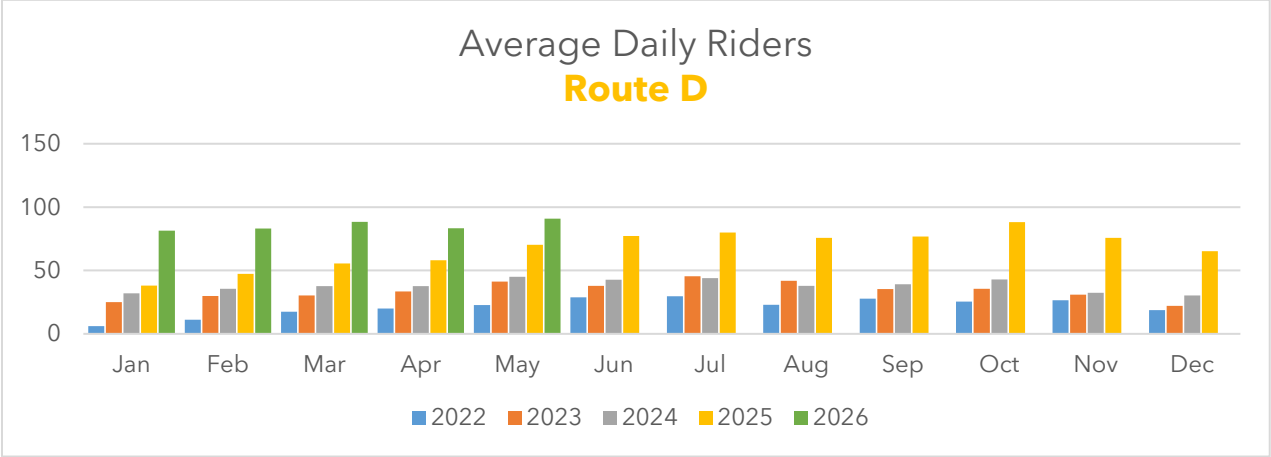
In May, total ridership increased 10% from the prior month and increased 34% compared to the same month last year. Year-to-date, ridership is 81% of the 2019 pre-pandemic baseline.

The days of highest ridership in May were Mondays, Tuesdays, Wednesdays and Thursdays. Peak riding times were 9:00AM and 5:00PM.

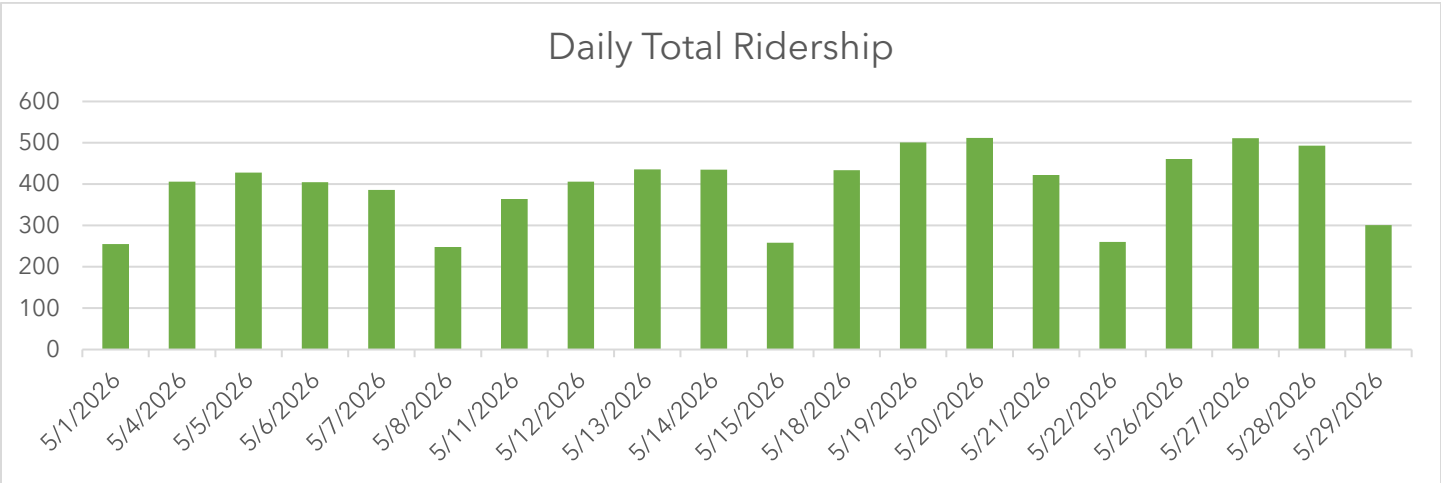
Average Daily Ridership Comparisons (YTD)



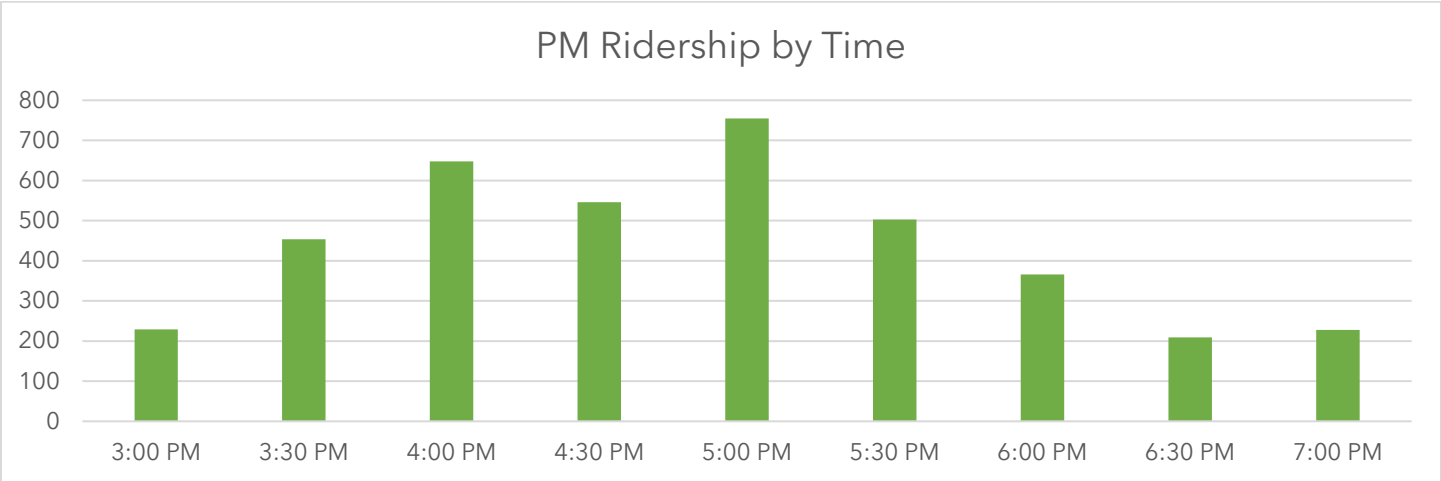
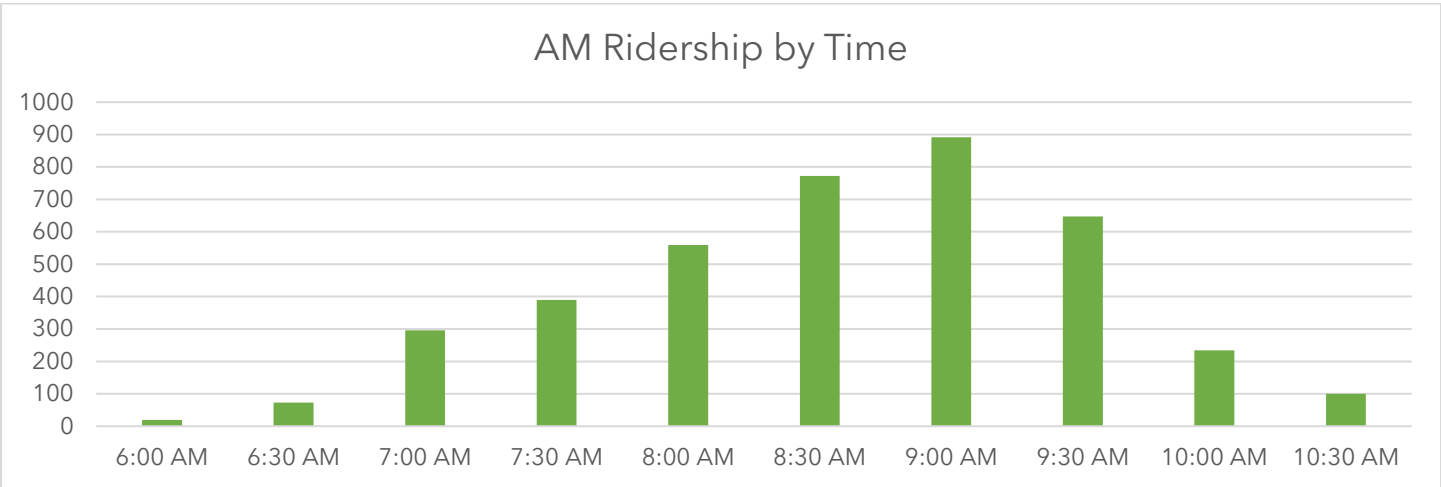
Average Daily Ridership Comparisons (YTD) (cont'd)



Total Ridership by Date



Monthly Total Ridership by Time



Monthly Total Use by Stop: Routes A & B

Route A	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	800	769	1,569	51.5%
665 Clyde	251	85	336	11.0%
Ferry Morse @ E Evelyn	261	52	313	10.3%
301 E Evelyn (AM Only)	10	280	290	9.5%
645 Clyde	102	177	279	9.2%
Middlefield & Ellis	5	77	82	2.7%
Whisman @ Middlefield	43	29	72	2.4%
Middlefield @ Whisman	26	34	60	2.0%
313 Fairchild	28	16	44	1.4%
Total	1,526	1,519	3,045	100.0%

Route B	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	1,214	1,192	2,406	45.0%
1045 La Avenida	590	430	1,020	19.1%
Crittenden Lane	234	281	515	9.6%
Shoreline & Terra Bella (NB)	103	261	364	6.8%
Shoreline & Terra Bella (SB)	225	50	275	5.1%
Pear @ Inigo	54	87	141	2.6%
Shoreline @ Charleston (NB)	4	122	126	2.4%
Shoreline @ Charleston (SB)	113	8	121	2.3%
Shoreline & Sutter Creek	18	94	112	2.1%
Shoreline & Stierlin	64	37	101	1.9%
Shoreline & Pear (SB)	92	7	99	1.9%
Shoreline @ Pear (NB)	5	63	68	1.3%
Total	2,716	2,632	5,348	100.0%

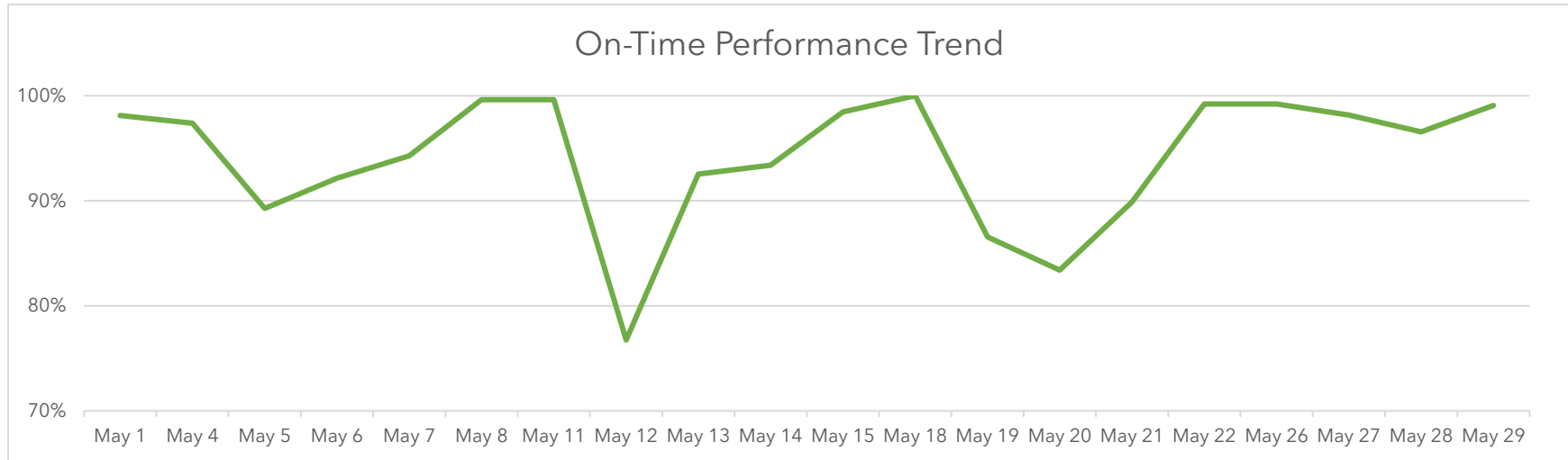
Monthly Total Use by Stop: Routes C & D

Route C	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	991	768	1,759	47.6%
Garcia @ Marine (WB)	295	262	557	15.1%
Charleston @ Google (WB)	72	182	254	6.9%
Marine & Casey	139	112	251	6.8%
Shoreline @ Pear (NB)	84	103	187	5.1%
San Antonio @ Miller (SB)	32	153	185	5.0%
Shoreline & Terra Bella (NB)	84	99	183	4.9%
El Camino @ Distel (EB)	23	137	160	4.3%
Shoreline & Stierlin	124	6	130	3.5%
1950 Charleston	15	10	25	0.7%
Garcia & Salado (WB)	4	4	8	0.2%
Total	1,863	1,836	3,699	100.0%

Route D	Boarding	Alighting	Total Use	% of Total Use
Mountain View Transit Center	209	1,038	1,247	34.4%
Garcia @ Marine (EB)	418	49	467	12.9%
Marine & Casey	91	249	340	9.4%
Charleston & Huff	210	75	285	7.9%
Shoreline & Terra Bella (SB)	198	44	242	6.7%
El Camino @ Distel (WB)	183	51	234	6.5%
Shoreline @ Charleston (SB)	153	45	198	5.5%
Shoreline & Pear (SB)	106	61	167	4.6%
San Antonio @ Miller (NB)	129	26	155	4.3%
Shoreline & Sutter Creek	27	104	131	3.6%
San Antonio & California (NB)	74	13	87	2.4%
Charleston & Landings	11	46	57	1.6%
Garcia & Salado (EB)	8	7	15	0.4%
Total	1,817	1,808	3,625	100.0%

On Time Performance (OTP)

In May, on-time performance (OTP) was 94%, continuing to maintain a high level of reliability.



Route Name	1	4	5	6	7	8	11	12	13	14	15	18	19	20	21	22	26	27	28	29	Grand Total
A AM	100%	100%	100%	96%	100%	100%	100%	100%	96%	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%	96%	99%
A PM	97%	100%	100%	80%	90%	100%	100%	100%	97%	100%	100%	100%	100%	100%	100%	100%	100%	100%	97%	100%	98%
B AM	100%	97%	87%	100%	100%	97%	100%	100%	84%	87%	97%	100%	84%	65%	77%	100%	100%	100%	100%	97%	94%
B PM	88%	82%	68%	68%	74%	100%	97%	26%	76%	74%	94%	100%	62%	56%	82%	100%	100%	85%	85%	100%	81%
C AM	100%	100%	69%	100%	100%	100%	100%	88%	88%	91%	100%	100%	56%	66%	63%	100%	97%	100%	94%	100%	90%
C PM	100%	100%	91%	100%	100%	100%	100%	31%	100%	100%	97%	100%	100%	88%	100%	100%	100%	100%	97%	100%	95%
D AM	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	91%	94%	100%	94%	100%	100%	100%	100%	99%
D PM	100%	100%	100%	94%	91%	100%	100%	69%	100%	100%	100%	100%	100%	100%	97%	100%	97%	100%	100%	100%	97%
Grand Total	98%	97%	89%	92%	94%	100%	100%	77%	93%	93%	98%	100%	87%	83%	90%	99%	99%	98%	97%	99%	94%

The On-Time Performance target is 90%. On-Time performance data is gathered from the TripShot app, which provides accurate GPS data for the shuttles and records the arrival and departure times at stops along each route. A shuttle is considered on time if it arrives between 1 minute early to 5 minutes late of the scheduled arrival time.

Additional Ridership Data

- Bicycles Carried: 10
- Wheelchair Lift Usage: 12

Compliments/Complaints

- Compliments:
 - Rider emailed to express gratitude to the excellent Route C driver.
 - Compliment passed on to driver.
- Complaints: None